



ORDEN DEL DÍA

AUTORIDAD HOSPITALARIA DEL CONDADO DE KERN CENTRO DE SALUD COMUNITARIO JUNTA DE DIRECTORES

**Kern Medical Center
1700 Mount Vernon Avenue
Cuarto de Conferencias 1202
Bakersfield, California 93306**

Reunión Especial
Miércoles 30 de septiembre de 2026

11:30 A.M.

LA JUNTA SE RECONVOCARÁ

Miembros de la Junta: Achterberg, Avila, Behill, Kemp, Lopez, Martinez, Nichols, Sandoval, Smith
Pase de lista:

ORDEN DEL DÍA DE CONSENTIMIENTO/OPORTUNIDAD PARA COMENTARIOS DEL PÚBLICO: TODOS LOS PUNTOS MARCADOS CON "CA" O "C" SON CONSIDERADOS RUTINARIOS Y NO CONTROVERTIDOS POR EL PERSONAL DE LA AUTORIDAD HOSPITALARIA DEL CONDADO DE KERN. LAS SIGLAS "CA" O "C" INDICAN QUE EL PUNTO PERTENECE A LA ORDEN DEL DÍA DE CONSENTIMIENTO. LOS PUNTOS DE CONSENTIMIENTO SE TRATARÁN EN PRIMER LUGAR Y PODRÁN APROBARSE MEDIANTE UNA ÚNICA MOCIÓN SI NINGÚN MIEMBRO DE LA JUNTA O DEL PÚBLICO DESEA HACER COMENTARIOS O PREGUNTAS. SI ALGUIEN DESEA HACER COMENTARIOS O DEBATIR SOBRE ALGÚN PUNTO, ESTE SE RETIRARÁ DE LA ORDEN DEL DÍA DE CONSENTIMIENTO Y SE TRATARÁ SEGÚN EL ORDEN ESTABLECIDO, BRINDANDO AL PÚBLICO LA OPORTUNIDAD DE DIRIGIRSE A LA JUNTA RESPECTO A DICHO PUNTO ANTES DE QUE SE TOMÉ UNA DECISIÓN.

RECOMENDACIÓN DEL PERSONAL EN MAYÚSCULAS

PRESENTACIONES PÚBLICAS

- 1) Esta parte de la reunión está reservada para que las personas se dirijan a la Junta sobre cualquier asunto que no figure en el orden del día, pero esté bajo la jurisdicción de la Junta. Los miembros de la Junta podrán responder brevemente a las declaraciones o preguntas planteadas. Asimismo, pueden formular preguntas para aclarar dudas, solicitar información objetiva al personal o pedir al personal que informe a la Junta en una reunión posterior. Además, la Junta puede ordenar al personal que incluya un asunto específico en el orden del

día de una futura reunión. EL TIEMPO DE INTERVENCIÓN SE LIMITA A DOS MINUTOS. POR FAVOR, INDIQUE Y DELETREE SU NOMBRE ANTES DE COMENZAR SU PRESENTACIÓN. ¡GRACIAS!

ANUNCIOS O INFORMES DE MIEMBROS DE LA JUNTA

- 2) Por iniciativa propia, los miembros de la Junta pueden realizar anuncios o presentar informes sobre sus actividades. Pueden formular preguntas de aclaración, remitir asuntos al personal o tomar medidas para que el personal incluya un tema en el orden del día de una futura reunión (Sección 54954.2(a)(2) del Código de Gobierno) –

PUNTOS A CONSIDERAR

CA

- 3) Acta de la reunión ordinaria de la Junta Directiva del Centro de Salud Comunitario de la Autoridad Hospitalaria del Condado de Kern, celebrada el 26 de agosto de 2026 –
APROBAR
- 4) Informe sobre la experiencia del paciente en el Centro de Salud Comunitario de la Autoridad Hospitalaria del Condado de Kern correspondiente al segundo trimestre –
RECIBIR Y ARCHIVAR
- 5) Informe sobre la seguridad del paciente en el Centro de Salud Comunitario de la Autoridad Hospitalaria del Condado de Kern correspondiente al segundo trimestre –
RECIBIR Y ARCHIVAR
- 6) Informe sobre la utilización de los servicios del Centro de Salud Comunitaria de la Autoridad Hospitalaria del Condado de Kern correspondiente a agosto de 2026 –
RECIBIR Y ARCHIVAR
- 7) R Informe sobre los estados financieros del Centro de Salud Comunitaria de la Autoridad Hospitalaria del Condado de Kern correspondientes a julio de 2026 –
RECIBIR Y ARCHIVAR
- 8) Informe de la Directora Ejecutiva del Centro de Salud Comunitaria de la Autoridad Hospitalaria del Condado de Kern –
RECIBIR Y ARCHIVAR

CA

- 9) Correspondencia diversa al 25 de septiembre de 2026 –
RECIBIR Y ARCHIVAR

APLAZAMIENTO HASTA EL MIÉRCOLES 28 DE OCTUBRE 2026 A LAS 11:30 A. M.

DOCUMENTACIÓN DE APOYO PARA LOS PUNTOS DEL ORDEN DEL DÍA

Toda la documentación de apoyo de los puntos del orden del día está disponible para revisión pública en el Kern Medical Center, en el Departamento de Administración, 1700 Mount Vernon Avenue, Bakersfield, 93306 durante el horario laboral habitual, de 8:00 a.m. a 5:00 p.m., de lunes a viernes, tras la publicación del orden del día. Cualquier documentación de apoyo relacionada con un punto del orden del día para una sesión abierta de cualquier reunión ordinaria que se distribuya después de la publicación del orden del día y antes de la reunión también estará disponible para su revisión en el mismo lugar.

LEY DE ESTADOUNIDENSES CON DISCAPACIDADES (Código de Gobierno Sección 54953.2)

La sala de conferencias del Centro Médico Kern es accesible para personas con discapacidad. Las personas con discapacidad que necesiten asistencia especial para asistir o participar en una reunión de la Junta de Gobernadores de la Autoridad Hospitalaria del Condado de Kern pueden solicitar asistencia en el Centro Médico Kern, en el Departamento de Administración, 1700 Mount Vernon Avenue, Bakersfield, California, o llamando al (661) 326-2102. Se hará todo lo posible por acomodar razonablemente a las personas con discapacidad poniendo a disposición el material de las reuniones en formatos alternativos. Las solicitudes de asistencia deben hacerse cinco (5) días laborables antes de la reunión siempre que sea posible.

CA)

9) CORRESPONDENCIA DIVERSA RECIBIDA AL 21 DE AGOSTO DE 2026 –
RECIBIR Y ARCHIVAR

A) Correspondencia con fecha del 16 de septiembre de 2026, recibida de Mona A. Allen, Coordinadora de la Junta, Junta de Gobernadores de la Autoridad Hospitalaria del Condado de Kern, relacionada a las declaraciones de cumplimiento y acreditación de otro personal clínico.



SUMMARY OF PROCEEDINGS

KERN COUNTY HOSPITAL AUTHORITY COMMUNITY HEALTH CENTER BOARD OF DIRECTORS

**Community Health Center
Administrative Office
900 Truxtun Avenue, Suite 250
Bakersfield, California 93301**

Regular Meeting
Wednesday, August 26, 2026

11:30 A.M.

BOARD RECONVENED – Director Martinez convened the meeting of the Board at 11:31 A.M., and established a quorum was present.

Board Members: Avila, Behill, Kemp, Lopez, Martinez, Nichols, Sandoval, Smith, Williams
Roll Call: 7 Present; 2 Absent – Kemp, Williams

NOTE: The vote is displayed in bold below each item. For example, Smith-Behill denotes Director Smith made the motion and Director Behill seconded the motion.

CONSENT AGENDA: AGENDA/OPPORTUNITY FOR PUBLIC COMMENT: AS INDICATED BELOW WITH A "CA" WAS REVIEWED, DISCUSSED, AND APPROVED AS ONE MOTION.

BOARD ACTION SHOWN IN CAPS

PUBLIC PRESENTATIONS

- 1) This portion of the meeting is reserved for persons to address the Board on any matter not on this agenda but under the jurisdiction of the Board. Board members may respond briefly to statements made or questions posed. They may ask a question for clarification, make a referral to staff for factual information or request staff to report back to the Board at a later meeting. In addition, the Board may take action to direct the staff to place a matter of business on a future agenda.
NO ONE HEARD

BOARD MEMBER ANNOUNCEMENTS OR REPORTS

- 2) On their own initiative, Board members may make an announcement or a report on their own activities. They may ask a question for clarification, make a referral to staff or take action to have staff place a matter of business on a future agenda (Government Code section 54954.2(a)(2)) –
NO ONE HEARD
- CA
3) Minutes for the Kern County Hospital Authority Community Health Center Board of Directors regular meeting on July 22, 2026 –
APPROVED
Smith – Nichols: 7 ayes; 2 Absent – Kemp, Williams
- CA
4) Corrected minutes for the Kern County Hospital Authority Community Health Center Board of Directors regular meetings on May 27, 2026 and June 24, 2026 –
APPROVED
Smith – Nichols: 7 ayes; 2 Absent – Kemp, Williams
- CA
5) Proposed appointment of Jamie Achterberg, a qualified candidate, to the Kern County Hospital Authority Community Health Center Board of Directors to fill the vacancy created by the impending resignation of Gary Williams, O.D., term to expire June 30, 2029 –
MADE APPOINTMENT
Smith – Nichols: 7 ayes; 2 Absent – Kemp, Williams
- CA
6) Proposed Health Resources Services Administration Change in Scope to include additional health services and clinic locations –
APPROVED
Smith – Nichols: 7 ayes; 2 Absent – Kemp, Williams
- CA
7) Proposed approval of Community Health Center 340B Drug Pricing Program Compliance Policy –
APPROVED; AUTHORIZED CHAIRMAN TO SIGN
Smith – Nichols: 7 ayes; 2 Absent – Kemp, Williams
- CA
8) Proposed Amendment No. 3 to the Memorandum of Understanding 031-2025 with Kern Medical Center for patient referral services –
APPROVED; AUTHORIZED CHAIRMAN TO SIGN
Smith – Nichols: 7 ayes; 2 Absent – Kemp, Williams
- 9) Report on the Kern County Hospital Authority Community Health Center Clinical Quality Metrics for Quarter 2 –
DIRECTOR MARTINEZ INTRODUCED DATA ANALYTICS MANAGER KEVIN JENSEN WHO MADE THE PRESENTATION. THE DATA ANALYTICS MANAGER NOTED THAT THE DIABETES DATA WAS IMPROVING. CERVICAL CANCER SCREENING NUMBERS WERE DOWN BUT THAT WAS DUE TO AN INCREASE IN THE DENOMINATOR. STAFF IS MAKING

A CONCERTED EFFORT TO GET FEMALE PATIENTS SCHEDULED FOR SCANS. WEIGHT AND NUTRITION NUMBERS WERE UP DUE TO AN INCREASE IN THE NUMBER OF AVAILABLE APPOINTMENTS. STAFF EFFORTS IN IMPROVING THESE QUALITY METRICS INCLUDED THE RECENT PARTY IN THE PARKING LOT IN WHICH BACKPACKS, SCHOOL SUPPLIES, PHYSICALS, AND IMMUNIZATIONS WERE PROVIDED. THIS EVENT HELPED TO INCREASE THE NUMERATOR FOR CHILD IMMUNIZATIONS. HE FURTHER ANNOUNCED THAT THE SELF-SWAB CERVICAL CANCER SCREENING PROGRAM WAS NOW IMPLEMENTED WHICH SHOULD IMPROVE THE CERVICAL CANCER METRIC. MR. JENSON THEN SPOKE ABOUT EFFORTS TO IMPROVE ATTENDANCE AT MEETINGS WITH THE DIABETIC PHARMACIST. THIS MEETING WOULD NOT ONLY IMPROVE THE DIABETIC METRICS BUT ALSO THE WEIGHT MANAGEMENT. THE LATEST EFFORT IN IMPROVING THE METRICS INCLUDE STANDARDIZING THE PROVIDER DOCUMENTATION ON TOBACCO USE AND WEIGHT MANAGEMENT. STAFF BELIEVE THAT THE PROVIDERS ARE QUESTIONING AND COUNSELING PATIENTS REGARDING THESE METRICS BUT NOT MAKING THE NECESSARY DOCUMENTATION FOR THE INFORMATION TO APPEAR ON THE REQUIRED REPORTS. DIRECTOR NICHOLS ASKED HOW MANY PEOPLE ATTENDED THE PARTY IN THE PARKING LOT. EXECUTIVE DIRECTOR RESPONDED THAT 96 PEOPLE RECEIVED THEIR PHYSICALS AND 112 RECEIVED IMMUNIZATIONS. DIRECTOR NICHOLS FURTHER ASKED HOW LONG WERE PROVIDERS MEETING WITH PATIENTS. THE EXECUTIVE DIRECTOR RESPONDED FROM 8AM TO 11AM.

RECEIVED AND FILED

Lopez – Behill: 7 ayes; 2 Absent – Kemp, Williams

- 10) Report on the Kern County Hospital Authority Community Health Center Health Center Service Utilization for June 2026 –
- DATA ANALYTICS MANAGER KEVIN JENSEN MADE THE PRESENTATION. THE DATA PRESENTED SHOWED THAT THE CLINICS WERE AVERAGING 800 NEW PATIENTS EACH MONTH. DATA ANALYTICS MANAGER STATED THAT FOR THE MONTH OF MAY 85% OF APPOINTMENTS WERE KEPT AND ONLY 15% WERE NO-SHOWS. THE DATA REVEALS THAT THERE IS NO NOTABLE CHANGE IN THE NUMBERS OF KEPT APPOINTMENTS IN REFERENCE TO THE DAY/TIME OF THE APPOINTMENT THAN IN PREVIOUS MONTHS. DATA ANALYTICS MANAGER FURTHER STATED THAT PATIENTS HAVE BEEN UTILIZING WEEKEND APPOINTMENTS AND THAT JULY HAS SEEN AN IMPROVEMENT IN NO-SHOWS WHICH ARE MAINLY IN INTERNAL MEDICINE AND WOMEN'S HEALTH APPOINTMENTS. LOOKING AT INSURED PATIENTS, THE NUMBER OF UNINSURED HAS DECREASED FOR THE MONTH OF JULY. DIRECTOR SMITH ASKED IF THERE IS A WAY STAFF CAN TRACK MONTHLY TRENDS OF PATIENTS WHO ARE INSURED AND UNINSURED FOR AT LEAST THE LAST SIX MONTHS. DATA ANALYTICS MANAGER SAID YES AND THAT STAFF WILL BEGIN TO TRACK MONTH-BY-MONTH. DIRECTOR MARTINEZ ASKED IF NO SHOWS ARE INCLUDED IN THE DATA FOR OBSTETRICS AND WOMEN'S HEALTH. MR. JENSEN STATED THAT THE DENOMINATOR FOR THESE METRICS ARE WOMEN IN A PARTICULAR AGE GROUP AND THAT ARE ALSO PATIENTS, BUT NOT NECESSARILY BEING SEEN, BUT NO SHOWS DO NOT PLAY A PART OF CALCULATING THE DENOMINATOR. EXECUTIVE DIRECTOR ADDED THAT STAFF HAS BEEN AGGRESSIVELY CALLING PATIENTS TO REMIND THEM OF THEIR APPOINTMENTS AND TO ENCOURAGE PATIENTS WHO HAVE NOT BEEN SEEN IN AWHILE TO MAKE AN APPOINTMENT. DIRECTOR SMITH ASKED HOW THE DENOMINATOR IS UPDATED. THE DATA ANALYTICS MANAGER STATED THAT THE PROCESS IS INTEGRATED INTO THE DATA COLLECTION AND IS DEPENDENT ON WHETHER THE PATIENT IS CURRENTLY BEING SEEN, OTHERWISE, AFTER TWO YEARS WITH NO APPOINTMENT, THE PATIENT WILL NOT BE COUNTED IN THE DENOMINATOR.

