



AGENDA

KERN COUNTY HOSPITAL AUTHORITY COMMUNITY HEALTH CENTER BOARD OF DIRECTORS

**Community Health Center
Administrative Office
900 Truxtun Avenue, Suite 250
Bakersfield, California 93301**

Regular Meeting
Wednesday, May 27, 2026

11:30 A.M.

BOARD TO RECONVENE

Board Members: Avila, Behill, Kemp, Lopez, Martinez, Nichols, Sandoval, Smith, Williams
Roll Call:

CONSENT AGENDA/OPPORTUNITY FOR PUBLIC COMMENT: ALL ITEMS LISTED WITH A "CA" ARE CONSIDERED TO BE ROUTINE AND NON-CONTROVERSIAL BY KERN COUNTY HOSPITAL AUTHORITY COMMUNITY HEALTH CENTER STAFF. THE "CA" REPRESENTS THE CONSENT AGENDA. CONSENT ITEMS WILL BE CONSIDERED FIRST AND MAY BE APPROVED BY ONE MOTION IF NO MEMBER OF THE BOARD OR AUDIENCE WISHES TO COMMENT OR ASK QUESTIONS. IF COMMENT OR DISCUSSION IS DESIRED BY ANYONE, THE ITEM WILL BE REMOVED FROM THE CONSENT AGENDA AND WILL BE CONSIDERED IN LISTED SEQUENCE WITH AN OPPORTUNITY FOR ANY MEMBER OF THE PUBLIC TO ADDRESS THE BOARD CONCERNING THE ITEM BEFORE ACTION IS TAKEN.

STAFF RECOMMENDATION SHOWN IN CAPS

PUBLIC PRESENTATIONS

- 1) This portion of the meeting is reserved for persons to address the Board on any matter not on this agenda but under the jurisdiction of the Board. Board members may respond briefly to statements made or questions posed. They may ask a question for clarification, make a referral to staff for factual information or request staff to report back to the Board at a later meeting. In addition, the Board may take action to direct the staff to place a matter of business on a future agenda. SPEAKERS ARE LIMITED TO TWO MINUTES. PLEASE STATE AND SPELL YOUR NAME BEFORE MAKING YOUR PRESENTATION. THANK YOU!

BOARD MEMBER ANNOUNCEMENTS OR REPORTS

- 2) On their own initiative, Board members may make an announcement or a report on their own activities. They may ask a question for clarification, make a referral to staff or take action to have staff place a matter of business on a future agenda (Government Code section 54954.2(a)(2)) –

ITEMS FOR CONSIDERATION

CA

- 3) Minutes for the Kern County Hospital Authority Community Health Center Board of Directors regular meeting on April 22, 2026 –
APPROVE
- 4) Report on Patient Appreciation Week –
RECEIVE AND FILE
- 5) Report on the Kern County Hospital Authority Community Health Center Quality Metrics –
RECEIVE AND FILE
- 6) Report on the Kern County Hospital Authority Community Health Center Health Center Service Utilization for April 2026 –
RECEIVE AND FILE
- 7) Report on the Kern County Hospital Authority Community Health Center financials for March 2026 –
RECEIVE AND FILE
- 8) Kern County Hospital Authority Community Health Center Executive Director Report –
RECEIVE AND FILE

CA

- 9) Miscellaneous Correspondence as of April 15, 2026 –
RECEIVE AND FILE

ADJOURN TO WEDNESDAY, JUNE 24, 2026 AT 11:30 A.M.

SUPPORTING DOCUMENTATION FOR AGENDA ITEMS

All agenda item supporting documentation is available for public review at Kern Medical Center in the Administration Department, 1700 Mount Vernon Avenue, Bakersfield, 93306 during regular business hours, 8:00 a.m. – 5:00 p.m., Monday through Friday, following the posting of the agenda. Any supporting documentation that relates to an agenda item for an open session of any regular meeting that is distributed after the agenda is posted and prior to the meeting will also be available for review at the same location.

AMERICANS WITH DISABILITIES ACT (Government Code Section 54953.2)

The Community Health Center Conference Room is accessible to persons with disabilities. Disabled individuals who need special assistance to attend or participate in a meeting of the Kern County Hospital Authority Community Health Center Board of Directors may request assistance at Kern Medical Center in the Administration Department, 1700 Mount Vernon Avenue, Bakersfield, California, or by calling (661) 326-2102. Every effort will be made to reasonably accommodate individuals with disabilities by making meeting material available in alternative formats. Requests for assistance should be made five (5) working days in advance of a meeting whenever possible.

CA)

9) MISCELLANEOUS CORRESPONDENCE RECEIVED AS OF MAY 20, 2026 –
RECEIVE AND FILE

- A) Correspondence dated April 15, 2026 received from Mona A. Allen, Authority Board Coordinator, Kern County Hospital Authority Board of Governors, regarding Licensed Independent Practitioner Credentialing and Compliance attestation
- B) Correspondence dated April 15, 2026 received from Mona A. Allen, Authority Board Coordinator, Kern County Hospital Authority Board of Governors, regarding Other Clinical Staff Credentialing and Compliance attestation
- C) Correspondence dated April 15, 2026 received from Mona A. Allen, Authority Board Coordinator, Kern County Hospital Authority Board of Governors, regarding Other Licensed and Certified Practitioner Credentialing and Compliance attestation
- D) Correspondence dated May 20, 2026 received from Mona A. Allen, Authority Board Coordinator, Kern County Hospital Authority Board of Governors, regarding approval of the Kern County Hospital Authority Community Health Center Budget for Fiscal Year 2026-2027
- E) Correspondence dated May 20, 2026 received from Mona A. Allen, Authority Board Coordinator, Kern County Hospital Authority Board of Governors, regarding Other Clinical Staff Credentialing and Compliance attestation
- F) Correspondence dated May 20, 2026 received from Mona A. Allen, Authority Board Coordinator, Kern County Hospital Authority Board of Governors, regarding Other Licensed and Certified Practitioner Credentialing and Compliance attestation



SUMMARY OF PROCEEDINGS

KERN COUNTY HOSPITAL AUTHORITY COMMUNITY HEALTH CENTER BOARD OF DIRECTORS

**Community Health Center
Administrative Office
900 Truxtun Avenue, Suite 250
Bakersfield, California 93301**

Regular Meeting
Wednesday, April 22, 2026

11:30 A.M.

