



SUMMARY OF PROCEEDINGS

KERN COUNTY HOSPITAL AUTHORITY COMMUNITY HEALTH CENTER BOARD OF DIRECTORS

**Community Health Center
Administrative Office
900 Truxtun Avenue, Suite 250
Bakersfield, California 93301**

Regular Meeting
Wednesday, August 26, 2026

11:30 A.M.

BOARD RECONVENED – Director Martinez convened the meeting of the Board at 11:31 A.M., and established a quorum was present.

Board Members: Avila, Behill, Kemp, Lopez, Martinez, Nichols, Sandoval, Smith, Williams
Roll Call: 7 Present; 2 Absent – Kemp, Williams

NOTE: The vote is displayed in bold below each item. For example, Smith-Behill denotes Director Smith made the motion and Director Behill seconded the motion.

CONSENT AGENDA: AGENDA/OPPORTUNITY FOR PUBLIC COMMENT: AS INDICATED BELOW WITH A "CA" WAS REVIEWED, DISCUSSED, AND APPROVED AS ONE MOTION.

BOARD ACTION SHOWN IN CAPS

PUBLIC PRESENTATIONS

- 1) This portion of the meeting is reserved for persons to address the Board on any matter not on this agenda but under the jurisdiction of the Board. Board members may respond briefly to statements made or questions posed. They may ask a question for clarification, make a referral to staff for factual information or request staff to report back to the Board at a later meeting. In addition, the Board may take action to direct the staff to place a matter of business on a future agenda.
NO ONE HEARD

BOARD MEMBER ANNOUNCEMENTS OR REPORTS

- 2) On their own initiative, Board members may make an announcement or a report on their own activities. They may ask a question for clarification, make a referral to staff or take action to have staff place a matter of business on a future agenda (Government Code section 54954.2(a)(2)) –
NO ONE HEARD
- CA
3) Minutes for the Kern County Hospital Authority Community Health Center Board of Directors regular meeting on July 22, 2026 –
APPROVED
Smith – Nichols: 7 ayes; 2 Absent – Kemp, Williams
- CA
4) Corrected minutes for the Kern County Hospital Authority Community Health Center Board of Directors regular meetings on May 27, 2026 and June 24, 2026 –
APPROVED
Smith – Nichols: 7 ayes; 2 Absent – Kemp, Williams
- CA
5) Proposed appointment of Jamie Achterberg, a qualified candidate, to the Kern County Hospital Authority Community Health Center Board of Directors to fill the vacancy created by the impending resignation of Gary Williams, O.D., term to expire June 30, 2029 –
MADE APPOINTMENT
Smith – Nichols: 7 ayes; 2 Absent – Kemp, Williams
- CA
6) Proposed Health Resources Services Administration Change in Scope to include additional health services and clinic locations –
APPROVED
Smith – Nichols: 7 ayes; 2 Absent – Kemp, Williams
- CA
7) Proposed approval of Community Health Center 340B Drug Pricing Program Compliance Policy –
APPROVED; AUTHORIZED CHAIRMAN TO SIGN
Smith – Nichols: 7 ayes; 2 Absent – Kemp, Williams
- CA
8) Proposed Amendment No. 3 to the Memorandum of Understanding 031-2025 with Kern Medical Center for patient referral services –
APPROVED; AUTHORIZED CHAIRMAN TO SIGN
Smith – Nichols: 7 ayes; 2 Absent – Kemp, Williams
- 9) Report on the Kern County Hospital Authority Community Health Center Clinical Quality Metrics for Quarter 2 –
DIRECTOR MARTINEZ INTRODUCED DATA ANALYTICS MANAGER KEVIN JENSEN WHO MADE THE PRESENTATION. THE DATA ANALYTICS MANAGER NOTED THAT THE DIABETES DATA WAS IMPROVING. CERVICAL CANCER SCREENING NUMBERS WERE DOWN BUT THAT WAS DUE TO AN INCREASE IN THE DENOMINATOR. STAFF IS MAKING