RECEIVED AND FILED

Smith – Avila: 7 ayes; 2 Absent – Kemp, Williams

- 11) Report on the Kern County Hospital Authority Community Health Center financials for June 2026

–
DIRECTOR MARTINEZ NOTED THAT THERE WAS AN ERROR IN THE AGENDA LANGUAGE THAT STATED THIS REPORT WAS FOR MAY 2026 FINANCIALS BUT THE REPORT IS FOR JUNE 2026 FINANCIALS. FINANCE ADMINISTRATOR ANDREW CANTU MADE THE PRESENTATION. HE BEGAN BY STATING THAT THE NUMBERS WOULD LOOK DIFFERENT THAN PREVIOUSLY REPORTED DUE TO NO LONGER ADDING A FACILITY FEE. CASH COLLECTIONS ARE DOWN DUE TO HOLDING CLAIMS IN ANTICIPATION OF RATE SETTING. ACCOUNTS RECEIVABLE NUMBERS IS INCREASED DUE TO NOT DROPPING CLAIMS. DIRECTOR MARTINEZ ASKED IF THERE WAS A STATUTE OF LIMITATIONS TO DROP CLAIMS. FINANCE ADMINISTRATOR RESPONDED THAT SOME CLAIMS HAVE BEEN DROPPED ALREADY AND THAT THE COMMUNITY HEALTH CENTER IS HOLDING ON TO MOST OF THE CLAIMS WAITING ON THE RATE TO BE SET BECAUSE ONCE THE CLAIM IS DROPPED THE ADDITIONAL FUNDS THAT ARE ASSOCIATED WITH THE SET RATE WILL NOT BE RETROACTIVELY APPLIED. EXECUTIVE DIRECTOR ADDED THAT THERE ARE TIME FRAMES CONTRACTUALLY FOR MANAGED CARE AND FOR BOTH MEDICARE AND MEDICAL, WHICH IS BETWEEN ONE YEAR AND 18 MONTHS AND THAT CURRENTLY THE HELD CLAIMS ARE WELL WITHIN THIS TIME LIMIT. MR. CANTU STATED THAT THE CURRENT BUDGETS ARE OFF DUE TO LACK OF “REAL” DATA AND ESTIMATES WILL IMPROVE DRAMATICALLY WHEN THE RATE IS SET AND CLAIMS ARE DROPPED. DIRECTOR MARTINEZ THEN ASKED IF THE BUDGET FOR FY26/27 WAS PREPARED ASSUMING WE WOULD HAVE A RATE BY THEN. FINANCE ADMINISTRATOR RESPONDED THAT THE BUDGET WAS NOT PREPARED ASSUMING THE COMMUNITY HEALTH CENTER WOULD HAVE A SET RATE. THE BUDGET WAS PREPARED USING A \$200 RATE BASED ON HISTORICAL TRENDS BUT ONCE THE RATE IS SET, THE BUDGET WILL BE UPDATED. DIRECTOR MARTINEZ THEN ASKED WHAT WAS INCLUDED IN THE OTHER GOVERNMENT FFS LINE AND THE EXECUTIVE DIRECTOR ANSWERED WITH THE VA AND TRI-CARE. THE FINANCE ADMINISTRATOR THEN STATED THAT EXPENSES WERE IN A GOOD PLACE AND SHOULD SHOW AN ACCURATE REPRESENTATION OF THE FUTURE BUDGET. DIRECTOR MARTINEZ THEN ASKED ABOUT WHETHER OR NOT THE CONTRIBUTION FROM THE KERN COUNTY HOSPITAL AUTHORITY IS AFFECTED BY THE DELAY IN DESIGNATION AND/OR RATE SETTING. MR. CANTU STATED THAT CONTRIBUTION HAS NOT BEEN AFFECTED BUT WILL NEED A CORRECTION WHEN THE RATE IS SET.

RECEIVED AND FILED WITH CORRECTION TO AGENDA LANGUAGE

Nichols - Smith: 7 ayes; 2 Absent – Kemp, Williams

- 12) Kern County Hospital Authority Community Health Center Executive Director Report –
EXECUTIVE DIRECTOR ANNOUNCED THAT STAFF IS STILL WORKING ON THE RATE SETTING. SHE THEN ADDED THAT ISSUES REGARDING THE RATE SETTING INCLUDED WORKING WITH THE CALIFORNIA DEPARTMENT OF PUBLIC HEALTH (CDPH) TO REMOVE THE CHC CLINICS FROM KERN MEDICAL CENTER GENERAL ACUTE CARE HOSPITAL LICENSE, IMPROVING LOCATION SIGNAGE, AND A VARIETY OF QUESTIONS FROM HRSA, INCLUDING ISSUES WITH BUSINESS HOURS. UNDER HRSA, A CHILD SITE MUST HAVE LESS BUSINESS HOURS THAN THE PARENT SITE. FOR THE CHC, THE COLUMBUS CLINIC IS THE PARENT SITE. BUT THIS IS BEING ADDRESSED AND SHOULD BE RESOLVED BY THE END OF SEPTEMBER. SHE ALSO ANNOUNCED THAT UPDATED

MEDI-CAL AND MEDICARE APPLICATIONS HAVE BEEN SUBMITTED AND ARE NOW ONLY WAITING FOR THE SYSTEM TO BE UPDATED SO THAT THE COMMUNITY HEALTH CENTER IS RECOGNIZED. STAFF ARE ALSO COMPLETING THE APPLICATION TO ADD PSYCHIATRIC SERVICES AND MOBILE UNITS AS NEW LOCATIONS TO THE CHC. EXECUTIVE DIRECTOR REPORTED RECENTLY THAT THE MOBILE UNITS ASSISTED THE BAKERSFIELD POLICE DEPARTMENT IN A SWEEP AND THE MOBILE UNITS WERE ABLE TO MEDICALLY CLEAR THE ARRESTEES, RATHER THAN TRANSPORTING THEM TO AN EMERGENCY DEPARTMENT, BEFORE TRANSPORTING THEM FOR BOOKING AT THE COUNTY JAIL. OUT OF THE 17 ARRESTEES, 16 WERE MEDICALLY CLEARED AND ONLY 1 NEEDED TO BE SENT TO THE EMERGENCY ROOM. SHE THEN REPORTED THAT STAFF IS CONTINUOUSLY WORKING TO FILL WEEKEND AND EVENING APPOINTMENTS. SHE ALSO ANNOUNCED THAT THE PHONE SYSTEM WENT LIVE ON AUGUST 25TH AND IN 7 HOURS, 1,000 CALLS WERE RECEIVED AND MORE THAN 900 APPOINTMENTS WERE BOOKED.

RECEIVED AND FILED

Avila - Sandoval: 7 ayes; 2 Absent – Kemp, Williams

CA

13) Miscellaneous Correspondence as of August 21, 2026 –
RECEIVED AND FILED

Smith – Nichols: 7 ayes; 2 Absent – Kemp, Williams

ADJOURN TO WEDNESDAY, SEPTEMBER 23, 2026 AT 11:30 A.M.

Nichols

/s/ Marisol Urcid
Clerk of the Board of Directors

/s/ Elsa Martinez
Chairman, Board of Directors
Kern County Hospital Authority Community Health Center



**BOARD OF DIRECTORS
COMMUNITY HEALTH CENTER
SPECIAL MEETING**

September 30, 2026

Subject: Report on the Kern County Hospital Authority Community Health Center Patient Experience for Quarter 2

Recommended Action: Receive and File

Summary:

Dr. Thiagarahan Nandhogopal Medical Director of the Kern County Hospital Authority Community Health Center will provide your Board with a report on the Kern County Hospital Authority Community Health Center's Patient Experience data for Quarter 2.

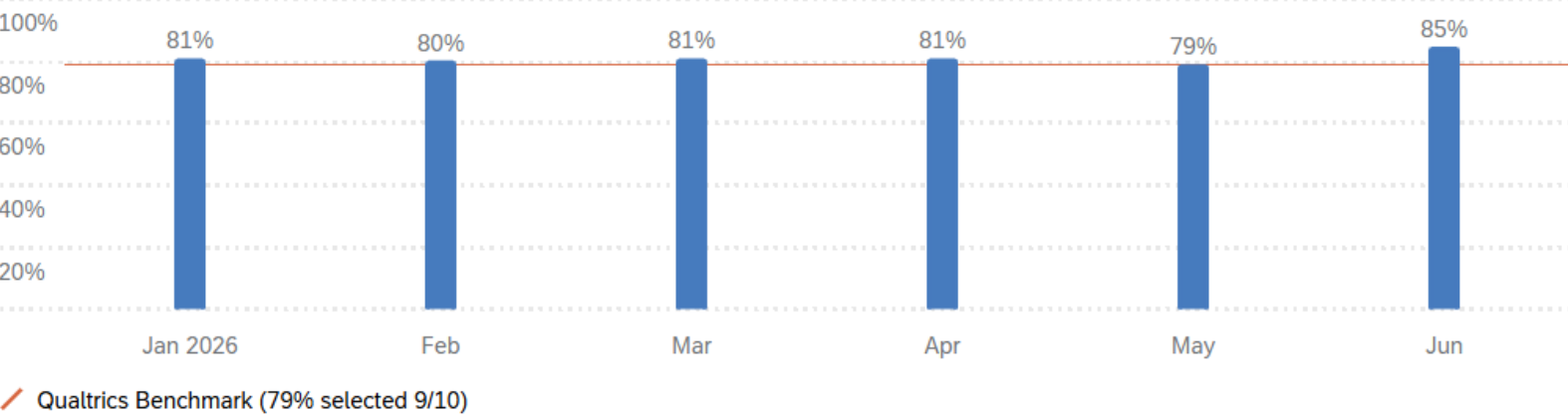


Patient Experience Quarter 2, 2026

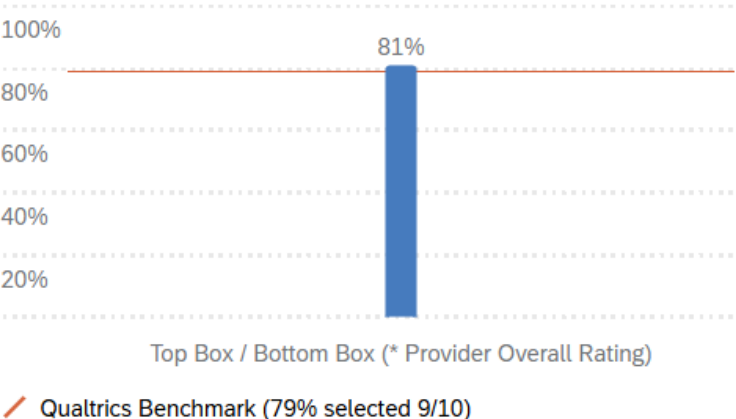
Community Health Center Board of Directors

CG-CAHPS Overall Provider Rating

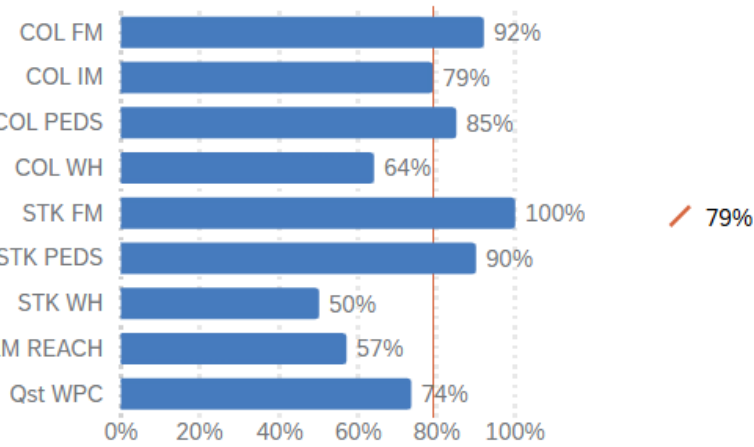
Overall Provider Rating (Monthly)



Overall Provider Rating (YTD)

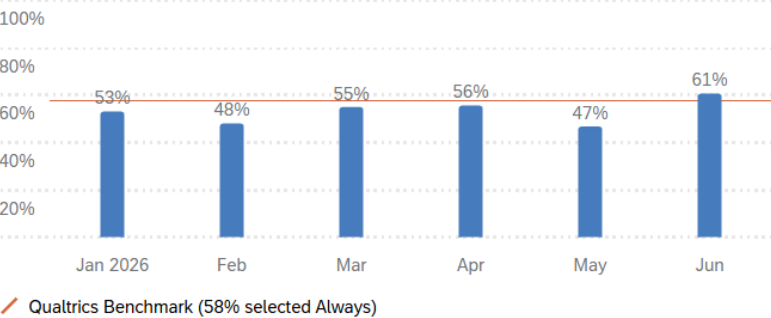


Overall Provider Rating (Prev. 6 Months) ▾

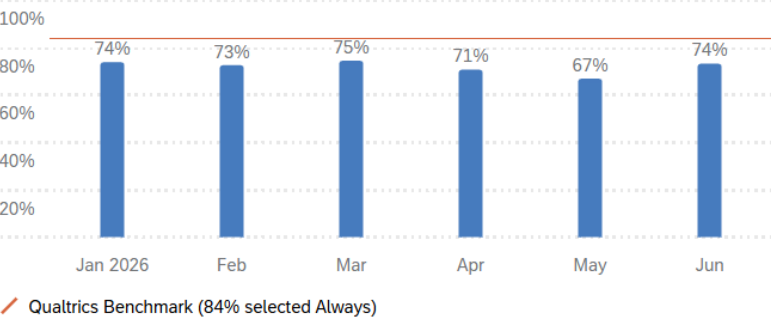


Provider-Specific Questions

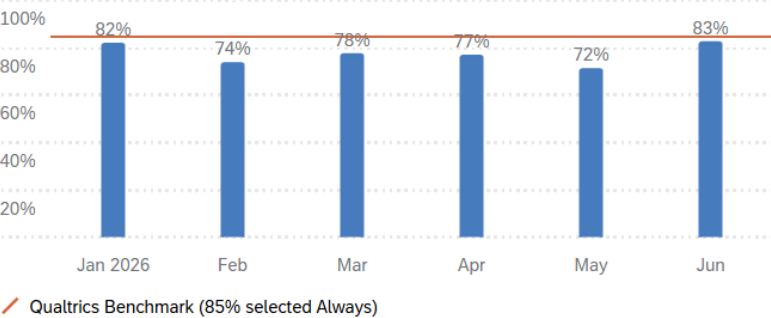
Same-Day Answers to Medical Questions 430



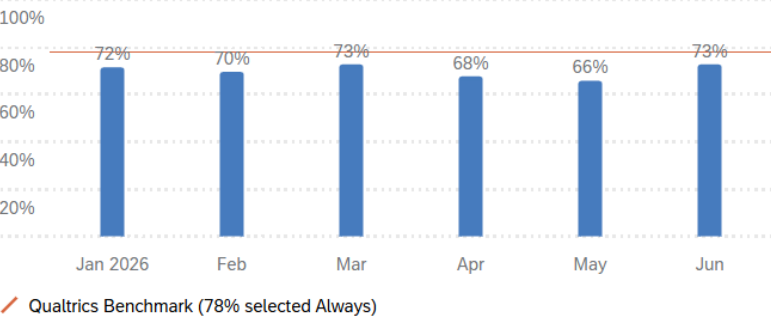
Provider Explanations were Easy to Understand 1,036



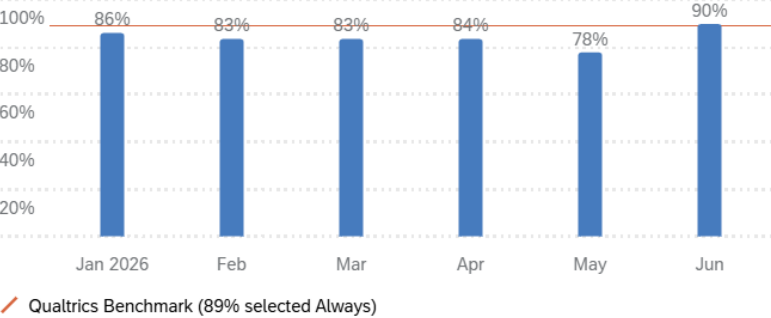
Provider Listened Carefully 1,025



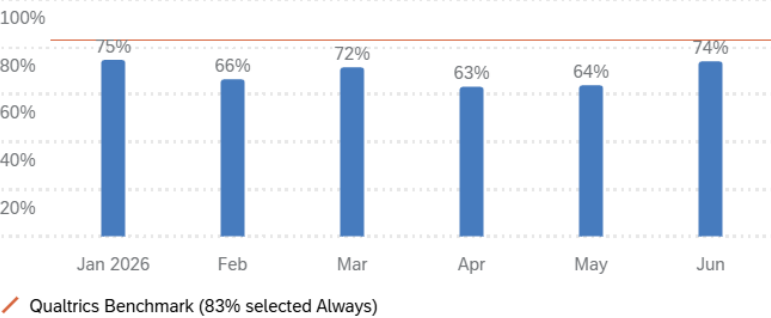
Provider Knew Important Medical History 1,015