BOARD RECONVENED – Director Martinez convened the meeting of the Board at 11:31A.M., and established a quorum was present.

Board Members: Avila, Behill, Kemp, Lopez, Martinez, Nichols, Sandoval, Smith, Williams
Roll Call: 7 Present; 2 Absent – Sandoval, Williams

NOTE: The vote is displayed in bold below each item. For example, Smith-Behill denotes Director Smith made the motion and Director Behill seconded the motion.

CONSENT AGENDA: AGENDA/OPPORTUNITY FOR PUBLIC COMMENT: AS INDICATED BELOW WITH A "CA" WAS REVIEWED, DISCUSSED, AND APPROVED AS ONE MOTION.

BOARD ACTION SHOWN IN CAPS

PUBLIC PRESENTATIONS

- 1) This portion of the meeting is reserved for persons to address the Board on any matter not on this agenda but under the jurisdiction of the Board. Board members may respond briefly to statements made or questions posed. They may ask a question for clarification, make a referral to staff for factual information or request staff to report back to the Board at a later meeting. In addition, the Board may take action to direct the staff to place a matter of business on a future agenda.
NO ONE HEARD

BOARD MEMBER ANNOUNCEMENTS OR REPORTS

- 2) On their own initiative, Board members may make an announcement or a report on their own activities. They may ask a question for clarification, make a referral to staff or take action to have staff place a matter of business on a future agenda (Government Code section 54954.2(a)(2)) – **NO ONE HEARD**

CA

- 3) Minutes for the Kern County Hospital Authority Community Health Center Board of Directors regular meeting on March 25, 2026 –
APPROVED
Avila – Smith: 7 Ayes; 2 Absent – Sandoval, Williams

CA

- 4) Proposed approval of Kern County Hospital Authority Community Health Center's Finance policies to update the federal procurement citations –
APPROVED; AUTHORIZED CHAIRMAN TO SIGN
Avila – Smith: 7 Ayes; 2 Absent – Sandoval, Williams

- 5) Report on Kern County Hospital Authority Community Health Center Patient Experience for Quarter 1 2026 –
EXECUTIVE DIRECTOR INTRODUCED DATA ANALYTICS MANAGER KEVIN JENSON WHO MADE THE PRESENTATION REGARDING THE KERN COUNTY HOSPITAL AUTHORITY COMMUNITY HEALTH CENTER (KCHA CHC) PATIENT EXPERIENCE UPDATE FOR QUARTER 1, 2026. MR. JENSON NOTED THAT THE BENCHMARK OF 81% WAS MAINTAINED FOR QUARTER 1 WHICH IS HIGHER THAN THE NATIONAL AVERAGE. AREAS THAT NEED IMPROVEMENT INCLUDE TIME SPENT WITH PROVIDER, DIFFICULTY WITH CONTACTING THE CLINICS, AND TRANSPORTATION. IMPROVING THE METRICS ON A PATIENT'S PERCEPTION OF TIME SPENT WITH THE PROVIDER IS A VERY DIFFICULT METRIC TO IMPROVE UPON BECAUSE THE APPOINTMENTS ARE SCHEDULED EVERY 15 MINUTES. IDEAS TO IMPROVE THIS METRIC INCLUDED IMPROVING OVERALL PROFESSIONALISM SO THAT THE EXPERIENCE FOR THE PATIENT IS MORE PERSONALIZED ATTENTION FROM MAKING THE APPOINTMENT TO DISCHARGE. DIRECTOR MARTINEZ ASKED ABOUT IF THERE HAD BEEN IMPROVEMENT WITH PHONE COURTESY. EXECUTIVE DIRECTOR RESPONDED THAT STAFF WILL CONTINUE TO RECEIVE TRAINING ON PHONE AND SERVICE ETIQUETTE. SHE FURTHER MENTIONED THAT RECEPTIONISTS ARE OFTEN FOCUSED ON COMPLETING THE REGISTRATION AND THE SCREENING QUESTIONS AND LESS ON CUSTOMER SERVICE. IMPROVING CUSTOMER SERVICE SHOULD ALSO HELP WITH THE PATIENT'S PERCEPTION OF AMOUNT OF FOCUS GIVEN TO THEM. EXECUTIVE DIRECTOR NOTED THAT SIMPLY HAVING STAFF LOOK UP FROM THE COMPUTER AND MAKE EYE CONTACT WHILE GREETING THE PATIENT SHOULD HELP. DIRECTOR NICHOLS ASKED IF THE QUESTIONS COULD BE PHRASED DIFFERENTLY. SOME PATIENTS HAVE COMPLAINED ABOUT THE LONG WAIT TIMES WHEN THEY CALL TO MAKE AN APPOINTMENT. MR. JENSON STATED THAT THE TELEPHONE SYSTEM IS CURRENTLY BEING UPGRADED TO ALLOW FOR MORE CALLS IN AT THE SAME TIME WHICH SHOULD HELP IMPROVE THIS METRIC. FOR TRANSPORTATION, MR. JENSON STATED THAT MOST OF THE PATIENT'S BARRIERS IN GETTING TO THEIR APPOINTMENTS ARE RELIABLE TRANSPORTATION, GAS PRICES, AND DISTANCE. DIRECTOR MARTINEZ ASKED IF MEDI-CAL COVERS TRANSPORTATION FOR THEIR PATIENTS. EXECUTIVE DIRECTOR CONFIRMED AND STATED THAT STAFF

MAY ASSIST IN COORDINATING TRANSPORTATION FOR MEDICAL PATIENTS BUT THIS IS A TIMING ISSUE AS STAFF GENERALLY NEEDS A FEW DAYS TO COORDINATE THE TRANSPORTATION.