A CONCERTED EFFORT TO GET FEMALE PATIENTS SCHEDULED FOR SCANS. WEIGHT AND NUTRITION NUMBERS WERE UP DUE TO AN INCREASE IN THE NUMBER OF AVAILABLE APPOINTMENTS. STAFF EFFORTS IN IMPROVING THESE QUALITY METRICS INCLUDED THE RECENT PARTY IN THE PARKING LOT IN WHICH BACKPACKS, SCHOOL SUPPLIES, PHYSICALS, AND IMMUNIZATIONS WERE PROVIDED. THIS EVENT HELPED TO INCREASE THE NUMERATOR FOR CHILD IMMUNIZATIONS. HE FURTHER ANNOUNCED THAT THE SELF-SWAB CERVICAL CANCER SCREENING PROGRAM WAS NOW IMPLEMENTED WHICH SHOULD IMPROVE THE CERVICAL CANCER METRIC. MR. JENSON THEN SPOKE ABOUT EFFORTS TO IMPROVE ATTENDANCE AT MEETINGS WITH THE DIABETIC PHARMACIST. THIS MEETING WOULD NOT ONLY IMPROVE THE DIABETIC METRICS BUT ALSO THE WEIGHT MANAGEMENT. THE LATEST EFFORT IN IMPROVING THE METRICS INCLUDE STANDARDIZING THE PROVIDER DOCUMENTATION ON TOBACCO USE AND WEIGHT MANAGEMENT. STAFF BELIEVE THAT THE PROVIDERS ARE QUESTIONING AND COUNSELING PATIENTS REGARDING THESE METRICS BUT NOT MAKING THE NECESSARY DOCUMENTATION FOR THE INFORMATION TO APPEAR ON THE REQUIRED REPORTS. DIRECTOR NICHOLS ASKED HOW MANY PEOPLE ATTENDED THE PARTY IN THE PARKING LOT. EXECUTIVE DIRECTOR RESPONDED THAT 96 PEOPLE RECEIVED THEIR PHYSICALS AND 112 RECEIVED IMMUNIZATIONS. DIRECTOR NICHOLS FURTHER ASKED HOW LONG WERE PROVIDERS MEETING WITH PATIENTS. THE EXECUTIVE DIRECTOR RESPONDED FROM 8AM TO 11AM.

RECEIVED AND FILED

Lopez – Behill: 7 ayes; 2 Absent – Kemp, Williams

- 10) Report on the Kern County Hospital Authority Community Health Center Health Center Service Utilization for June 2026 –
DATA ANALYTICS MANAGER KEVIN JENSEN MADE THE PRESENTATION. THE DATA PRESENTED SHOWED THAT THE CLINICS WERE AVERAGING 800 NEW PATIENTS EACH MONTH. DATA ANALYTICS MANAGER STATED THAT FOR THE MONTH OF MAY 85% OF APPOINTMENTS WERE KEPT AND ONLY 15% WERE NO-SHOWS. THE DATA REVEALS THAT THERE IS NO NOTABLE CHANGE IN THE NUMBERS OF KEPT APPOINTMENTS IN REFERENCE TO THE DAY/TIME OF THE APPOINTMENT THAN IN PREVIOUS MONTHS. DATA ANALYTICS MANAGER FURTHER STATED THAT PATIENTS HAVE BEEN UTILIZING WEEKEND APPOINTMENTS AND THAT JULY HAS SEEN AN IMPROVEMENT IN NO-SHOWS WHICH ARE MAINLY IN INTERNAL MEDICINE AND WOMEN'S HEALTH APPOINTMENTS. LOOKING AT INSURED PATIENTS, THE NUMBER OF UNINSURED HAS DECREASED FOR THE MONTH OF JULY. DIRECTOR SMITH ASKED IF THERE IS A WAY STAFF CAN TRACK MONTHLY TRENDS OF PATIENTS WHO ARE INSURED AND UNINSURED FOR AT LEAST THE LAST SIX MONTHS. DATA ANALYTICS MANAGER SAID YES AND THAT STAFF WILL BEGIN TO TRACK MONTH-BY-MONTH. DIRECTOR MARTINEZ ASKED IF NO SHOWS ARE INCLUDED IN THE DATA FOR OBSTETRICS AND WOMEN'S HEALTH. MR. JENSEN STATED THAT THE DENOMINATOR FOR THESE METRICS ARE WOMEN IN A PARTICULAR AGE GROUP AND THAT ARE ALSO PATIENTS, BUT NOT NECESSARILY BEING SEEN, BUT NO SHOWS DO NOT PLAY A PART OF CALCULATING THE DENOMINATOR. EXECUTIVE DIRECTOR ADDED THAT STAFF HAS BEEN AGGRESSIVELY CALLING PATIENTS TO REMIND THEM OF THEIR APPOINTMENTS AND TO ENCOURAGE PATIENTS WHO HAVE NOT BEEN SEEN IN AWHILE TO MAKE AN APPOINTMENT. DIRECTOR SMITH ASKED HOW THE DENOMINATOR IS UPDATED. THE DATA ANALYTICS MANAGER STATED THAT THE PROCESS IS INTEGRATED INTO THE DATA COLLECTION AND IS DEPENDENT ON WHETHER THE PATIENT IS CURRENTLY BEING SEEN, OTHERWISE, AFTER TWO YEARS WITH NO APPOINTMENT, THE PATIENT WILL NOT BE COUNTED IN THE DENOMINATOR.