Provider was Respectful 1,003

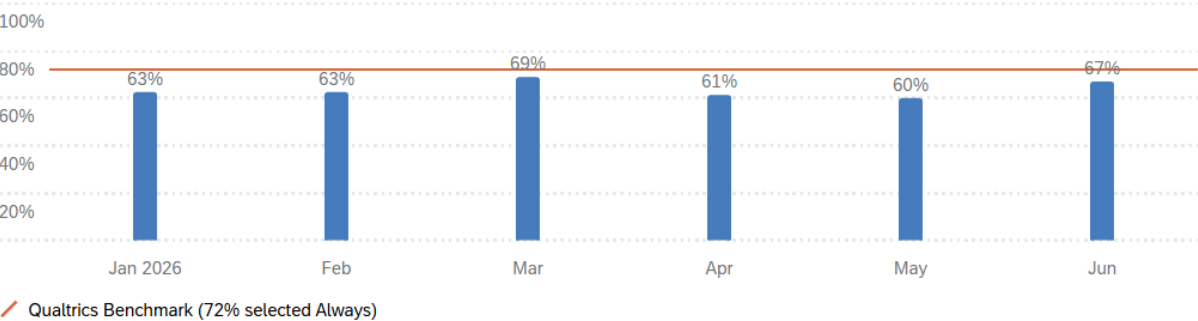


Provider Spent Enough Time with Patient 993

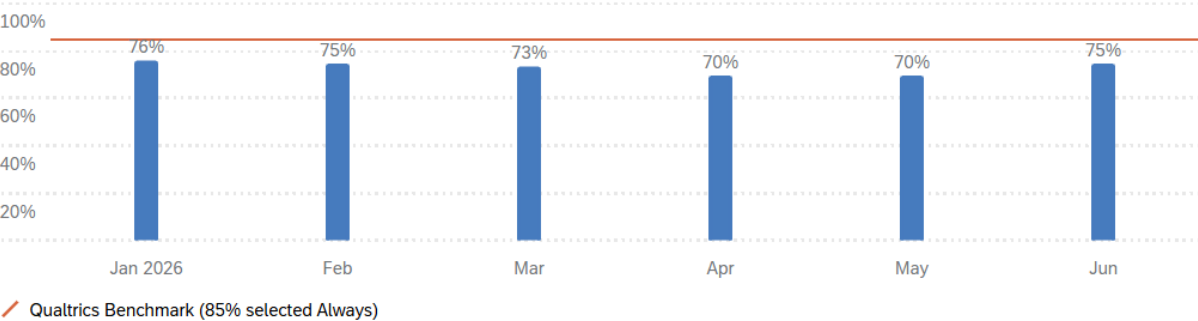


Clerks and Receptionists Questions

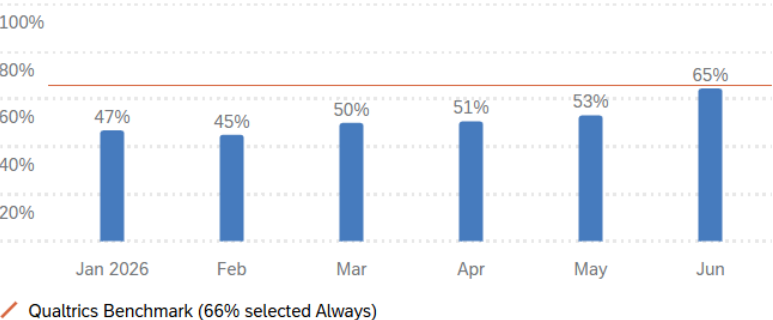
Receptionists/Clerks as Helpful as Expected 941



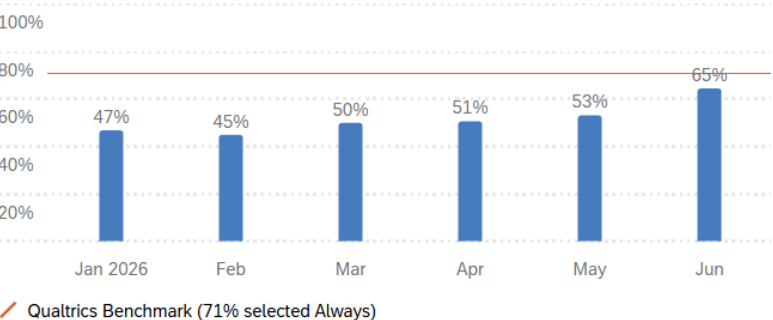
Treated with Courtesy and Respect by Receptionists/Clerks 915



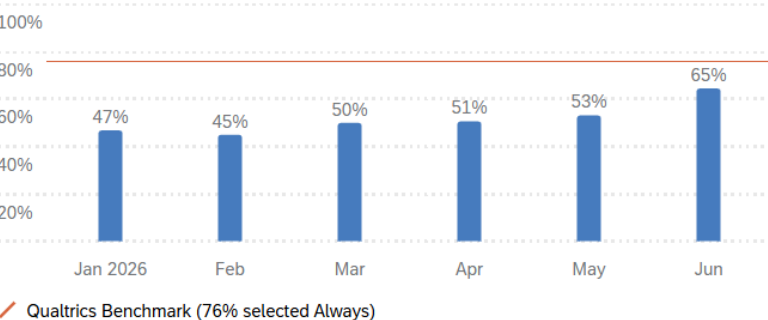
Ability to Schedule a Same-Day Appointment (Urgent) 556



Ability to Schedule a Check-Up/ Routine Appointment 556



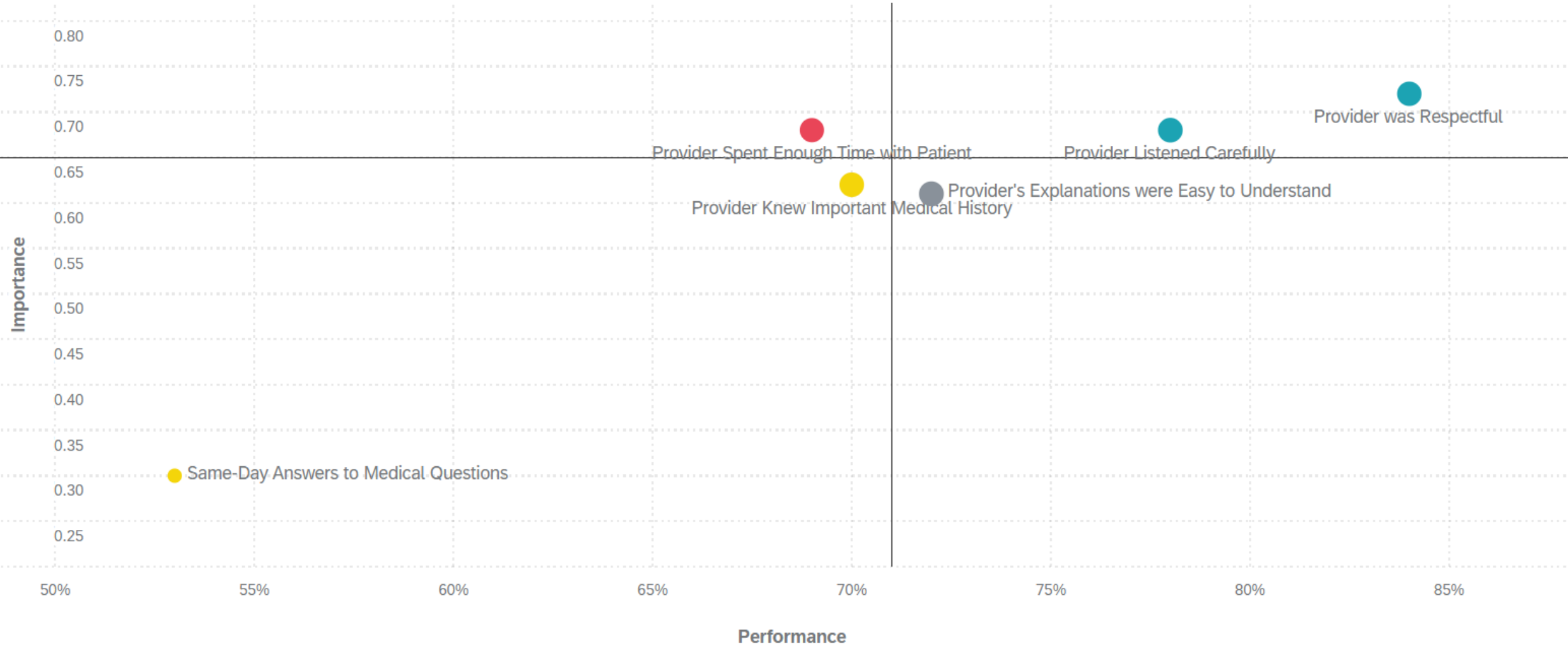
Received a Follow-Up Call with Results 556



Patient Feedback

- Dr Mishra is always lovely and explains things well
- Drs is good
- The doctor is a wonderful person; I am very satisfied. (translated from Spanish)
- It was my first time there, and I liked the place and the doctor. The staff who assisted me were very professional and attentive, and they helped me with the questions and concerns I had. (translated from Spanish)
- Excellent service (translated from Spanish)
- Dr. Espalin is the best pediatrician I have ever met! She takes great care in examining and listening to the details. She diagnosed certain conditions which generally go undiagnosed until 8-10 years of age! She's the best and always available
- Good
- Everything was excellent. (translated from Spanish)

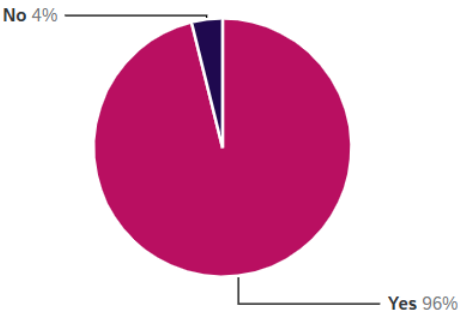
Key Driver Analysis of Provider Overall Rating 1,960



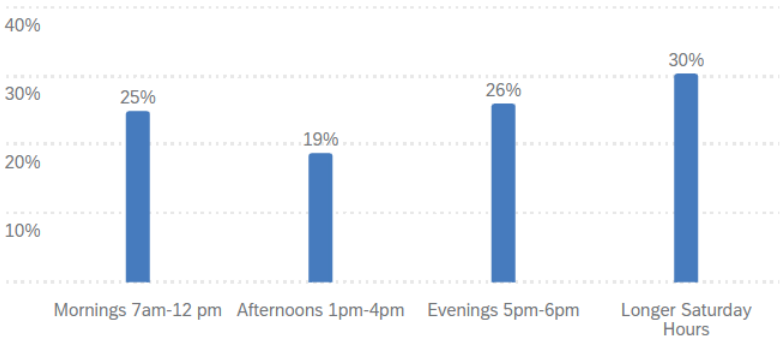
■ Important and highly rated ■ Important but poorly rated ■ Not important and poorly rated ■ Not important but highly rated

HRSA Access to Care – CHC Clinics

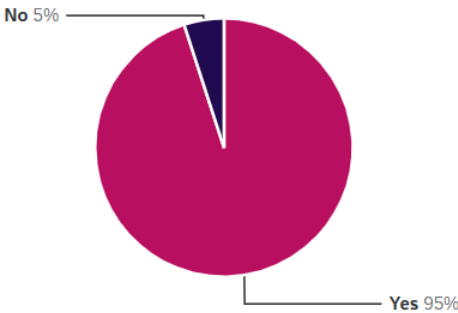
Are the clinic's hours of operation convenient? ▾



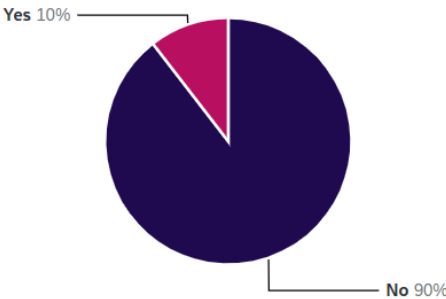
Preferred Hours of Operation



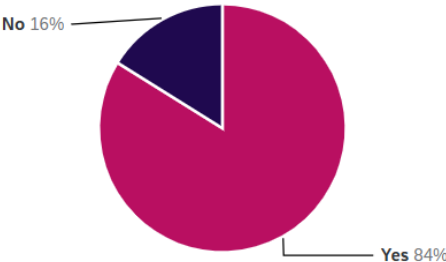
Is the location of the clinic easy to get to?



Does distance between sites create a barrier to access?



Is the amount paid for services reasonable?



Barriers Mentioned

- Transportation problem sometimes
- It's about 30 miles from my house and because of my ins I have to go to KMC
- I live far but I selected this location
- The only thing is that it's a bit far from where I live; sometimes, with the traffic, it takes me 30 minutes to get there. But that's just in my case; for other people, the location might be convenient.
(translated from Spanish)

Key initiatives to improve patient communication and access

- Upgraded phone systems now route calls to the appropriate staff, reducing wait times and improving scheduling and refill processes.
- Patient experience data is reviewed in departmental meetings and displayed on quality boards to strengthen accountability.
- Staff completed customer service training to enhance overall patient satisfaction.



**BOARD OF DIRECTORS
COMMUNITY HEALTH CENTER
SPECIAL MEETING**

September 30, 2026

Subject: Report on the Kern County Hospital Authority Community Health Center Patient Safety for Quarter 2

Recommended Action: Receive and File

Summary:

Dr. Thiagarahan Nandhogopal Medical Director of the Kern County Hospital Authority Community Health Center will provide your Board with a report on Patient Safety for Quarter 2. Patient Safety report will be presented quarterly as part of the Quality-of-Care presentation to your Board. This report will detail the organizational arrangements made or required to support patient and staff safety throughout the Community Health Center's variety of care sites.