RECEIVED AND FILED

Behill – Smith: 7 Ayes; 2 Absent – Sandoval, Williams

- 6) Report on the Kern County Hospital Authority Community Health Center Quality Update for Quarter 1 2026 –

DIRECTOR OF PERFORMANCE IMPROVEMENT CARMELITA MAGNO MADE THE PRESENTATION REGARDING THE CHC QUALITY UPDATE FOR QUARTER 1. MS. MAGNO HIGHLIGHTED THAT THE COLUMBUS INTERNAL MEDICINE CLINIC RECEIVES A HIGHER VOLUME OF PATIENTS THEREFORE HAVE A HIGHER NUMBER OF GRIEVANCES BUT NOT A HIGHER PERCENTAGE OVERALL. ALL GRIEVANCES AT THIS TIME HAD BEEN RESOLVED. MS. MAGNO DID A DEEP DIVE INTO THE “QUALITY OF CARE” COMPLAINTS OF WHICH THERE WERE 17, BUT AFTER INVESTIGATION, NONE OF THE COMPLAINTS WERE SUBSTANTIATED AND THERE WERE NO TRENDS OR PATTERNS FOUND AMONG THE COMPLAINTS. THIS QUARTER HAD FOUR (4) SUBSTANTIATED CLAIMS. ONE WAS AN ISSUE WITH AN AUTHORIZATION TO DERMATOLOGY, TWO WERE FOR PROVIDER ISSUES, AND ONE WAS LONG PHONE WAIT TIMES. DIRECTOR BEHILL ASKED HOW LONG ARE THE CALL WAIT TIMES. MS. MAGNO RESPONDED THAT SOMETIMES THEY CAN BE 20 MINUTES DUE TO HOW CALLS ARE ROUTED. MS. MAGNO STATED THAT OUR PHONE SYSTEM IS CURRENTLY BEING UPGRADED AND THAT SHALL SOLVE MOST OF THE ISSUES WHEN PATIENTS CALL THE CLINICS IN THE FUTURE

RECEIVED AND FILED

Smith – Avila: 7 Ayes; 2 Absent – Sandoval, Williams

- 7) Report on the Kern County Hospital Authority Community Health Center Health Center Service Utilization Report for March 2026 –

PRACTICE ADMINISTRATOR ANNA CARRILLO MADE THE PRESENTATION REGARDING THE UTILIZATION REPORT FOR MARCH 2026. SHE STATED THAT THE NUMBER OF NEW OR UNIQUE PATIENTS HAD INCREASED AND NO SHOWS FOR VISITS WAS AT 15% OF ALL VISITS WHICH IS AN IMPROVEMENT OF 2% FROM LAST MONTH. THERE WAS NO CHANGES IN ZIP CODE PERCENTAGES. DIRECTOR SMITH SUGGESTED THAT IT WOULD BE HELPFUL TO INCLUDE THE PERCENTAGE OF PATIENTS WHO DO NOT HAVE INSURANCE COVERAGE. DIRECTOR SMITH ALSO SUGGESTED THAT IT WOULD ALSO BE HELPFUL TO INCLUDE THE PERCENTAGE OF APPOINTMENTS NOT KEPT ON EACH DAY OF THE WEEK. DIRECTOR NICHOLS ASKED IF PATIENTS ARE OFFERED RESOURCES WHEN THEY ARE UNINSURED. MS. CARRILLO STATED THAT HEALTH BENEFIT ADVISORS ARE ASSIGNED TO THOSE PATIENTS AND THESE STAFF GO OVER ALL POSSIBLE OPTIONS FOR THAT PATIENT. DIRECTOR BEHILL STATED THAT SHE HAS WITNESSED PATIENTS BEING OFFERED RESOURCES BY FRONT OFFICE STAFF. EXECUTIVE DIRECTOR STATED THAT REGISTRATION STAFF GOES OVER MEDICAL BENEFITS AND COLLECTS THE PATIENT’S INFORMATION BEFORE HAVING THE HEALTH BENEFIT ADVISORS MEET WITH THE PATIENT. THIS HELPS SPEED UP THE PROCESS FOR THE PATIENT. DIRECTOR KEMP ASKED WHICH ZIP CODE HAS THE GREATEST NUMBER OF UNINSURED. MS. CARRILLO WAS UNSURE AND STATED THAT SHE WOULD INCLUDE THAT INFORMATION IN THE NEXT PRESENTATION.