RECEIVED AND FILED

Smith – Avila: 7 ayes; 2 Absent – Kemp, Williams

- 11) Report on the Kern County Hospital Authority Community Health Center financials for June 2026
–

DIRECTOR MARTINEZ NOTED THAT THERE WAS AN ERROR IN THE AGENDA LANGUAGE THAT STATED THIS REPORT WAS FOR MAY 2026 FINANCIALS BUT THE REPORT IS FOR JUNE 2026 FINANCIALS. FINANCE ADMINISTRATOR ANDREW CANTU MADE THE PRESENTATION. HE BEGAN BY STATING THAT THE NUMBERS WOULD LOOK DIFFERENT THAN PREVIOUSLY REPORTED DUE TO NO LONGER ADDING A FACILITY FEE. CASH COLLECTIONS ARE DOWN DUE TO HOLDING CLAIMS IN ANTICIPATION OF RATE SETTING. ACCOUNTS RECEIVABLE NUMBERS IS INCREASED DUE TO NOT DROPPING CLAIMS. DIRECTOR MARTINEZ ASKED IF THERE WAS A STATUTE OF LIMITATIONS TO DROP CLAIMS. FINANCE ADMINISTRATOR RESPONDED THAT SOME CLAIMS HAVE BEEN DROPPED ALREADY AND THAT THE COMMUNITY HEALTH CENTER IS HOLDING ON TO MOST OF THE CLAIMS WAITING ON THE RATE TO BE SET BECAUSE ONCE THE CLAIM IS DROPPED THE ADDITIONAL FUNDS THAT ARE ASSOCIATED WITH THE SET RATE WILL NOT BE RETROACTIVELY APPLIED. EXECUTIVE DIRECTOR ADDED THAT THERE ARE TIME FRAMES CONTRACTUALLY FOR MANAGED CARE AND FOR BOTH MEDICARE AND MEDICAL, WHICH IS BETWEEN ONE YEAR AND 18 MONTHS AND THAT CURRENTLY THE HELD CLAIMS ARE WELL WITHIN THIS TIME LIMIT. MR. CANTU STATED THAT THE CURRENT BUDGETS ARE OFF DUE TO LACK OF "REAL" DATA AND ESTIMATES WILL IMPROVE DRAMATICALLY WHEN THE RATE IS SET AND CLAIMS ARE DROPPED. DIRECTOR MARTINEZ THEN ASKED IF THE BUDGET FOR FY26/27 WAS PREPARED ASSUMING WE WOULD HAVE A RATE BY THEN. FINANCE ADMINISTRATOR RESPONDED THAT THE BUDGET WAS NOT PREPARED ASSUMING THE COMMUNITY HEALTH CENTER WOULD HAVE A SET RATE. THE BUDGET WAS PREPARED USING A \$200 RATE BASED ON HISTORICAL TRENDS BUT ONCE THE RATE IS SET, THE BUDGET WILL BE UPDATED. DIRECTOR MARTINEZ THEN ASKED WHAT WAS INCLUDED IN THE OTHER GOVERNMENT FFS LINE AND THE EXECUTIVE DIRECTOR ANSWERED WITH THE VA AND TRI-CARE. THE FINANCE ADMINISTRATOR THEN STATED THAT EXPENSES WERE IN A GOOD PLACE AND SHOULD SHOW AN ACCURATE REPRESENTATION OF THE FUTURE BUDGET. DIRECTOR MARTINEZ THEN ASKED ABOUT WHETHER OR NOT THE CONTRIBUTION FROM THE KERN COUNTY HOSPITAL AUTHORITY IS AFFECTED BY THE DELAY IN DESIGNATION AND/OR RATE SETTING. MR. CANTU STATED THAT CONTRIBUTION HAS NOT BEEN AFFECTED BUT WILL NEED A CORRECTION WHEN THE RATE IS SET.