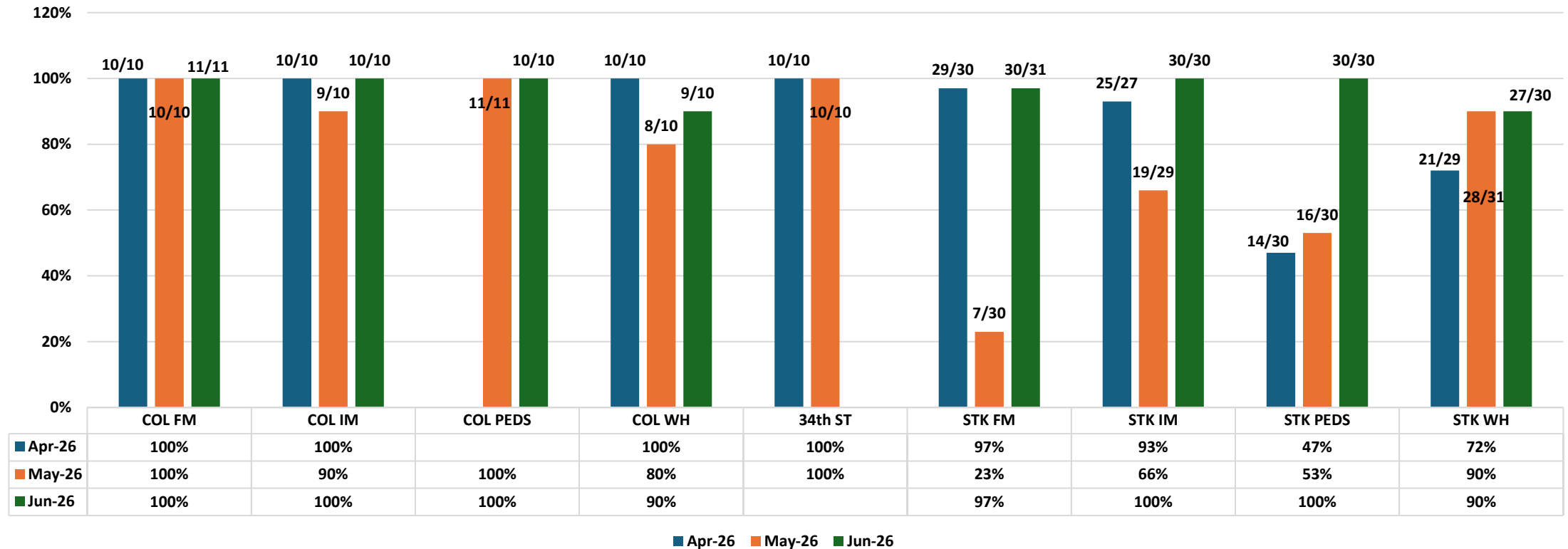
Patient Safety

Q2 2026

Community Health Center Board of Directors

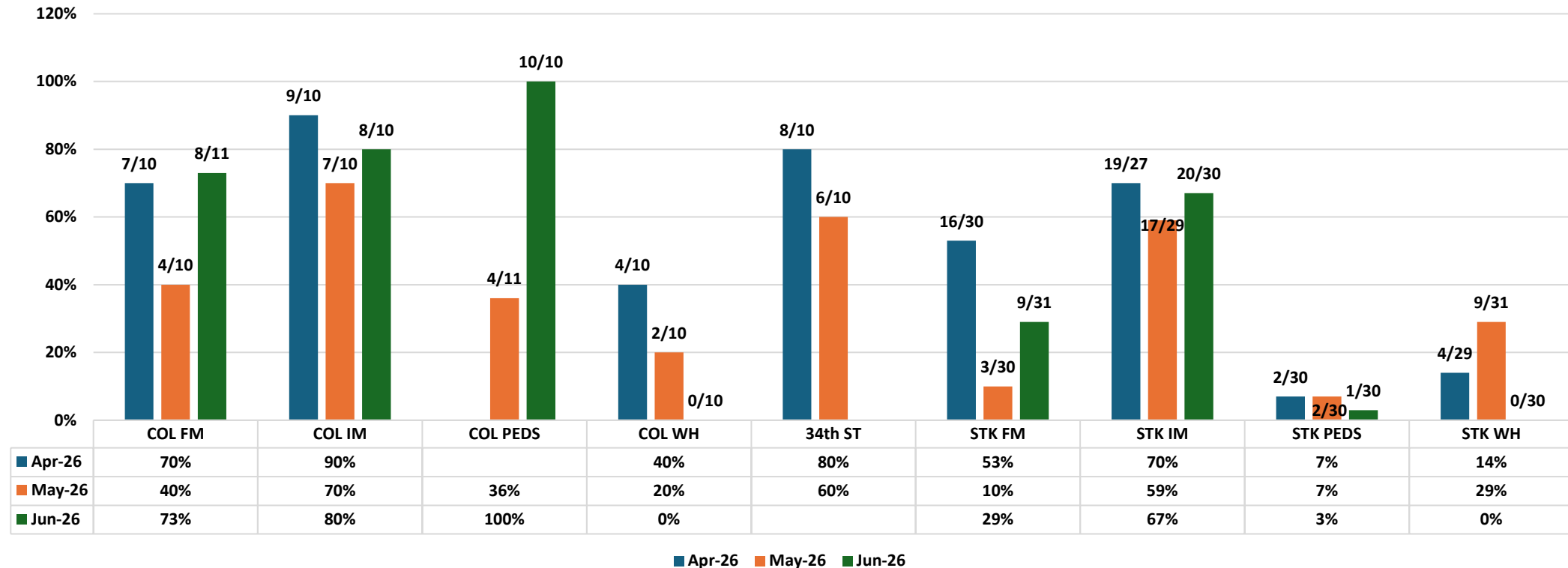
Q2 2026 Medication Reconciliation Audits

Medication List Updated by MA



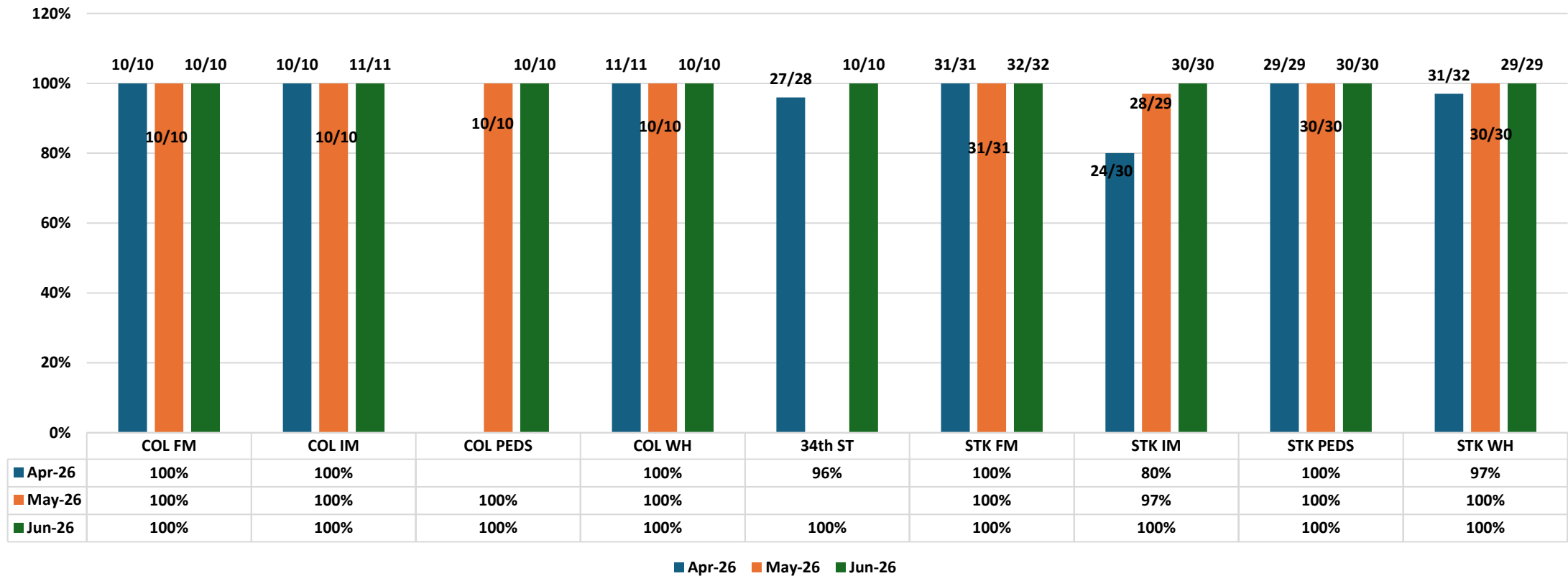
Q2 2026 Medication Reconciliation Audits

Medication Reconciled by Providers



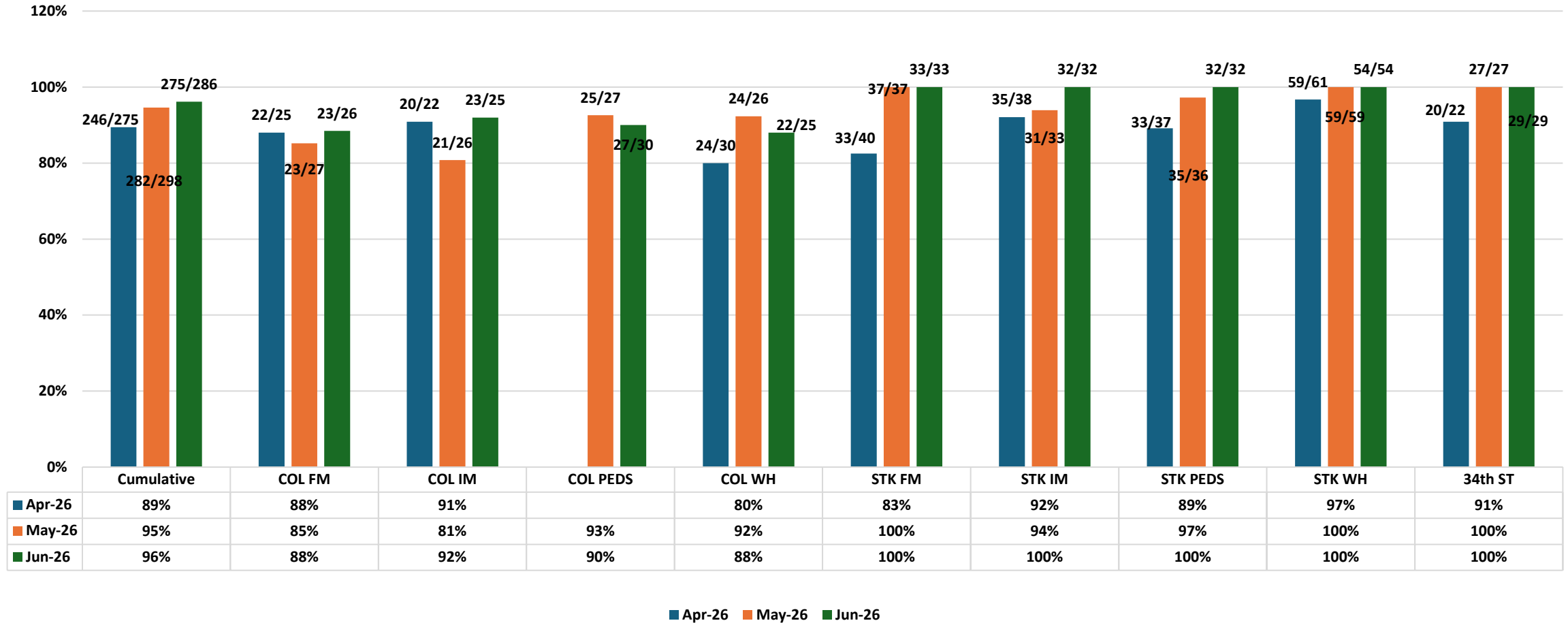
Q2 2026 Protected Health Information (PHI) Audits