RECEIVED AND FILED

Kemp – Smith: 7 Ayes; 2 Absent – Sandoval, Williams

- 8) Report on the Operational Site Visit finding regarding the Sliding Fee Discount Program – SR. MANAGER OF OUTPATIENT PRACTICE JOYCE MALDONADO MADE THE PRESENTATION REGARDING THE OPERATIONAL SITE VISIT FINDING REGARDING THE SLIDING FEE DISCOUNT PROGRAM AUDIT OF ALL PATIENT ACCOUNTS FROM JANUARY 1, 2026 THROUGH MARCH 18, 2026. THERE WERE A TOTAL OF 286 ENCOUNTERS REVIEWED AND OF THESE 286 ENCOUNTERS, THERE WERE 11 DISCREPANCIES. FROM THESE 11 DISCREPANCIES, 4 PATIENTS WERE REFUNDED. THE TOTAL AMOUNT REFUNDED WAS \$70.00. MS. MALDONADO STATED THAT FOR 2027, DEPENDING ON THE TIMING OF RELEASE, STAFF MAY IMPLEMENT THE SLIDING FEE CHANGES PRIOR TO APPROVAL OF THE CHANGES FROM THE BOARD DUE TO HRSA'S COMPLIANCE REQUIREMENT. DIRECTOR SMITH ASKED IF HRSA REQUIRES THE CHC TO APPLY THE RATES AS OF JANUARY 1ST WHERE THE RATES WOULD BE RETROACTIVE TO THE TO THE TIMING OF THE PUBLISHING OF THE NEW RATES. LEGAL COUNSEL SHANNON HOCHSTEIN RESPONDED THAT HRSA REQUIRES THAT THE CHC IMPLEMENT THE UPDATED FEE SCHEDULE AS OF THE DATE OF PUBLISHING OR AN ALTERNATE DATE DETERMINED BY THE BOARD AND PLACED INTO POLICY. AT THIS TIME, STAFF IS RECOMMENDING A RESOLUTION BE DRAFTED AND APPROVED BY THIS BOARD IN ANTICIPATION OF ANY FEE CHANGES, THAT WOULD DIRECT STAFF TO IMPLEMENT THE NEW RATES AS SOON AS THEY ARE RELEASED WHICH MAY BE PRIOR TO BOARD APPROVAL.
RECEIVED AND FILED
Nichols – Smith: 7 Ayes; 2 Absent – Sandoval, Williams
- 9) Report on the Kern County Hospital Authority Community Health Center financials for February 2026 –
FINANCE ADMINISTRATOR ANDREW CANTU MADE PRESENTATION REGARDING THE FINANCIAL REPORT FOR FEBRUARY, 2026. MR. CANTU NOTED THAT CLINIC VISITS WERE UP THIS MONTH. DIRECTOR MARTINEZ ASKED IF FOR FTES, ARE ACTUAL HOURS OR SCHEDULED HOURS USED IN THE LISTED NUMBER. MR. CANTU STATED THAT ACTUAL HOURS ARE USED. MR. CANTU CONTINUED TO EXPLAIN HOW AND WHY CASH COLLECTION APPEARED TO BE DECREASING BUT THIS WAS DUE TO A CATCH UP BEING COMPLETED AND THE FUTURE ESTIMATES BEING ADJUSTED. THIS SHOULD BE THE LAST FUTURE BUDGET THAT WAS ESTIMATED WITHOUT ANY ACTUAL PAST DATA. HE THEN WENT ON TO POINT OUT THAT DAYS IN AR WERE DECREASING WHICH IS AN IMPROVEMENT BUT THE NUMBER OF SELF-PAY PATIENTS IS INCREASING. DIRECTOR MARTINEZ ASKED IF THE OPERATING EXPENSES ARE VARIABLE BECAUSE THEY ARE WERE ALLOCATED AND NOT THE ACTUAL COST. MR. CANTU CONFIRMED THEY WERE ALLOCATED AT THIS TIME BUT SHOULD GET MORE ACCURATE AS THE COSTS BECOME MORE RECOGNIZABLE. DIRECTOR MARTINEZ ASKED WHY THE NUMBER OF MEDI-CARE PATIENTS WAS NOT HIGHER. EXECUTIVE DIRECTOR RESPONDED THAT MEDI-CARE PATIENTS USE DIFFERENT INSURANCE PLANS AND USUALLY STAY WITH THEIR PRIMARY CARE PHYSICIAN, BUT AS MORE PATIENTS USE THE CHC AS THE PRIMARY CARE, THE NUMBER OF MEDICARE PATIENTS SHOULD INCREASE. EXECUTIVE DIRECTOR FURTHER ADDED THAT ONCE PRIMARY CARE SERVICES ARE EXPANDED, THERE WILL BE MORE OUTREACH TO ATTRACT MORE MEDICARE PATIENTS.
RECEIVED AND FILED
Avila – Kemp: 7 Ayes; 2 Absent – Sandoval, Williams
- 10) Proposed preliminary approval of the Kern County Hospital Authority Community Health Center budget for the fiscal year period July 1, 2026 through June 30, 2027 –

FINANCE DIRECTOR JACOB POLLOCK MADE A PRESENTATION OF THE PRELIMINARY BUDGET FOR FISCAL YEAR 2026-2027. MR. POLLACK REVIEWED THE YEAR TO DATE ACTUAL COSTS FOR THE PERIOD OF JULY 25, 2025 THROUGH FEBRUARY 28, 2026. HE EXPLAINED THAT THIS UPCOMING BUDGET SHOULD BE MORE ACCURATE SINCE WE NOW HAVE NUMBERS AS THE CHC. DIRECTOR MARTINEZ ASKED IF THE UPDATED APPROVED RATES PER VISIT WERE INCLUDED IN THIS BUDGET. FINANCIAL ADMINISTRATOR RESPONDED THAT A CONSERVATIVE ASSUMPTION OF THE RATE AMOUNT OF \$350 WAS INCLUDED. DIRECTOR MARTINEZ ASKED IF THE 20 ADDITIONAL FULL-TIME EMPLOYEES (FTE) INCLUDED PHYSICIANS. MR. POLLOCK RESPONDED THAT IT DID INCLUDE PHYSICIANS ADDING THAT BY THE ADDITION OF PHYSICIANS, MORE SERVICES WILL BE PROVIDED AS THE CHC IS ANTICIPATING AN INCREASE IN THE NEED FOR PRIMARY CARE PROVIDERS. DIRECTOR MARTINEZ THEN SKED WHY THE LEGAL EXPENSES WERE INCREASED IN THIS BUDGET. FINANCIAL ADVISOR RESPONDED THAT THOSE EXPENSES WERE INFLATED TO AVOID BEING UNDER-BUDGET. WHEN THE RATES GET APPLIED, THE FINANCE TEAM WILL RELAY THIS INFORMATION TO THE BOARD SO THAT THEY CAN GET A BETTER UNDERSTANDING OF THE BUDGET WITH THE DESIGNATED RATE.