RECEIVED AND FILED WITH CORRECTION TO AGENDA LANGUAGE

Nichols - Smith: 7 ayes; 2 Absent – Kemp, Williams

- 12) Kern County Hospital Authority Community Health Center Executive Director Report –
EXECUTIVE DIRECTOR ANNOUNCED THAT STAFF IS STILL WORKING ON THE RATE SETTING. SHE THEN ADDED THAT ISSUES REGARDING THE RATE SETTING INCLUDED WORKING WITH THE CALIFORNIA DEPARTMENT OF PUBLIC HEALTH (CDPH) TO REMOVE THE CHC CLINICS FROM KERN MEDICAL CENTER GENERAL ACUTE CARE HOSPITAL LICENSE, IMPROVING LOCATION SIGNAGE, AND A VARIETY OF QUESTIONS FROM HRSA, INCLUDING ISSUES WITH BUSINESS HOURS. UNDER HRSA, A CHILD SITE MUST HAVE LESS BUSINESS HOURS THAN THE PARENT SITE. FOR THE CHC, THE COLUMBUS CLINIC IS THE PARENT SITE. BUT THIS IS BEING ADDRESSED AND SHOULD BE RESOLVED BY THE END OF SEPTEMBER. SHE ALSO ANNOUNCED THAT UPDATED

MEDI-CAL AND MEDICARE APPLICATIONS HAVE BEEN SUBMITTED AND ARE NOW ONLY WAITING FOR THE SYSTEM TO BE UPDATED SO THAT THE COMMUNITY HEALTH CENTER IS RECOGNIZED. STAFF ARE ALSO COMPLETING THE APPLICATION TO ADD PSYCHIATRIC SERVICES AND MOBILE UNITS AS NEW LOCATIONS TO THE CHC. EXECUTIVE DIRECTOR REPORTED RECENTLY THAT THE MOBILE UNITS ASSISTED THE BAKERSFIELD POLICE DEPARTMENT IN A SWEEP AND THE MOBILE UNITS WERE ABLE TO MEDICALLY CLEAR THE ARRESTEES, RATHER THAN TRANSPORTING THEM TO AN EMERGENCY DEPARTMENT, BEFORE TRANSPORTING THEM FOR BOOKING AT THE COUNTY JAIL. OUT OF THE 17 ARRESTEES, 16 WERE MEDICALLY CLEARED AND ONLY 1 NEEDED TO BE SENT TO THE EMERGENCY ROOM. SHE THEN REPORTED THAT STAFF IS CONTINUOUSLY WORKING TO FILL WEEKEND AND EVENING APPOINTMENTS. SHE ALSO ANNOUNCED THAT THE PHONE SYSTEM WENT LIVE ON AUGUST 25TH AND IN 7 HOURS, 1,000 CALLS WERE RECEIVED AND MORE THAN 900 APPOINTMENTS WERE BOOKED.

RECEIVED AND FILED

Avila - Sandoval: 7 ayes; 2 Absent – Kemp, Williams

CA

13) Miscellaneous Correspondence as of August 21, 2026 –
RECEIVED AND FILED

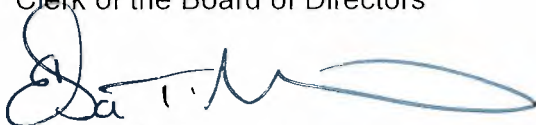
Smith – Nichols: 7 ayes; 2 Absent – Kemp, Williams

ADJOURN TO WEDNESDAY, SEPTEMBER 23, 2026 AT 11:30 A.M.

Nichols



/s/ Marisol Urcid
Clerk of the Board of Directors



/s/ Elsa Martinez
Chairman, Board of Directors
Kern County Hospital Authority Community Health Center