PHI Compliance by Clinics



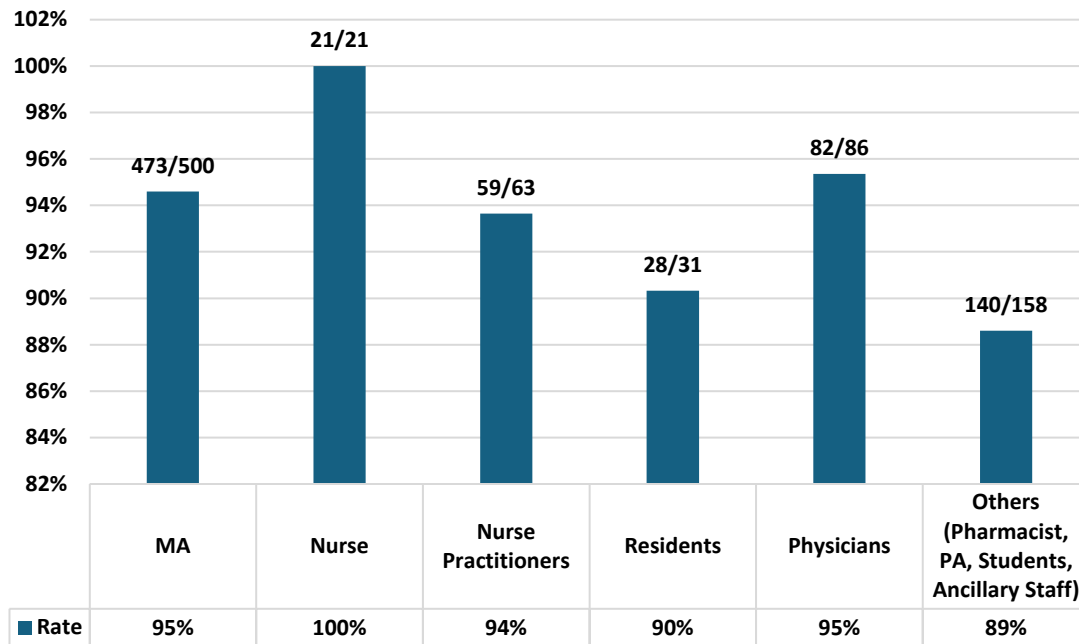
Q2 2026 Hand Hygiene Compliance

Compliance by Clinics

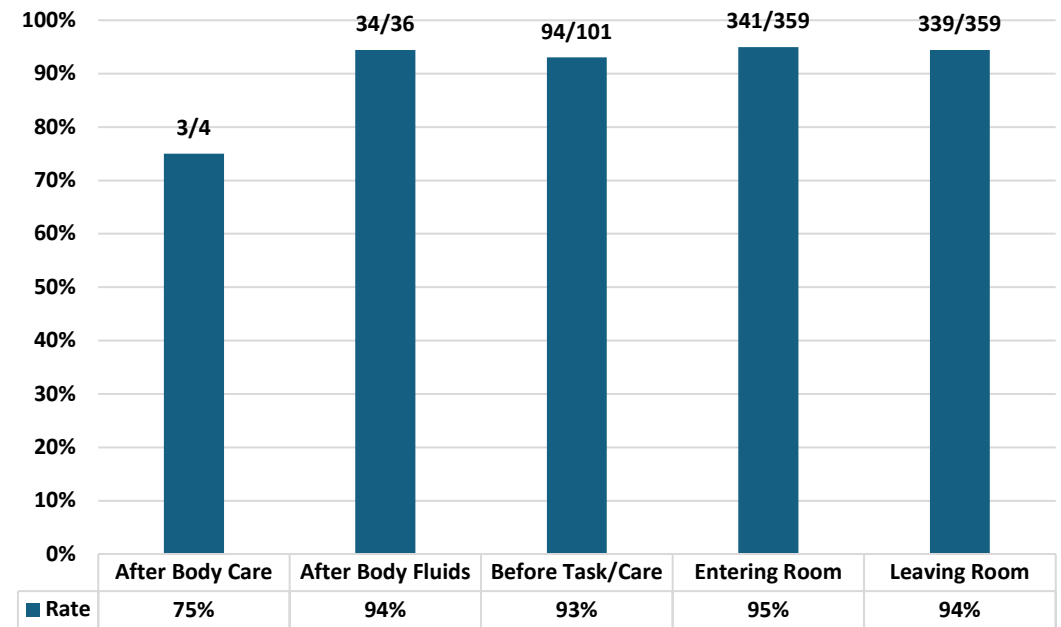


Q2 2026 Hand Hygiene Compliance

Compliance by Discipline

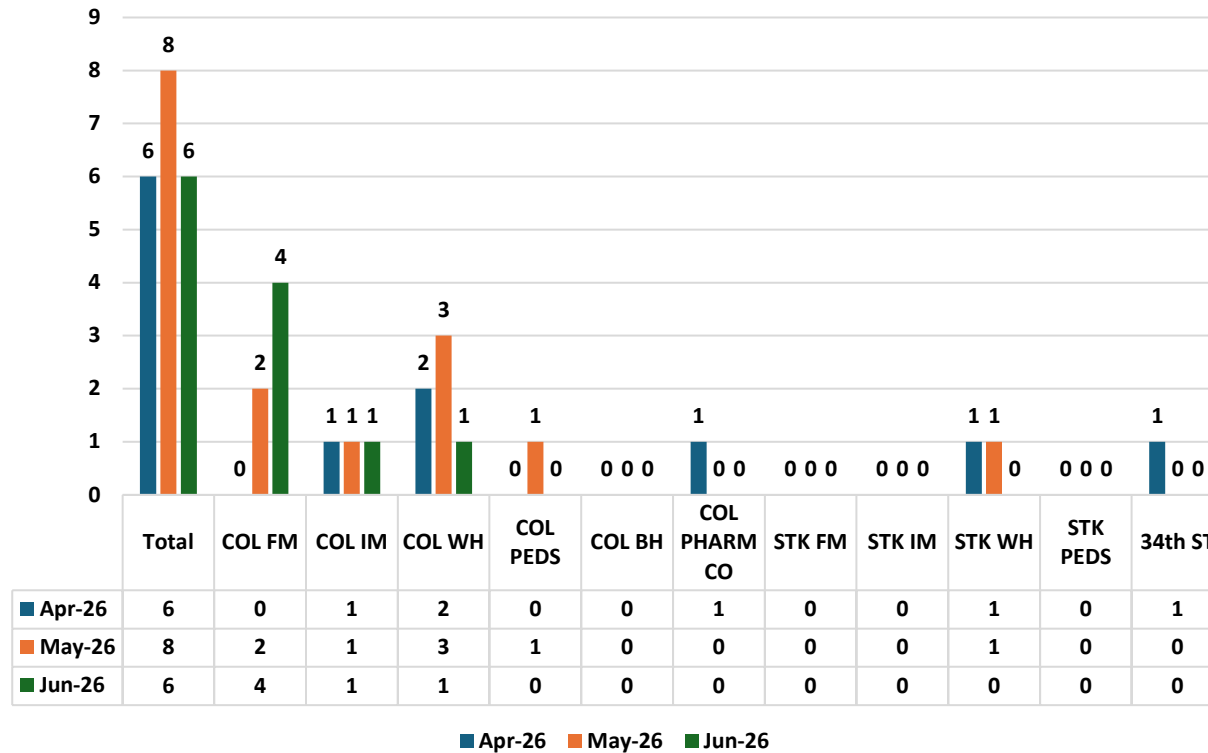


Compliance by Opportunity

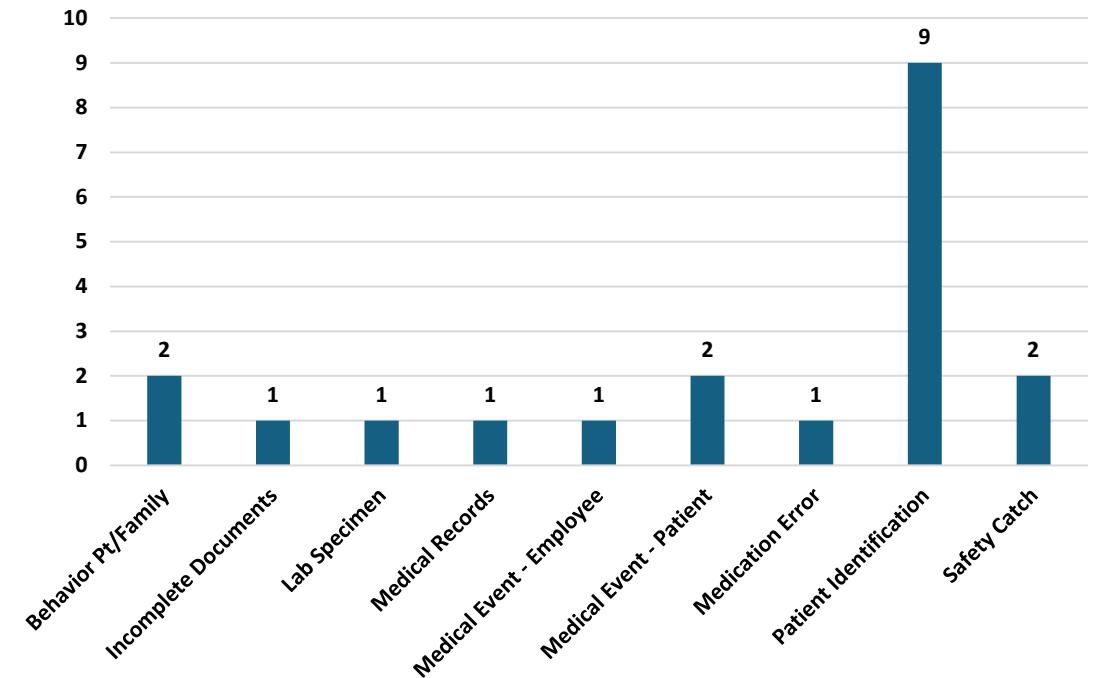


Q2 2026 Occurrence Reports

Occurrence Report by Clinics



Occurrence Types



Questions ?

**BOARD OF DIRECTORS
COMMUNITY HEALTH CENTER
SPECIAL MEETING**

September 30, 2026

Subject: Report on the Kern County Hospital Authority Community Health Center Health Center Service Utilization for August 2026

Recommended Action: Receive and File

Summary:

The Health Resources and Services Administration (HRSA) Health Center Program Compliance Manual (Program) outlines certain roles and responsibilities that must reside with the Community Health Center Board (CHC Board). One of these responsibilities includes oversight for service utilization.

The Community Health Center produces data-based reports on: patient service utilization, trends and patterns in the patient population and overall health center performance, as necessary to inform and support internal decision-making and oversight by key management staff and governing board.

This report will be presented on a monthly basis, as it contains critical information necessary for the CHC Board to effectively monitor progress and ensure alignment with its long-term strategic planning goals. In addition to the monthly data, quarterly, the report will include utilization summaries to highlight the trends and patterns to provide a broader perspective on performance over time and how effective changes/additions are to improving patient utilization.

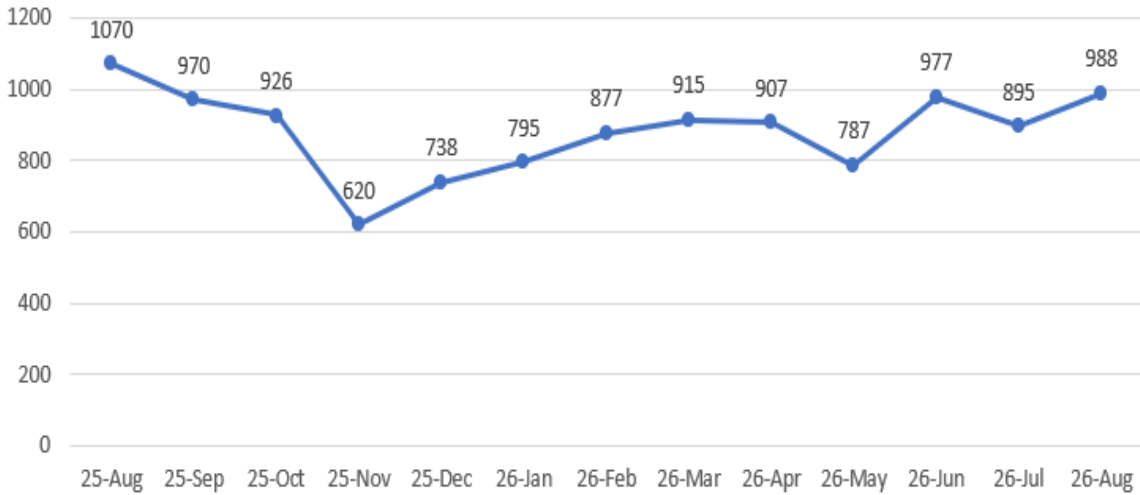


**Kern County Hospital Authority
Community Health Center
Board of Directors – August 2026
Health Center Service Utilization**

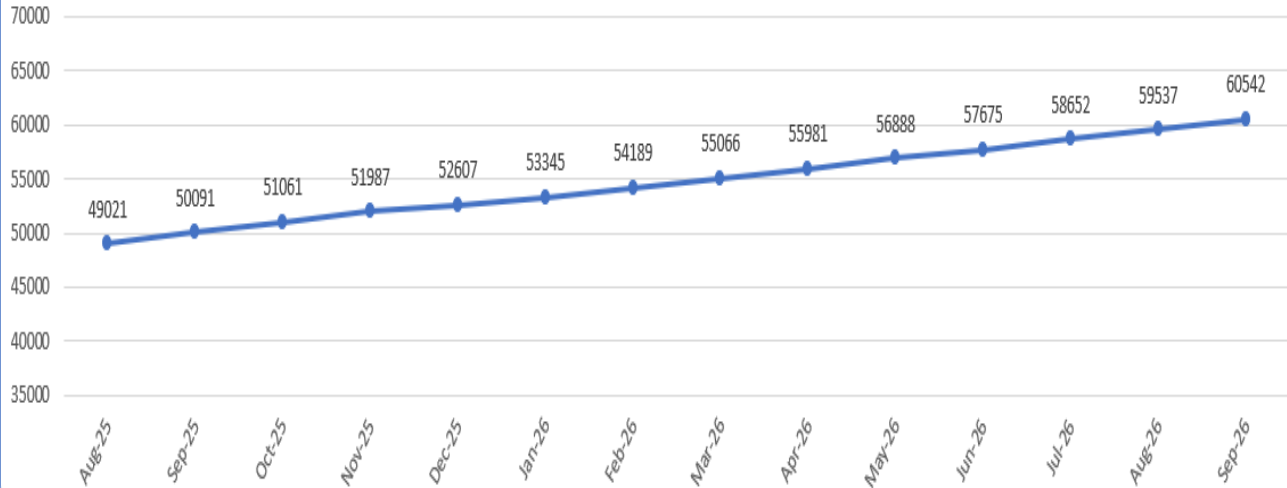
New Patient Data

August 2026

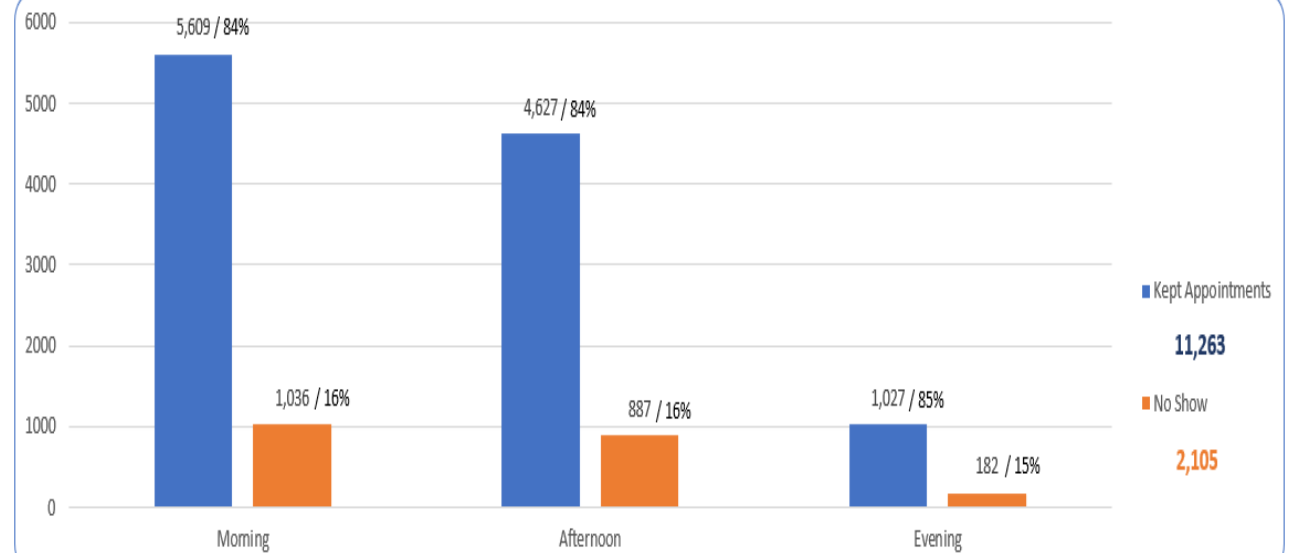
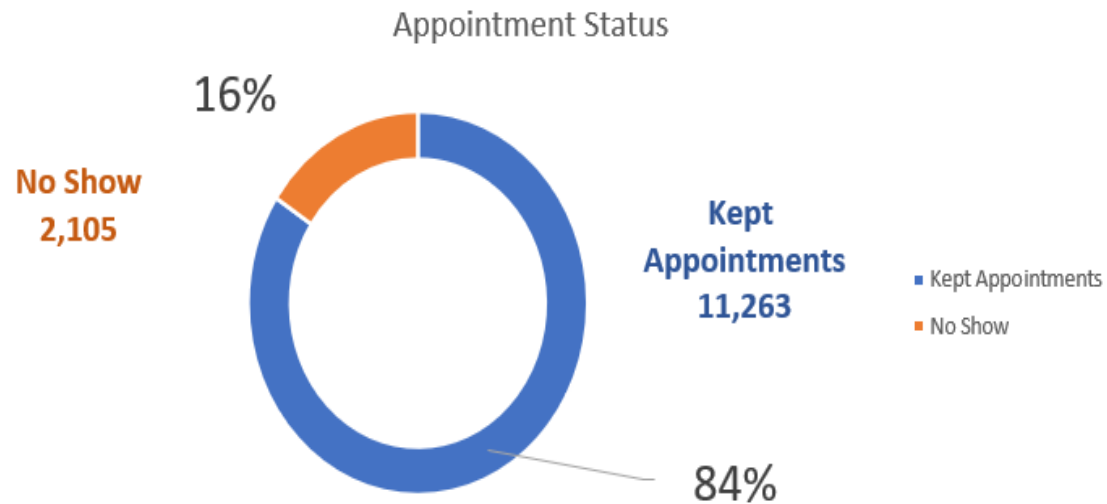
New Health Center Patients by Month



Total Count of Health Center Patients



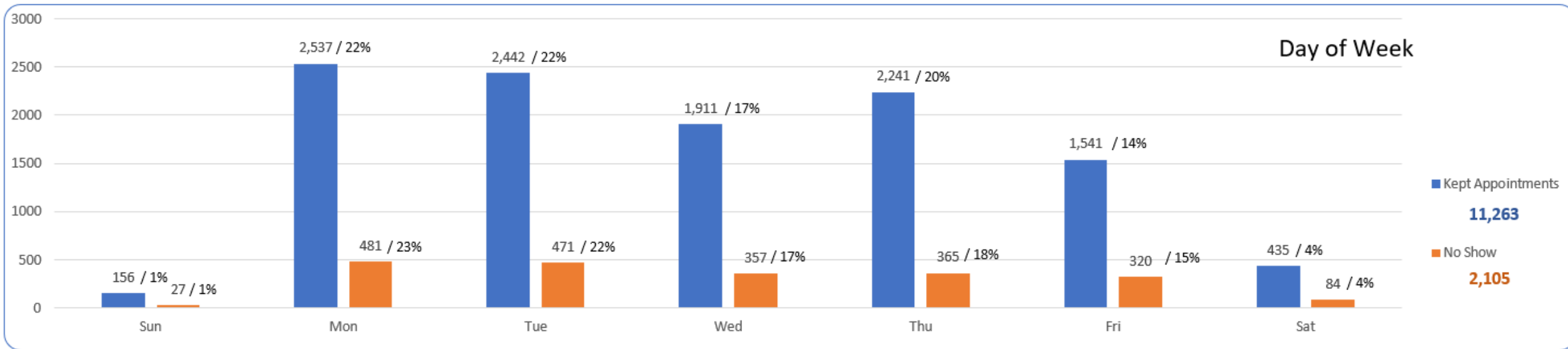
Kept Versus No Shows August 2026



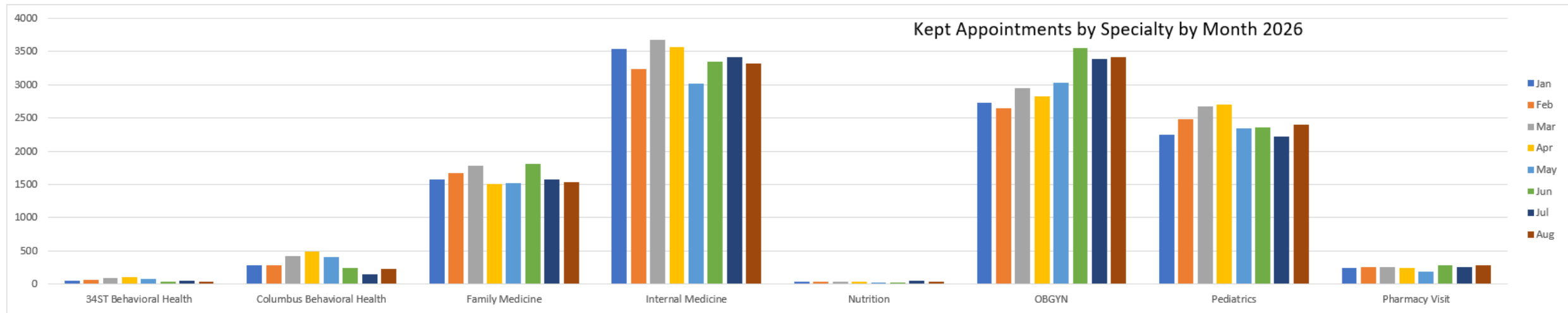
Morning: 8am-12pm
Afternoon: 12pm -5pm
Evening: 5pm-8pm