APPROVED; REFERRED TO KERN COUNTY HOSPITAL AUTHORITY BOARD OF GOVERNORS FOR FINAL APPROVAL

Smith – Behill: 7 Ayes; 2 Absent – Sandoval, Williams

- 11) Kern County Hospital Authority Community Health Center Executive Director Report – EXECUTIVE DIRECTOR RENEE VILLANUEVA MADE HER PRESENTATION. EXECUTIVE DIRECTOR ANNOUNCED THAT THE UPGRADED PHONE SYSTEM WILL INCLUDE MULTIPLE CALL CENTERS WITH SOME DIRECT LINES TO CLINICS. EACH CLINIC IS BEING UPGRADED TO REDISTRIBUTE THE PHONE LINES TO BE MORE EFFICIENT WHICH SHOULD DECREASE PATIENT COMPLAINTS AS CURRENTLY, THERE IS ONLY ONE PHONE LINE FOR ALL 12 CLINICS. DIRECTOR MARTINEZ ASKED IF THERE WOULD BE AN OPTION FOR A CALL BACK AND MS. VILLANUEVA RESPONDED THAT YES THAT WILL BE AN OPTION. PATIENT APPRECIATION WEEK IS APRIL 27TH THROUGH MAY 1ST. STAFF IS CURRENTLY FILMING VIDEOS TO THANK PATIENTS FOR CHOOSING US TO PROVIDE THEIR HEALTHCARE. THERE WILL BE SIGNAGE WITH APPRECIATION MESSAGES AND SNACKS AND GIFTS SUCH AS MIRROR COMPACTS AND CHAPSTICKS THAT WILL BE GIVEN TO PATIENTS. EXECUTIVE DIRECTOR ALSO ANNOUNCED THAT THERE WILL BE VARIOUS STATIONS AT EVERY CLINIC THAT WILL CONSIST OF HEALTH EDUCATION, PHYSICAL EXAMINATIONS, IMMUNIZATION, AND LABORATORY STATIONS. EXECUTIVE DIRECTOR ALSO ANNOUNCED THAT HRSA HAS SENT THEIR FINAL FINDINGS AND THAT AFTER THIS MEETING, ALL THE DOCUMENTS WILL BE READY TO BE SENT IN RESPONSE TO SUCH FINDINGS.

RECEIVED AND FILED

Nichols – Smith: 7 Ayes; 2 Absent – Sandoval, Williams

ADJOURNED TO WEDNESDAY, MAY 27, 2026 AT 11:30 A.M.

Behill

/s/ Marisol Urcid
Clerk of the Board of Directors

/s/ Elsa Martinez
Chairman, Board of Directors
Kern County Hospital Authority Community Health Center

**BOARD OF DIRECTORS
COMMUNITY HEALTH CENTER
REGULAR MEETING**

May 27, 2026

Subject: Report on Patient Appreciation Week

Recommended Action: Receive and File

Summary:

This report provides an overview of the first annual Patient Appreciation Week. The intent of this event was to recognize the patients of the health center. This initiative supports our efforts to strengthen our connection and reinforce our commitment of providing high quality health and wellness to our patients.

Kern Medical Outpatient Health (KMOH) staff participated by warmly welcoming patients and recording a video expressing gratitude for choosing our services. Clinic leaders engaged staff by working together each day to set up tables offering swag items and preventative care education.

Patient Appreciation Week is an important opportunity to reinforce our values of compassion and patient-centered care. We look forward to making this an annual event. Patient Appreciation Week is observed every April, starting on the last Monday, creating a warm and supportive experience for all who receive services with us.



Patient Appreciation Week

April 27 – May 1

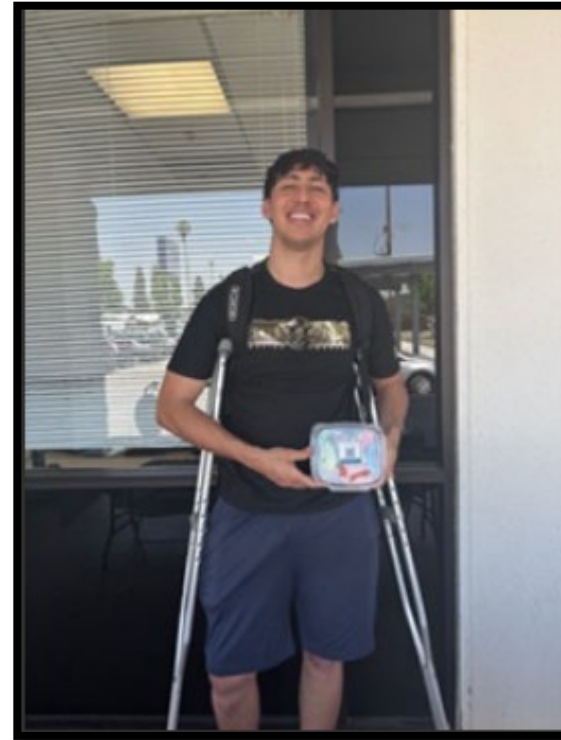
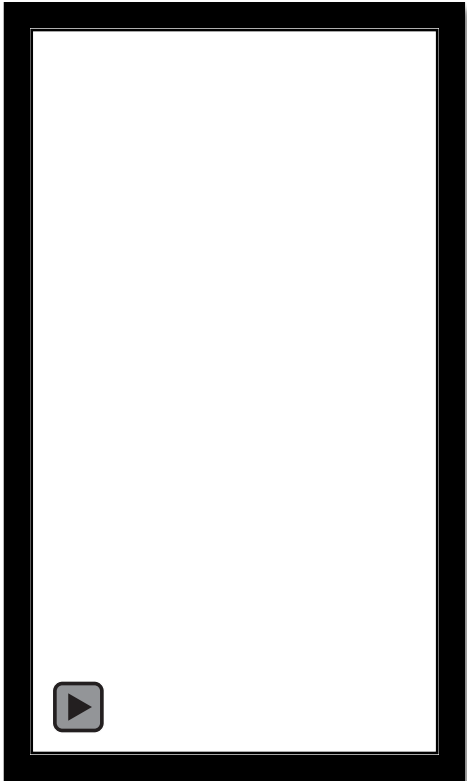
1st Annual Patient Appreciation Week: A Success

- Our goal is to enhance the patient experience and this initiative helps improve patient satisfaction by overtly showing that we value and appreciate our patients.
- Participating locations: Columbus, Stockdale and 34th Street
- Spin-to-win featuring awesome prizes.
- Educational material - In both English and Spanish
 - Screening material
 - New Patient Portal instructions
 - Kern Medical Brochures



1st Annual Patient Appreciation Week: A Success

- Wellness Wednesday
 - Healthy Snack
 - Vitals were checked
 - Education on Wellness checks



👉 All patient photos displayed are of individuals who have given consent for their images to be used in promotional materials, including social media and internal presentations.