Appointments by Day of Week

August 2026

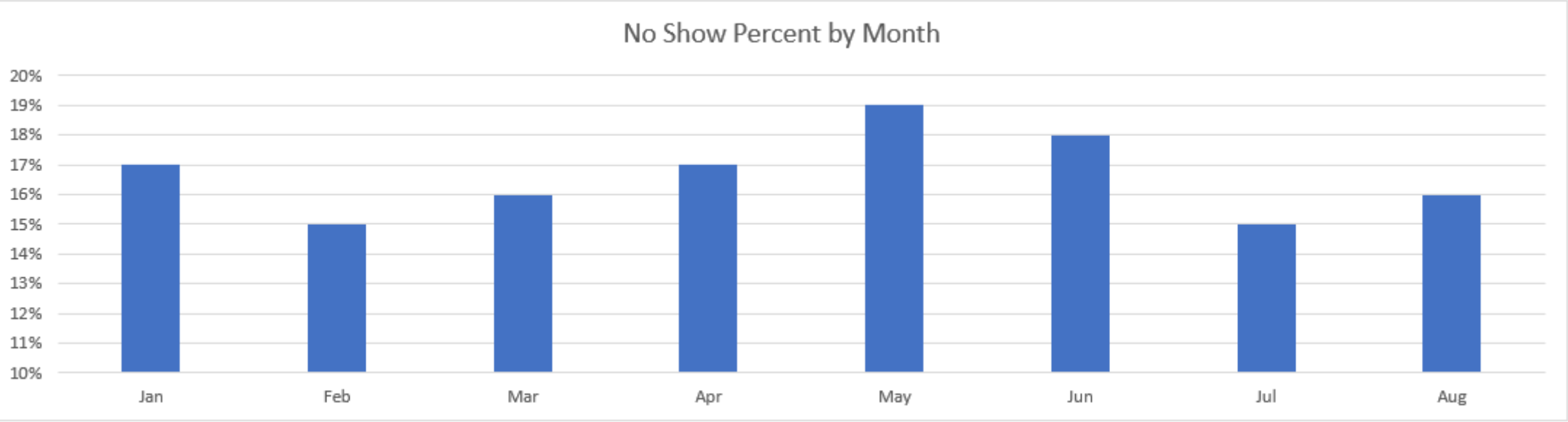


Visits by Month and Service Line



Percent of No Shows by Month

August 2026



No Shows by Month and Location August 2026

Row Labels	Count of No Shows								Grand Total
	Jan	Feb	Mar	Apr	May	Jun	Jul	Aug	
34ST Behavioral	25	24	20	30	31	15	35	21	201
COL NUT	16	15	16	29	3	13	6	18	116
COL PHARM CO	73	76	95	87	101	70	51	74	627
COL NST	99	86	117	132	145	126	201	198	1104
KMOH COL PEDS	372	216	306	427	539	560	309	394	3123
KMOH COL IM	528	483	618	626	641	629	454	481	4460
KMOH COL FM	315	287	307	267	286	385	203	237	2287
KMOH COL WH	369	333	368	391	469	511	317	380	3138
KMOH 34ST IM	170	141	122	141	122	153	173	132	1154
KMOH COL BH	56	44	80	98	108	55	18	31	490
KMOH STK PEDS	73	48	59	61	46	47	66	62	462
KMOH STK WH	12	24	21	14	28	28	27	25	179
KMOH STK FM	30	24	26	29	22	26	37	36	230
KMOH STK IM	26	36	22	19	21	24	11	14	173
Grand Total	2164	1837	2177	2351	2562	2642	1908	2103	17744

Visits by Month and Location August 2026

Row Labels	Count of Kept Appointments								Grand Total
	Jan	Feb	Mar	Apr	May	Jun	Jul	Aug	
34ST Behavioral Health	52	63	84	101	70	34	51	42	497
COL NUT	40	40	33	42	22	20	47	36	280
COL PHARM CO	242	261	249	235	229	288	258	283	2045
COL NST	402	386	423	377	381	500	549	540	3558
KMOH COL PEDS	1715	1937	2077	2068	1898	1935	1663	1886	15179
KMOH COL IM	2632	2377	2827	2672	2278	2470	2678	2600	20534
KMOH COL FM	1364	1494	1573	1331	1329	1563	1306	1194	11154
KMOH COL WH	2164	2094	2297	2278	2438	2745	2566	2590	19172
KMOH 34ST IM	777	674	652	713	549	639	616	614	5234
KMOH COL BH	281	287	427	490	413	236	144	232	2510
KMOH STK PEDS	537	544	603	635	446	429	551	516	4261
KMOH STK WH	163	173	223	168	209	314	270	291	1811
KMOH STK FM	204	175	206	178	191	275	310	335	1874
KMOH STK IM	126	186	196	181	154	198	77	104	1222
Grand Total	10699	10691	11870	11469	10607	11646	11086	11263	89331

Visits by Zip Code

August 2026

Row Labels	Count of Zip
+ Bakersfield Zip Codes	78873
+ Greater Kern County	10119
+ Other California	339
Grand Total	89331

Top 10 Zip Codes		
Zip Code	Count of Zip	Percent
93307	17728	22%
93306	13707	17%
93305	13353	17%
93304	7576	10%
93308	6599	8%
93309	5535	7%
93313	4174	5%
93311	3428	4%
93312	2544	3%
93301	2362	3%

Uninsured Zip Codes YTD		
Zip Code	Count of Zip	City
93307	309	Bakersfield
93306	215	Bakersfield
93305	206	Bakersfield
93304	194	Bakersfield
93309	143	Bakersfield
93308	102	Bakersfield
93313	98	Bakersfield
93312	62	Bakersfield
93241	53	Lamont
93301	37	Bakersfield
93263	36	Shafter
93311	36	Bakersfield
93280	35	Wasco
93203	27	Arvin
93215	27	Delano
93314	26	Bakersfield
93561	16	Tehachapi
93268	11	Taft
93389	11	Bakersfield
93250	10	McFarland
93505	10	California City
92395	9	Other California
93555	9	Ridgecrest

Zip Codes Included in Application:

93301, 93304, 93305, 93306, 93307, 93308,
93309, 93311, 93312, 93313, 93241

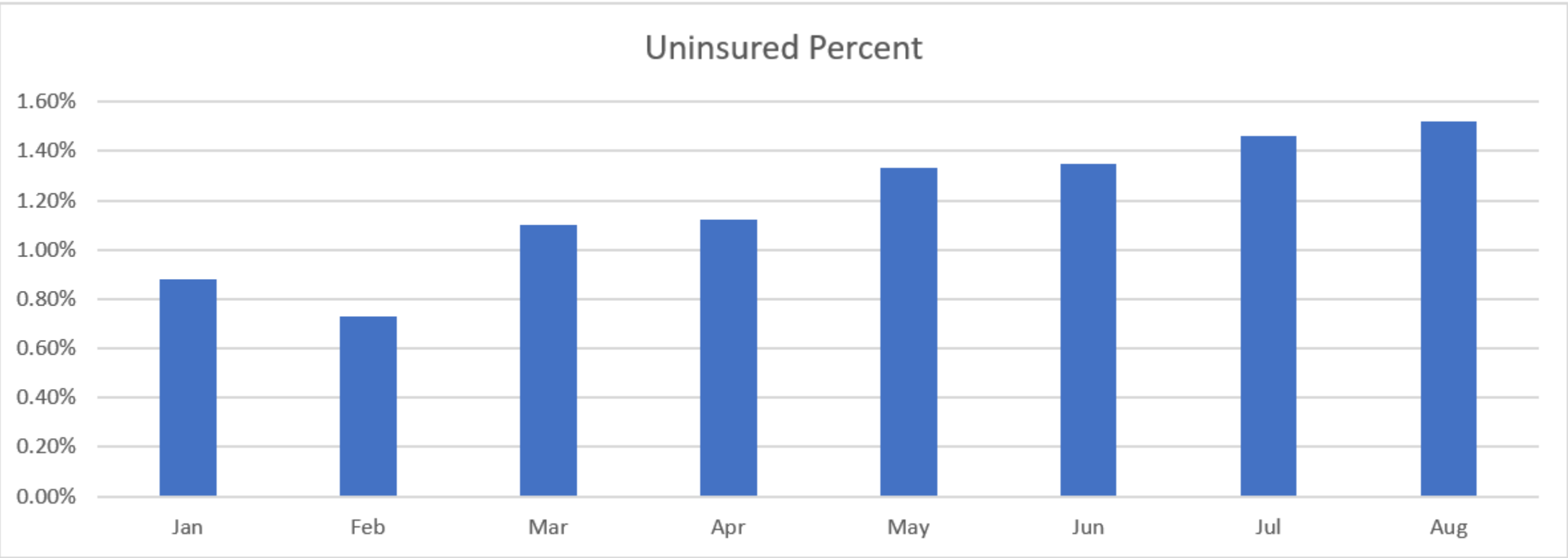
Health Center Data

CY 2026

Health Center Profile: Based on YEAR Data			
Total Patients Served			
Ethnicity		Race	
Unknown	0	Other Single Race	1331
Puerto Rican	39	Unknown	0
Unreported/Chose Not to Disclose Ethnicity	373	Black/African American	1942
Mexican	14940	White	23284
Not Hispanic, Latino/A, Or Spanish Origin	7405	Unreported/Chose Not To Disclose Race	510
Another Hispanic, Latino/A, Or Spanish Origin	4329	Two Or More Races	19

Insurance Status	Count	Percent
No Coverage	407	1.52%
Has Coverage	26679	

Health Center Data CY 2026



Questions

Thank you



**BOARD OF DIRECTORS
COMMUNITY HEALTH CENTER
SPECIAL MEETING**

September 30, 2026

Subject: Report on the Kern County Hospital Authority Community Health Center financials for July 2026

Recommended Action: Receive and File

Summary:

The Kern County Hospital Authority Community Health Center (KCHA CHC) clinics provided 11,086 patient visits during the month of July, which was 310 less than the budgeted amount of 11,396 for the month. KCHA CHC recognized \$677,000 of net patient revenue from these visits.

The following items have budget variances for the month of July 2026:

Total Revenues:

Net Patient Revenue:

KCHA CHC recognized \$677,000 of net patient revenue for the month and year-to-date, \$698,000 less than the \$1.37 million budgeted for July. Budgeted net patient revenue is based on the approximate number of total clinic visits expected and the per visit reimbursement rate.

Indigent Revenue:

Total revenues for the month and year-to-date for July include \$680,000 of contributions from Medi-Cal supplemental programs, \$28,000 less than the \$708,000 budgeted for July.

Other Income:

The Health Resources Services Administration (HRSA) requires that the organization submit a breakeven budget. As such, the Kern County Hospital Authority makes monthly contributions to cover expected expenses associated with the organization's first year of operation as an FQHC Look-Alike (LAL) clinic system.

Operating and Other Expenses:

Salaries and Benefits:

Salaries and benefits expenses total \$4.58 million for the month and year-to-date, \$612,000 more than the budget of \$3.97 million. Staffing includes directly employed physicians, nurse practitioners, medical residents, and behavioral health providers.

Medical Fees:

Medical fees expense totaled \$414,000 for the month and year-to-date for July, \$141,000 less than the budget of \$554,000. Medical fees expense is comprised of contracted physician fees.

Other Professional Fees:

Other professional fees expense totaled \$143,000 for the month and on a year-to-date basis, \$72,000 more than the budget of \$71,000 for July. Other professional fees expense is comprised of legal expenses and other various consulting fees.

Supplies Expense:

Supplies expense totaled \$172,000 for the month and year-to-date, \$34,000 more than the \$138,000 budgeted for July. Pharmaceuticals and various medical supplies account for a significant amount of total supply costs.

Purchased Services:

Purchased services expenses totaled \$172,000 and year-to-date for the month of July, \$78,000 more than the \$94,000 budgeted for the month. Purchased services costs are comprised of items such as computer maintenance fees, various purchased medical services, and laundry and linen services.

Other Expenses:

Other expenses totaled \$378,000 for the month and on a year-to-date basis for July, \$60,000 more than the \$318,000 budgeted for the month. Other expenses include recruiting fees, repairs and maintenance, rent, interest, and utilities.

Overhead Expenses:

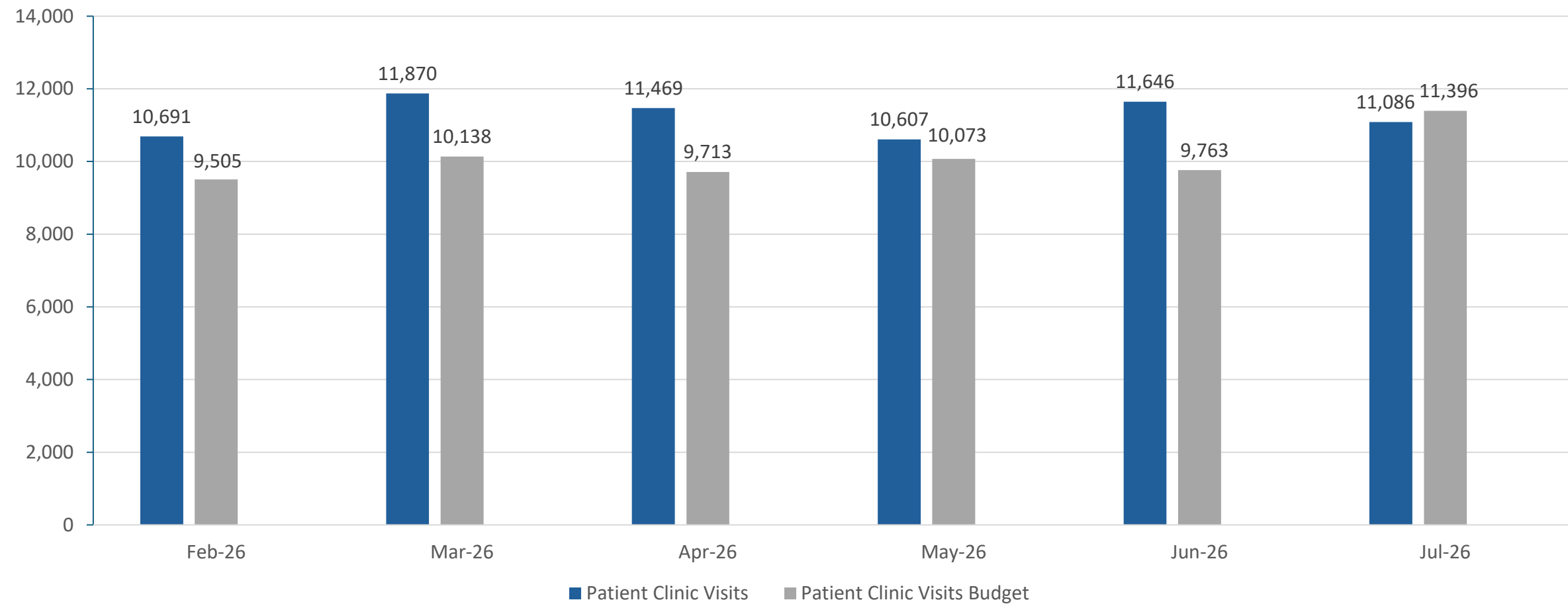
A percentage of overhead expenses from Kern Medical services and support departments such as housekeeping, engineering, and information systems has been allocated to the KCHA CHC clinics and is included in total operating expense.



**Kern County Hospital Authority
Community Health Center
Finance Report – September 2026**

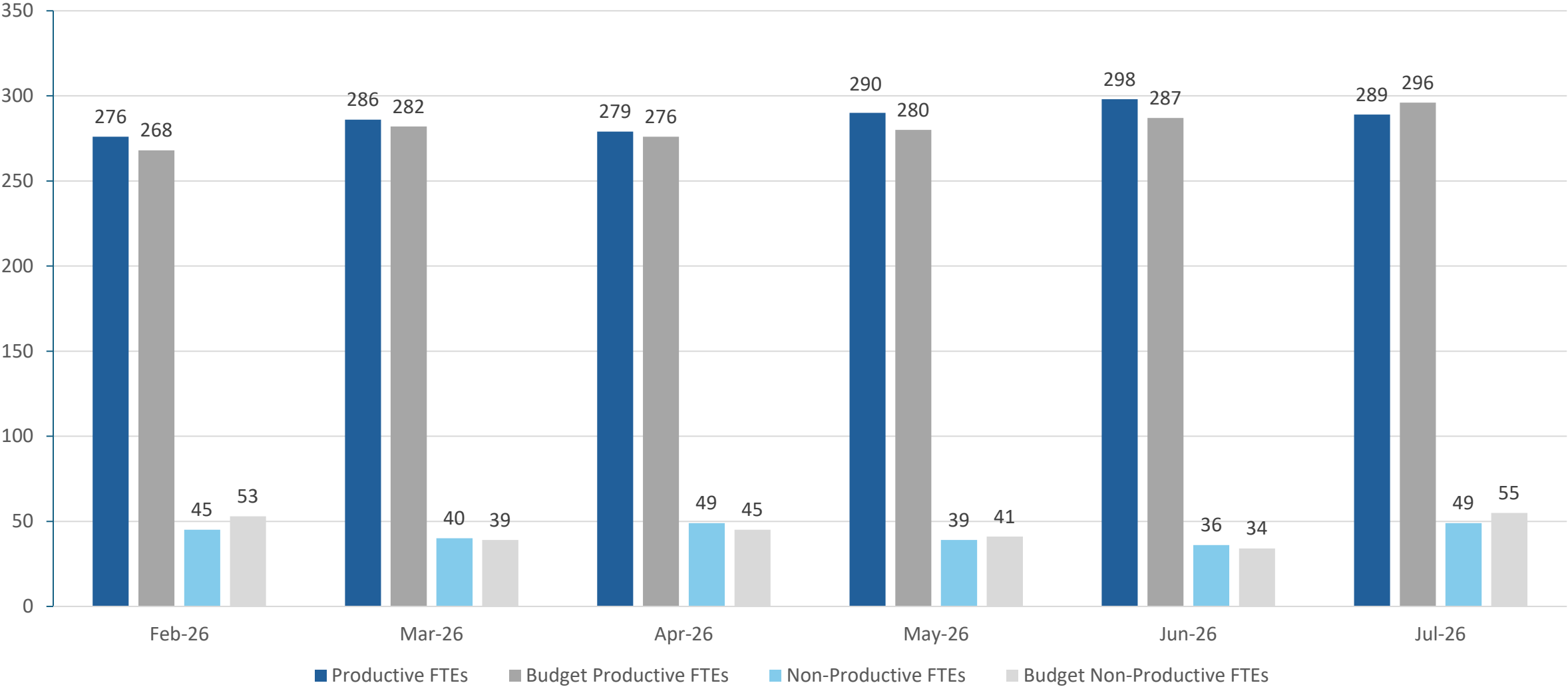
Thousands

CHC Patient Clinic Visits



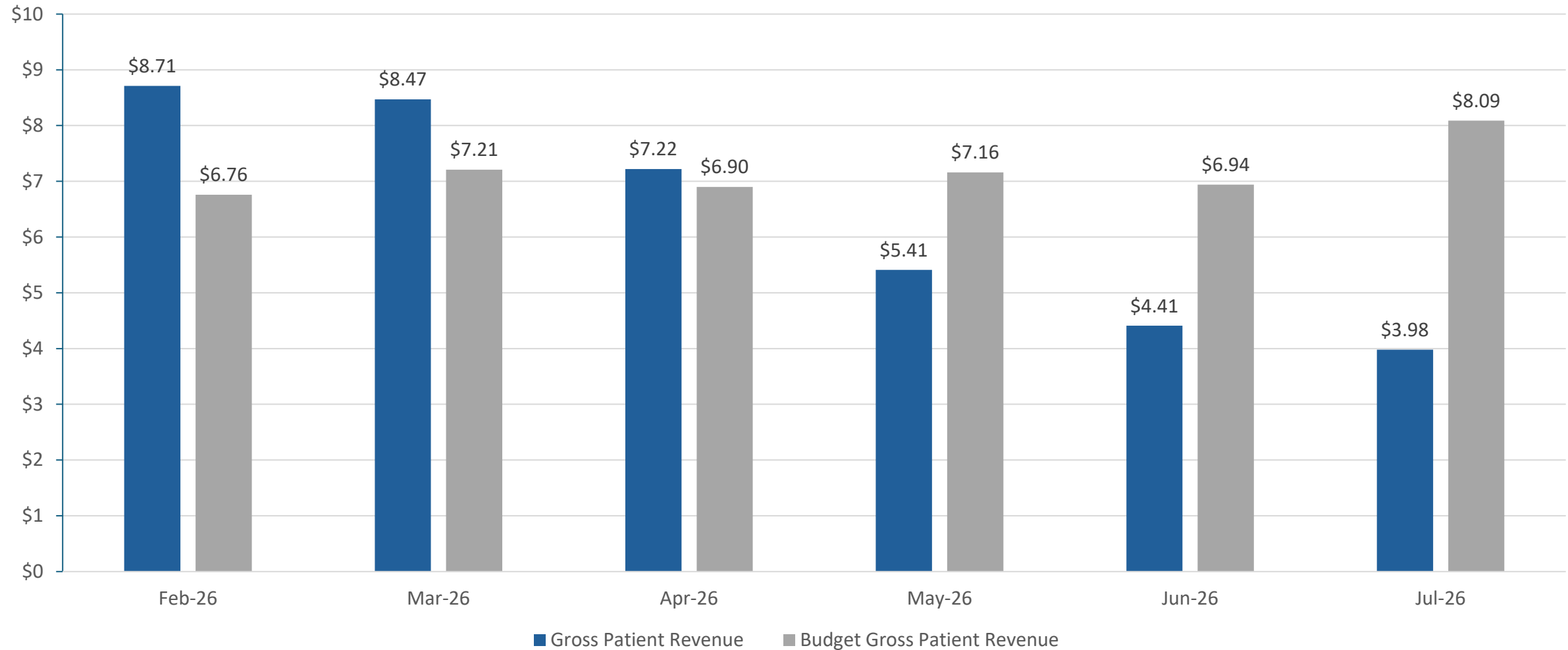
Hundreds

CHC Labor Metrics



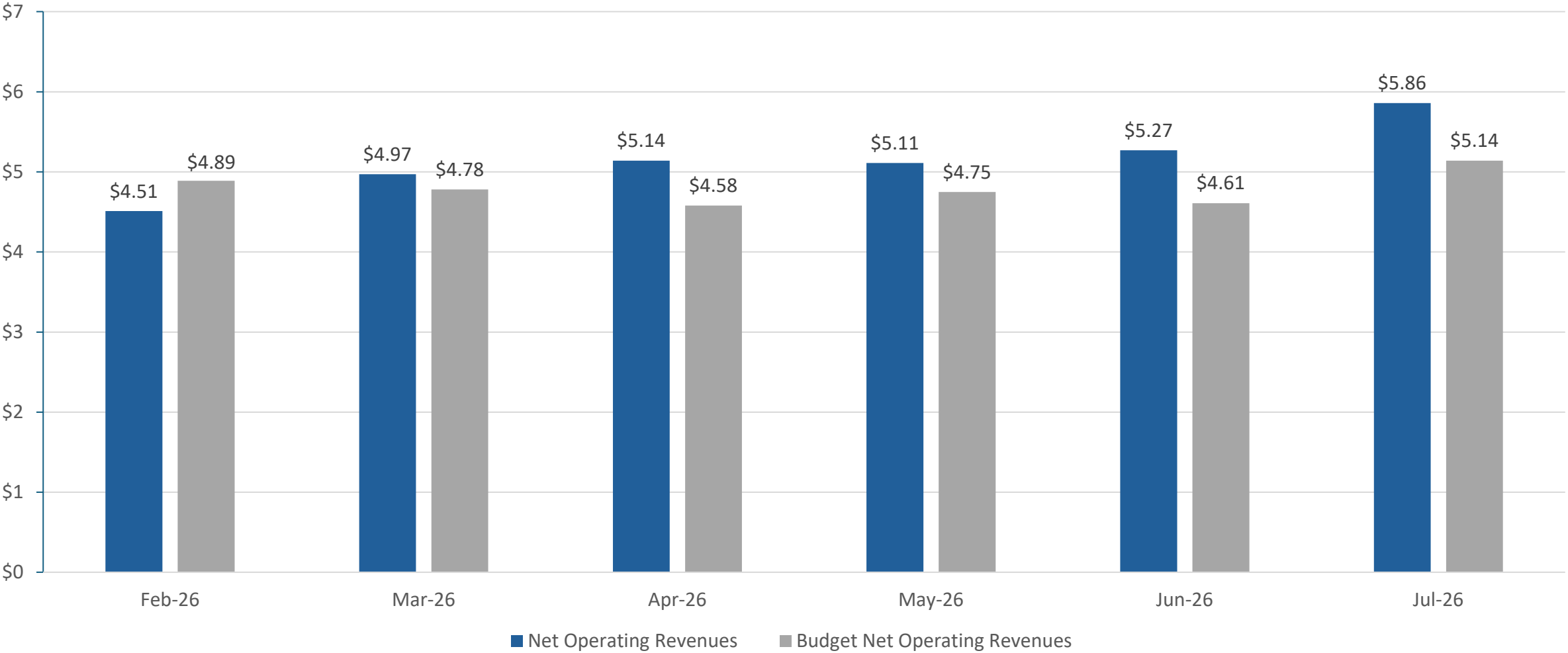
Millions

CHC Gross Patient Revenue



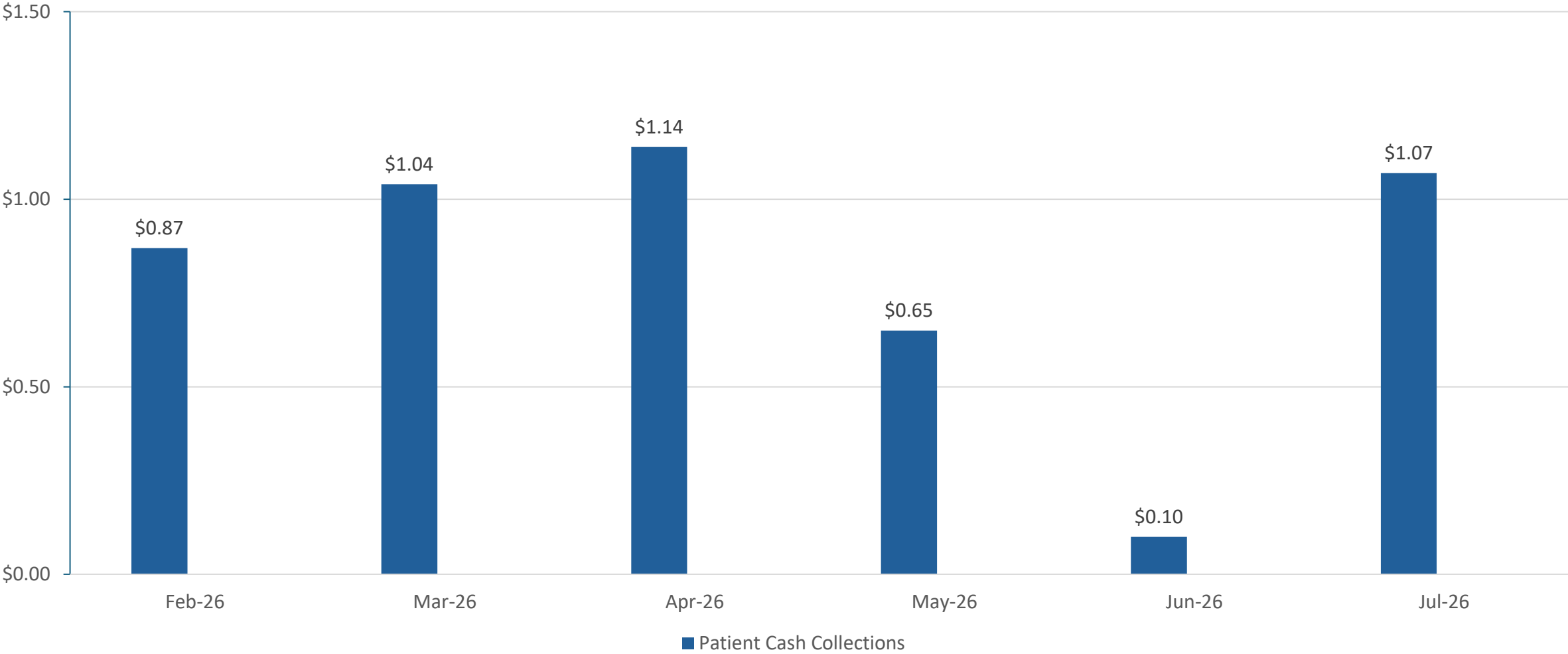
Millions

CHC Total Net Operating Revenues

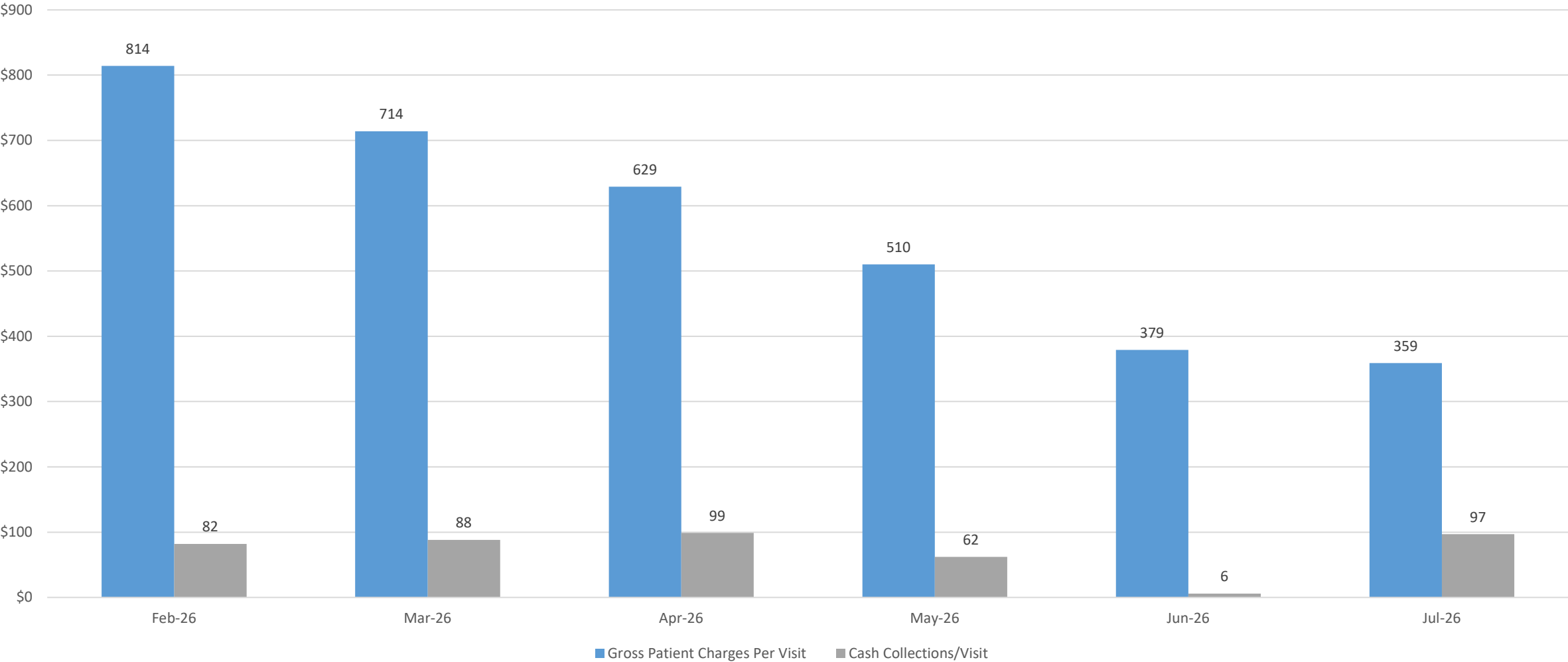


Millions

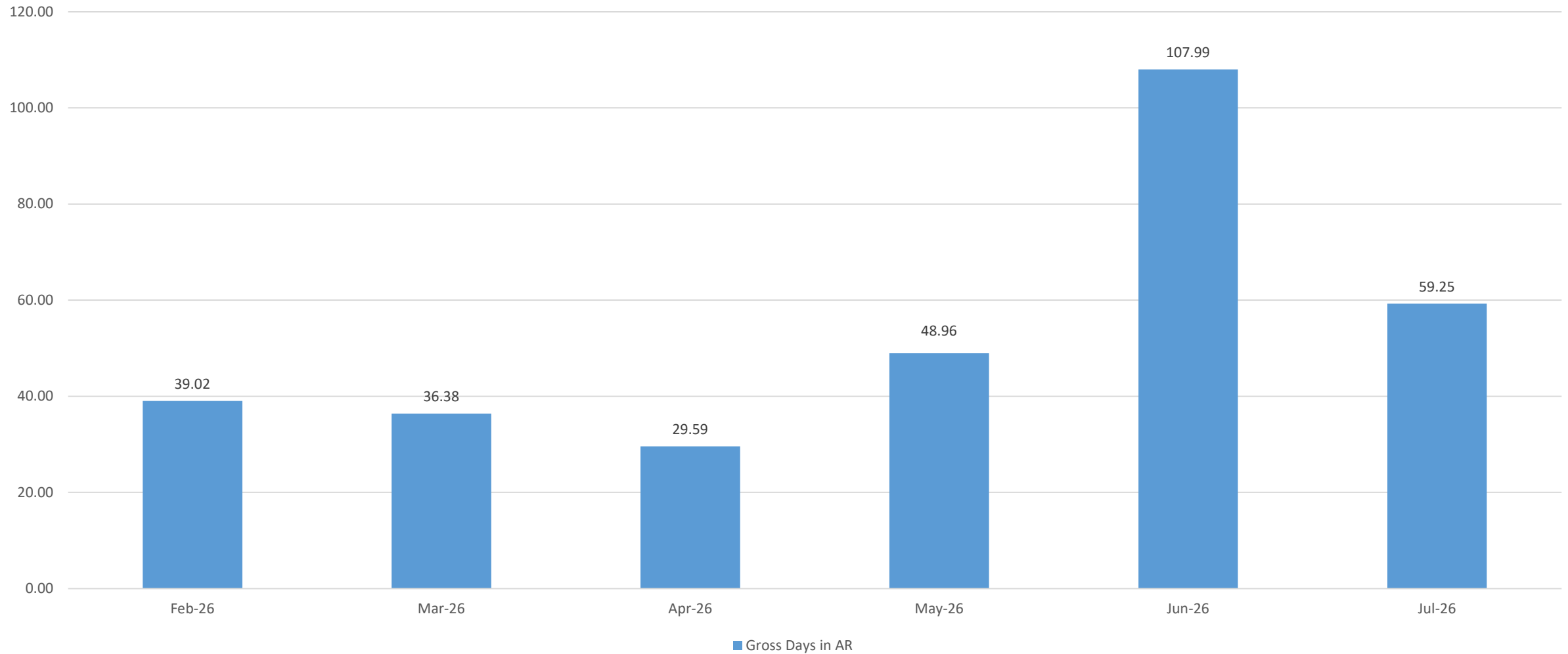
CHC Patient Cash Collections



CHC Gross Patient Charges Per Visit and Cash Collections Per Visit



CHC Gross Days in A/R



KERN MEDICAL OUTPATIENT HEALTH
TRENDED INCOME STATEMENT
MAY 2026 - JULY 2026

	<u>May Actual</u>	<u>June Actual</u>	<u>July Actual</u>	<u>July Budget</u>	<u>July Variance</u>	<u>July Variance %</u>
Operating Revenues:						
Gross Patient Revenue						
Outpatient						
Self-Pay	\$52,242	(\$3,295)	\$92,559	\$106,631	(\$14,072)	(13.2%)
Commercial Fee-for-Service (FFS)	25,951	8,449	33,127	43,166	(10,039)	(23.3%)
Commercial Managed Care (HMO/PPO)	362,445	141,170	521,790	786,432	(264,642)	(33.7%)
Workers' Compensation Fee-for-Service (FFS)	30,113	34,953	300	24,008	(23,708)	(98.7%)
Medicare Fee-for-Service (FFS)	305,908	247,167	227,931	579,050	(351,119)	(60.6%)
Medicare Managed Care (HMO)	66,985	44,243	52,700	46,027	6,673	14.5%
Medi-Cal Fee-for-Service (FFS)	137,816	7,022	204,104	260,215	(56,111)	(21.6%)
Medi-Cal Managed Care (HMO)	2,221,410	330,836	2,838,522	5,505,561	(2,667,039)	(48.4%)
Other Government Fee-for-Service (FFS)	2,208,912	3,602,387	9,573	735,052	(725,479)	(98.7%)
Total Outpatient	<u>\$ 5,411,781</u>	<u>\$ 4,412,933</u>	<u>\$ 3,980,605</u>	<u>\$ 8,086,142</u>	<u>\$ (4,105,537)</u>	<u>(50.8%)</u>

**KERN MEDICAL OUTPATIENT HEALTH
TRENDING INCOME STATEMENT
MAY 2026 - JULY 2026**

	<u>May Actual</u>	<u>June Actual</u>	<u>July Actual</u>	<u>July Budget</u>	<u>July Variance</u>	<u>July Variance %</u>
Total Gross Patient Revenue	5,411,781	4,412,933	3,980,605	8,086,142	(4,105,536)	(50.8%)
 Patient Revenue Deductions	<u>(4,491,778)</u>	<u>(3,662,734)</u>	<u>(3,303,903)</u>	<u>(6,711,498)</u>	<u>3,407,595</u>	<u>(50.8%)</u>
Net Patient Revenue	<u>920,003</u>	<u>750,199</u>	<u>676,703</u>	<u>1,374,644</u>	<u>(697,941)</u>	<u>(50.8%)</u>
Total Indigent	786,838	668,185	679,742	707,911	(28,170)	(4.0%)
Other Income	<u>3,407,621</u>	<u>3,854,293</u>	<u>4,503,154</u>	<u>3,062,201</u>	<u>1,440,953</u>	<u>47.1%</u>
Total Operating Revenues	<u>\$ 5,114,462</u>	<u>\$ 5,272,676</u>	<u>\$ 5,859,598</u>	<u>\$ 5,144,756</u>	<u>\$ 714,842</u>	<u>13.9%</u>

KERN MEDICAL OUTPATIENT HEALTH
TRENDING INCOME STATEMENT
MAY 2026 - JULY 2026

	May Actual	June Actual	July Actual	July Budget	July Variance	July Variance %
Operating Expenses:						
Salaries	\$ 3,095,152	\$ 3,043,969	\$ 3,192,305	\$ 3,024,130	\$ 168,175	5.6%
Benefits	936,332	917,211	1,388,128	944,264	443,864	47.0%
Total Salaries and Benefits	<u>4,031,484</u>	<u>3,961,180</u>	<u>4,580,433</u>	<u>3,968,394</u>	<u>612,039</u>	<u>15.4%</u>
Physicians	412,502	383,703	398,408	541,498	(143,090)	(26.4%)
Therapists	15,557	15,557	15,557	12,984	2,573	19.8%
Total Medical Fees	<u>428,059</u>	<u>399,260</u>	<u>413,965</u>	<u>554,482</u>	<u>(140,517)</u>	<u>(25.3%)</u>
Consulting	21,325	47,247	42,742	20,376	22,366	109.8%
Legal	5,403	11,683	8,205	9,443	(1,239)	(13.1%)
Other contracted services	83,191	24,964	91,812	42,076	49,736	118.2%
Total Other Professional Fees	<u>109,919</u>	<u>83,895</u>	<u>142,759</u>	<u>71,896</u>	<u>70,863</u>	<u>98.6%</u>

KERN MEDICAL OUTPATIENT HEALTH
TRENDED INCOME STATEMENT
MAY 2026 - JULY 2026

	May Actual	June Actual	July Actual	July Budget	July Variance	July Variance %
Operating Expenses:						
Computer software	20,272	116,629	80,325	37,942	42,383	111.7%
Food	4,430	10,781	7,379	4,784	2,594	54.2%
Office Supplies	21,344	13,019	5,723	8,705	(2,981)	(34.2%)
Minor Equipment	1,337	1,606	2,732	7,846	(5,114)	(65.2%)
Non-Medical Supplies	31,101	59,890	33,864	30,663	3,201	10.4%
Pharmaceuticals	61,441	35,332	40,901	45,960	(5,060)	(11.0%)
Surgery Supplies-General	1,745	5,148	1,412	1,922	(510)	(26.5%)
Total Supplies	141,669	242,405	172,336	137,822	34,513	25.0%
Conferences-Travel-Residents	7,770	11,820	15,419	865	14,554	1681.8%
Licenses - Residents	1,880	8,849	12,537	2,178	10,359	475.5%
Laundry and Linen	2,813	5,298	5,680	2,766	2,914	105.4%
Medical Services	426	1,064	1,414	405	1,009	249.4%
Purchase Services	66,308	62,828	101,084	63,637	37,447	58.8%
Security	6,611	13,389	11,567	6,480	5,087	78.5%
Support & maintenance-IT Software	18,986	29,860	24,125	17,794	6,331	35.6%
Total Purchased Services	104,795	133,108	171,826	94,124	77,701	82.6%

KERN MEDICAL OUTPATIENT HEALTH
TRENDED INCOME STATEMENT
MAY 2026 - JULY 2026

	May Actual	June Actual	July Actual	July Budget	July Variance	July Variance %
Operating Expenses:						
Advertising	4,413	638	-	900	(900)	(100.0%)
Catering	323	3,294	3,319	2,462	857	34.8%
Insurance	5,994	9,524	13,357	6,295	7,061	112.2%
Licenses Permits and Taxes	4,889	20,206	3,276	5,928	(2,653)	(44.7%)
Repairs and Maintenance	32,003	41,844	68,552	16,214	52,338	322.8%
Utilities	4,502	30,193	31,942	16,325	15,617	95.7%
Dues and subscriptions	15,294	35,124	31,008	5,194	25,814	497.0%
Outside and online training	9,957	39,912	(6,131)	9,066	(15,197)	(167.6%)
Residents precept-rotations	1,972	8,692	6,033	8,129	(2,096)	(25.8%)
Recruiting	1,592	56,997	12,766	8,594	4,172	48.5%
Bank fees	849	(6,299)	1,176	2,355	(1,180)	(50.1%)
Equipmet Rental	8,254	4,210	4,491	4,956	(465)	(9.4%)
Rent	153,370	153,370	153,370	174,142	(20,772)	(11.9%)
Interest Expense	55,123	55,123	55,123	57,477	(2,353)	(4.1%)
Total Other Expenses	298,537	452,828	378,280	318,037	60,243	18.9%