👉 We had a total of 35 patients who participated and consented to have their photos used. Due to limited space and time, we were only able to capture a portion of them.

Successful 1st Patient Appreciation Week



Our staff were excited to celebrate our patients



It boosted staff engagement and morale, as they were excited to support the special week.

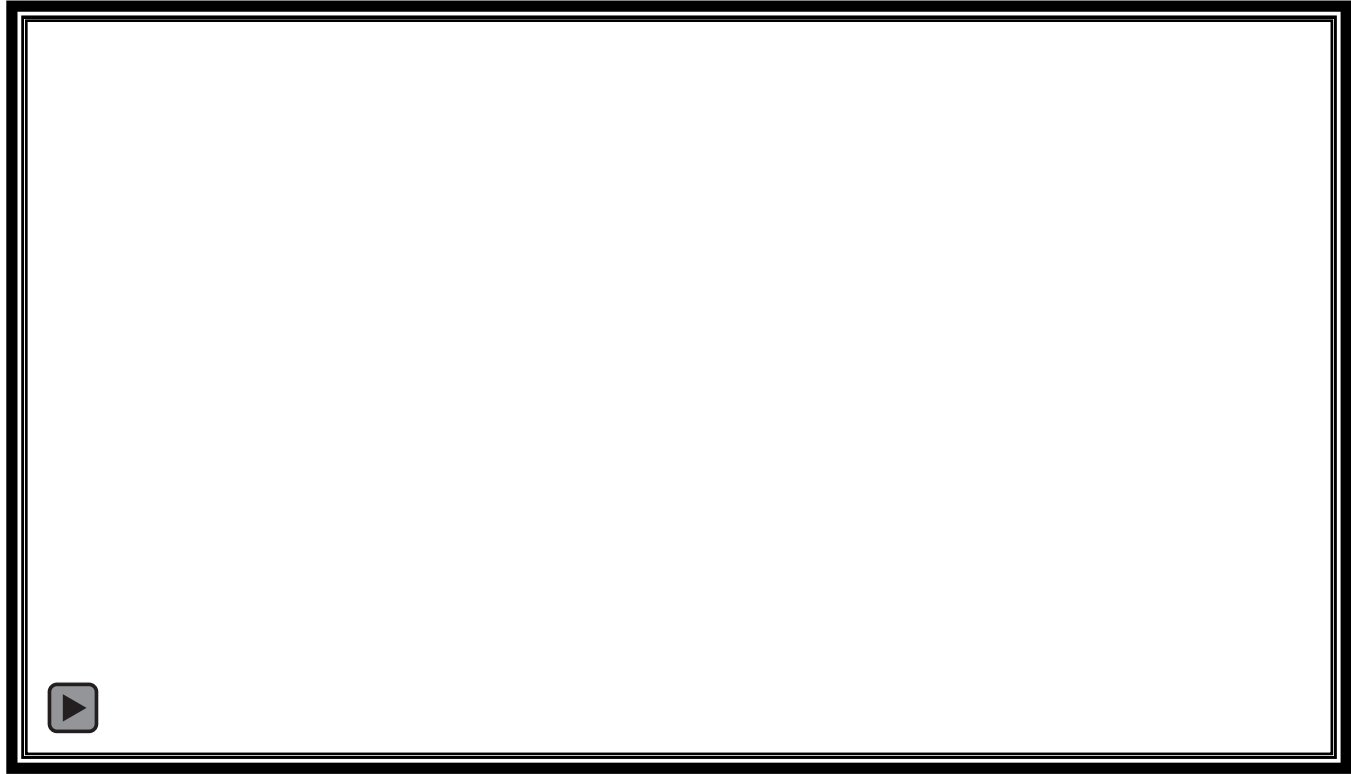
Because we care about our patients



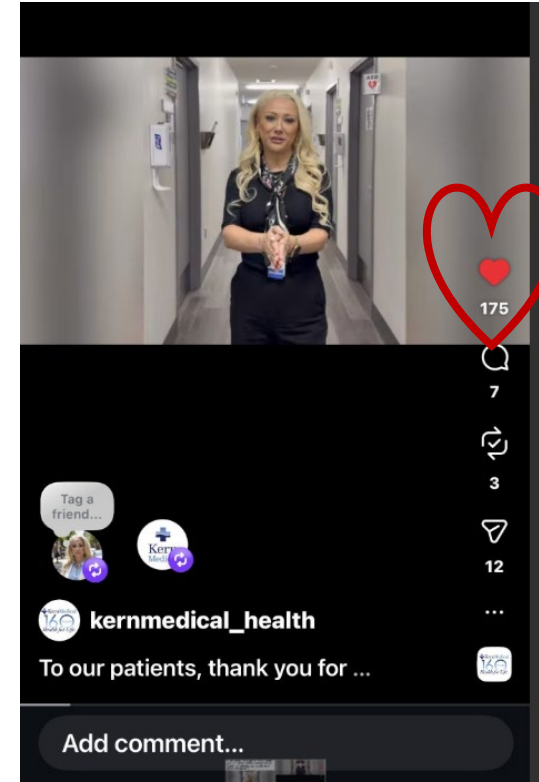
 **Kern Medical is at Kern Medical.** ...
6d · 
To our patients, thank you for trusting us with your care. It is our honor to serve you and be part of your health journey. Happy Patient Appreciation Week! 



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 Video press play



Amazing Feedback

Hello my name is Chris, I just want to say a few words. 1st I want to thank the staff here at Recoup they all! have been very nice & Respectfull. My stay here has been a real blessing. At first I was apprehensive about staying but as time went on I realized that the staff were very profeshionale and also fun to be around. I got a real bad life threatening infection and they were on it and saved my life. For that im very greatful. All my needs have been met and they kept all my apponitments were on time. I just fealt that I should thank every one. God bless and keep up the good work.

Respectfully

Chris Martinez





**BOARD OF DIRECTORS
COMMUNITY HEALTH CENTER
REGULAR MEETING**

May 27, 2026

Subject: Report on the Kern County Hospital Authority Community Health Center Clinical Quality Metrics

Recommended Action: Receive and File

Summary:

Glenn Goldis, MD, Acting Medical Director of the Kern County Hospital Authority Community Health Center, will provide your Board with a presentation on the Kern County Hospital Authority Community Health Center's Clinical Quality Metrics Report for Quarter 1 for Year 2026.



Quality Metrics – Quarter 1 - 2026

Community Health Center Board of Directors

Note

- Metrics reset at beginning of each calendar year.
- Targets are recalibrated using updated national benchmarks and prior year performance.

Dashboard

Measure Name	Numerator	Denominator	2025	2026 Q1			Target
			%	NUM	DEN	%	
Preventive Care and Screening: Body Mass Index (BMI) Screening and Follow-Up Plan	Patients with a documented BMI during the encounter or during the measurement period, AND when the BMI is outside of normal parameters, a follow-up plan is documented during the encounter or during the measurement period	All patients aged 18 and older with at least one qualifying encounter during the measurement period	72.0%	3907	7337	53.3%	73.0%
Childhood Immunization Status	Children who received the recommended vaccines by their second birthday.	Children who turn 2 years of age during the measurement period and have a visit during the measurement period	20.6%	101	520	19.4%	21.3%
Diabetes: Hemoglobin A1c (HbA1c) Poor Control (> 9%) (Inverse Measure)	Patients whose most recent HbA1c level is >9.0%	Patients 18-75 years of age with diabetes with a visit during the measurement period	25.0%	949	2334	40.7%	24.9%
Cervical Cancer Screening	Women with one or more screenings for cervical cancer	Women 24-64 years of age by the end of the measurement period with a visit during the measurement period	63.7%	3140	4872	64.4%	63.7%
Colorectal Cancer Screening	Patients with one or more screenings for colorectal cancer	Patients 46-75 years of age with a visit during the measurement period	47.1%	2286	4330	52.8%	47.4%
Breast Cancer Screening	Women with one or more mammograms any time on or between October 1 two years prior to the measurement period and the end of the measurement period	Women 52-74 years of age with a visit during the measurement period	62.0%	1354	1955	69.3%	63.5%
Preventive Care and Screening: Tobacco Use: Screening and Cessation Intervention	Pop 1: Patients who were screened for tobacco use at least once	All patients aged 12 years and older seen for at least two visits or at least one preventive visit during the measurement period	96.9%	5626	6008	93.6%	81.6%
	Pop 2: Patients who received tobacco cessation intervention		49.4%	79	157	50.3%	49.3%
	Pop 3: Patients who were screened for tobacco use at least once AND who received tobacco cessation intervention		95.3%	5548	6008	92.3%	79.5%

Red – not meeting target
Green – meeting target

Dashboard - continued

Measure Name	Numerator	Denominator	2025	2026 Q1			Target
			%	NUM	DEN	%	
Weight Assessment and Counseling for Nutrition and Physical Activity for Children/Adolescents	Pop 1: Patients who had a height, weight and body mass index (BMI) percentile recorded	Patients 3-17 years of age with at least one outpatient visit with a primary care physician (PCP) or an OB/GYN	98.5%	2505	2536	98.8%	91.2%
	Pop 2: Patients who had counseling for nutrition		66.5%	682	2536	26.9%	65.2%
	Pop 3: Patients who had counseling for physical activity		64.9%	739	2536	29.1%	59.8%
Preventive Care and Screening: Screening for Depression and Follow-Up Plan	Patients screened for depression	All patients aged 12 years and older with at least one qualifying encounter during the measurement period	23.8%	5472	10966	49.9%	16.2%
Depression Remission at Twelve Months	Patients who achieved remission at twelve months as demonstrated by the most recent twelve month (+/- 60 days) PHQ-9 score of less than five	Patients 12 years of age and older with a diagnosis of major depression or dysthymia and an initial PHQ-9 score greater than nine	6.5%	3	124	2.4%	14.2%
Controlling High Blood Pressure	Patients whose most recent blood pressure is adequately controlled (systolic blood pressure < 140 mmHg and diastolic blood pressure < 90 mmHg)	Patients 18-85 years of age who had a visit during the measurement period and diagnosis of essential hypertension	91.6%	2634	3296	79.9%	63.9%
Statin Therapy for the Prevention and Treatment of Cardiovascular Disease	Patients who are actively using or who receive an order (prescription) for statin therapy	Pop 1: All patients who were previously diagnosed with or currently have a diagnosis of clinical ASCVD, including an ASCVD procedure Pop 2: Patients aged 20 to 75 years who have ever had a laboratory result of LDL-C >=190 mg/dL or were previously diagnosed with or currently have an active diagnosis of familial hypercholesterolemia Pop 3: Patients aged 40 to 75 years with Type 1 or Type 2 diabetes	79.8%	1639	2726	60.1%	69.5%
HIV Screening	Patients with documentation of an HIV test performed on or after their 15th birthday and before their 66th birthday	Patients 15 to 65 years of age who had at least one outpatient visit during the measurement period	76.5%	8337	10090	82.6%	45.0%

Red – not meeting target
Green – meeting target

Key initiatives to improve quality metrics

- Focused on reducing disparities within the Controlling Blood Pressure measure for Black/African American patients by increasing community events and training/retraining staff to be more culturally aware.
- Coordinating with *Links for Life* to schedule more frequent mobile mammogram services.
- Exploring the use of new cervical screening self-swab tools to improve our screening rate.
- Created brochures explaining how to complete the FOBT colorectal cancer screening kits.

Fecal Occult Blood Test (FOBT)

A Fecal Occult Blood Test (FOBT) checks for hidden (occult) blood in stool, which can help screen for problems such as colorectal cancer, colon polyps, or other gastrointestinal bleeding. Below is a simple step-by-step guide for collecting the stool sample.

1. Prepare Before the Test

(Some kits may have slightly different instructions—always follow the kit provided by your clinic or lab.)

- Wash your hands.
- Some tests require diet restrictions for 2–3 days, such as avoiding red meat, certain fruits and vegetables, vitamin C, or some medications. Follow your doctor's instructions.