Total Operating Expenses	5,114,462	5,272,676	5,859,598	5,144,756	714,842	13.9%
Net Income (Loss)	\$ 0	\$ 0	\$ 0	\$ 0	\$ 0	0.0%

**KERN MEDICAL OUTPATIENT HEALTH
INCOME STATEMENT
FISCAL YEAR-TO-DATE
JULY 2026**

	Year-to-Date Actual	Year-to-Date Budget	Year-to-Date Variance	Year-to-Date Variance %
Operating Revenues:				
Gross Patient Revenue				
Outpatient				
Self-Pay	\$92,559	\$106,631	(\$14,072)	(13.2%)
Commercial Fee-for-Service (FFS)	33,127	43,166	(10,039)	(23.3%)
Commercial Managed Care (HMO/PPO)	521,790	786,432	(264,642)	(33.7%)
Workers' Compensation Fee-for-Service (FFS)	300	24,008	(23,708)	(98.7%)
Medicare Fee-for-Service (FFS)	227,931	579,050	(351,119)	(60.6%)
Medicare Managed Care (HMO)	52,700	46,027	6,673	14.5%
Medi-Cal Fee-for-Service (FFS)	204,104	260,215	(56,111)	(21.6%)
Medi-Cal Managed Care (HMO)	2,838,522	5,505,561	(2,667,039)	(48.4%)
Other Government Fee-for-Service (FFS)	9,573	735,052	(725,479)	(98.7%)
	<u>\$ 3,980,605</u>	<u>\$ 8,086,142</u>	<u>\$ (4,105,537)</u>	<u>(50.8%)</u>

**KERN MEDICAL OUTPATIENT HEALTH
INCOME STATEMENT
FISCAL YEAR-TO-DATE
JULY 2026**

	Year-to-Date Actual	Year-to-Date Budget	Year-to-Date Variance	Year-to-Date Variance %
Total Gross Patient Revenue	3,980,605	8,086,142	(4,105,536)	(50.8%)
 Patient Revenue Deductions	(3,303,903)	(6,711,498)	3,407,595	(50.8%)
Net Patient Revenue	<u>676,703</u>	<u>1,374,644</u>	<u>(697,941)</u>	<u>(50.8%)</u>
Total Indigent	679,742	707,911	(28,170)	(4.0%)
Other Income	<u>4,503,154</u>	<u>3,062,201</u>	<u>1,440,953</u>	<u>47.1%</u>
Total Operating Revenues	<u>\$ 5,859,598</u>	<u>\$ 5,144,756</u>	<u>\$ 714,842</u>	<u>13.9%</u>

KERN MEDICAL OUTPATIENT HEALTH
INCOME STATEMENT
FISCAL YEAR-TO-DATE
JULY 2026

	Year-to-Date Actual	Year-to-Date Budget	Year-to-Date Variance	Year-to-Date Variance %
Operating Expenses:				
Salaries	\$ 3,192,305	\$ 3,024,130	\$ 168,175	5.6%
Benefits	1,388,128	944,264	443,864	47.0%
Total Salaries and Benefits	<u>4,580,433</u>	<u>3,968,394</u>	<u>612,039</u>	<u>15.4%</u>
Physicians	398,408	541,498	(143,090)	(26.4%)
Therapists	15,557	12,984	2,573	19.8%
Total Medical Fees	<u>413,965</u>	<u>554,482</u>	<u>(140,517)</u>	<u>(25.3%)</u>
Consulting	42,742	20,376	22,366	109.8%
Legal	8,205	9,443	(1,239)	(13.1%)
Other contracted services	91,812	42,076	49,736	118.2%
Total Other Professional Fees	<u>142,759</u>	<u>71,896</u>	<u>70,863</u>	<u>98.6%</u>

KERN MEDICAL OUTPATIENT HEALTH
INCOME STATEMENT
FISCAL YEAR-TO-DATE
JULY 2026

	Year-to-Date Actual	Year-to-Date Budget	Year-to-Date Variance	Year-to-Date Variance %
Operating Expenses:				
Computer software	80,325	37,942	42,383	111.7%
Food	7,379	4,784	2,594	54.2%
Office Supplies	5,723	8,705	(2,981)	(34.2%)
Minor Equipment	2,732	7,846	(5,114)	(65.2%)
Non-Medical Supplies	33,864	30,663	3,201	10.4%
Pharmaceuticals	40,901	45,960	(5,060)	(11.0%)
Surgery Supplies-General	1,412	1,922	(510)	(26.5%)
Total Supplies	<u>172,336</u>	<u>137,822</u>	<u>34,513</u>	<u>25.0%</u>
Conferences-Travel-Residents	15,419	865	14,554	1681.8%
Licenses - Residents	12,537	2,178	10,359	475.5%
Laundry and Linen	5,680	2,766	2,914	105.4%
Medical Services	1,414	405	1,009	249.4%
Purchase Services	101,084	63,637	37,447	58.8%
Security	11,567	6,480	5,087	78.5%
Support & maintenance-IT Software	24,125	17,794	6,331	35.6%
Total Purchased Services	<u>171,826</u>	<u>94,124</u>	<u>77,701</u>	<u>82.6%</u>

**KERN MEDICAL OUTPATIENT HEALTH
INCOME STATEMENT
FISCAL YEAR-TO-DATE
JULY 2026**

	Year-to-Date Actual	Year-to-Date Budget	Year-to-Date Variance	Year-to-Date Variance %
Operating Expenses:				
Advertising	0	900	(900)	(100.0%)
Catering	3,319	2,462	857	34.8%
Insurance	13,357	6,295	7,061	112.2%
Licenses Permits and Taxes	3,276	5,928	(2,653)	(44.7%)
Repairs and Maintenance	68,552	16,214	52,338	322.8%
Utilities	31,942	16,325	15,617	95.7%
Dues and subscriptions	31,008	5,194	25,814	497.0%
Outside and online training	(6,131)	9,066	(15,197)	(167.6%)
Residents precept-rotations	6,033	8,129	(2,096)	(25.8%)
Recruiting	12,766	8,594	4,172	48.5%
Bank fees	1,176	2,355	(1,180)	(50.1%)
Equipmet Rental	4,491	4,956	(465)	(9.4%)
Rent	153,370	174,142	(20,772)	(11.9%)
Interest Expense	55,123	57,477	(2,353)	(4.1%)
Total Other Expenses	378,280	318,037	60,243	18.9%
Total Operating Expenses	5,859,598	5,144,756	714,842	13.9%
Net Income (Loss)	\$ 0	\$ 0	\$ 0	0.0%



**BOARD OF DIRECTORS
COMMUNITY HEALTH CENTER
SPECIAL MEETING**

September 30, 2026

Subject: Kern County Hospital Authority Community Health Center Executive Director Report

Recommended Action: Receive and File

Summary:

The Executive Director of the Kern County Hospital Authority Community Health Center will provide your Board with a clinic-wide update.

September 16, 2026

Kern Medical Hospital Authority
Community Health Center
Attention: Marisol Urcid
Marisol.Urcid@kernmedical.com

Re: Request for Closed Session regarding peer review of health practitioners (Health and Safety Code Section 101855(j)(2)) –

A copy of the approved Other Clinical Staff Credentialing and Compliance Attestations are attached along with the Tracking Page.

Sincerely,

Mona Allen

Mona A. Allen
Kern County Hospital Authority
Board Coordinator

Kern County Hospital Authority
Board of Governors

TRACKING PAGE

11:30 A.M.
Wednesday, September 16, 2026

BOARD COORDINATOR

CLOSED SESSION

Item 26 concerning Request for Closed Session regarding peer review of health practitioners (Health and Safety Code Section 101855(j)(2)) – HEARD; BY UNANIMOUS VOTE OF THOSE DIRECTORS PRESENT (MOTION BY DIRECTOR POLLARD, SECOND BY DIRECTOR PELZ; 2 ABSENT – DIRECTORS MCLAUGHLIN AND STOUT) THE BOARD APPROVED ALL CREDENTIALING RECOMMENDATIONS; NO OTHER REPORTABLE ACTION TAKEN

[illegible]