2. Prepare the Collection Area

- Place a stool collection container over the toilet bowl to catch the stool.
- Make sure urine does not mix with the stool.
- Do not collect stool from toilet water.



3. Pass the Stool

- Have a bowel movement onto the container.
- Once finished, wash your hands and put on the provided gloves.

4. Collect the Sample

Using the sampling stick or applicator:

- Open the test card or sample tube.
- Use the wooden stick or brush provided.
- Take a small sample from the surface of the stool.
- If instructed, collect samples from 2 different areas of the stool.



5. Apply the Sample

- Smear a thin layer onto the designated box on the test card.



6. Seal and Label

- Close the test card flap or tighten the sample tube.
- Write:
 - Patient Name
 - Date of Birth
 - Home Address
 - Sample Collection Date
 - Phone Number
 - Physician Name
- Please store the sample in a biohazard bag and keep it in the refrigerator until it is returned. Ensure it is stored separately from other items.



REPEAT THESE STEPS FOR A TOTAL OF 3 CONSECUTIVE DAYS

7. Return the Kit

- Ensure all **three test cards** are in the biohazard bag prior to returning it.
- Return it to the **clinic or laboratory. Do not delay sending it—return within 24-48 hours.**



Scan the QR code to see a step-by-step tutorial on how to complete the test. To change the audio language, click the "Settings" button, select "Audio Track," and choose your preferred language.



Questions ?

**BOARD OF DIRECTORS
COMMUNITY HEALTH CENTER
REGULAR MEETING**

May 27, 2026

Subject: Report on the Kern County Hospital Authority Community Health Center Health Center Service Utilization on April 2026 data

Recommended Action: Receive and File

Summary:

The Health Resources and Services Administration (HRSA) Health Center Program Compliance Manual (Program) outlines certain roles and responsibilities that must reside with the Community Health Center Board (CHC Board). One of these responsibilities includes oversight for service utilization.

The Community Health Center produces data-based reports on: patient service utilization, trends and patterns in the patient population and overall health center performance, as necessary to inform and support internal decision-making and oversight by key management staff and governing board.

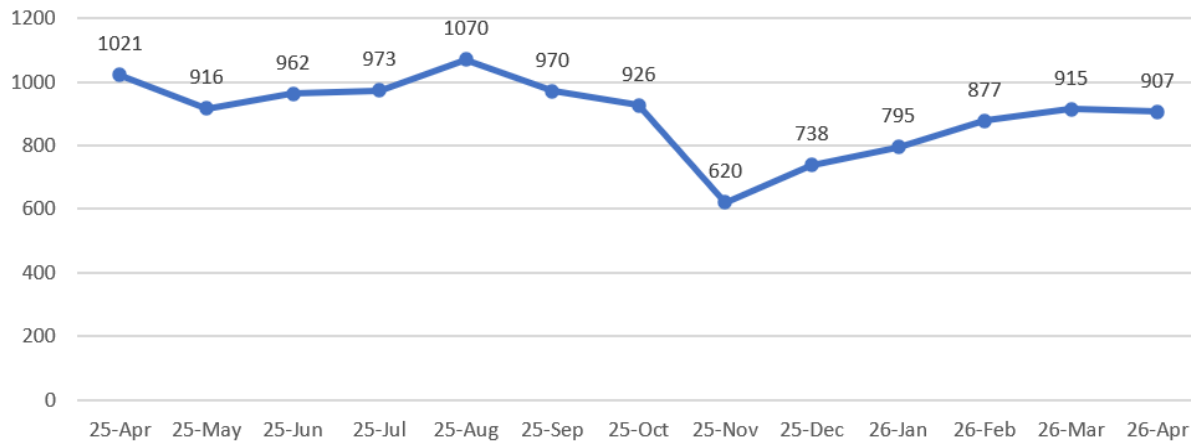
This presentation will be delivered on a monthly basis, as it contains critical information necessary for the CHC Board to effectively monitor progress and ensure alignment with its long-term strategic planning goals. In addition to the monthly data, quarterly, the report will include utilization summaries to highlight the trends and patterns to provide a broader perspective on performance over time and how effective changes/additions are to improving patient utilization.



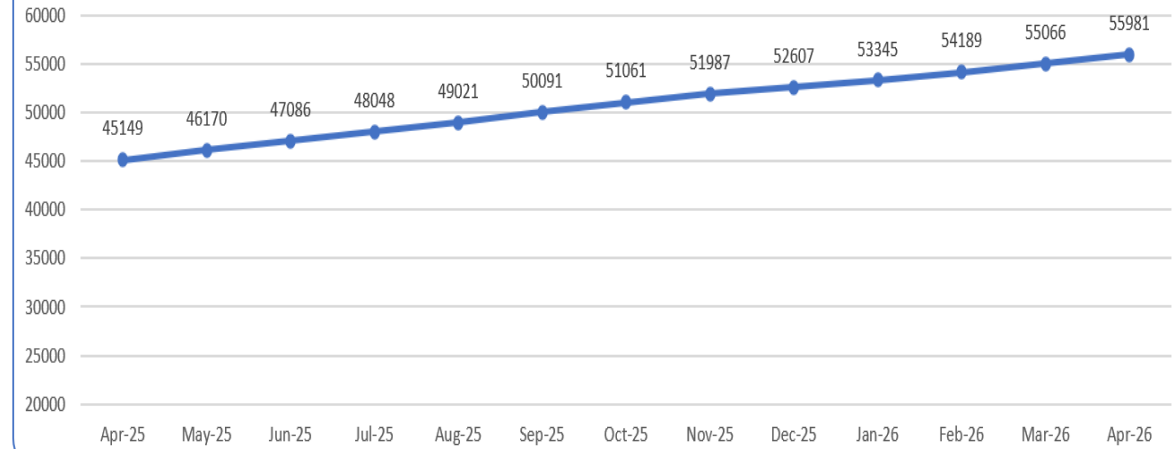
**Kern County Hospital Authority
Community Health Center
Board of Directors – April 2026
Health Center Service Utilization**

New Patient Data April 2026

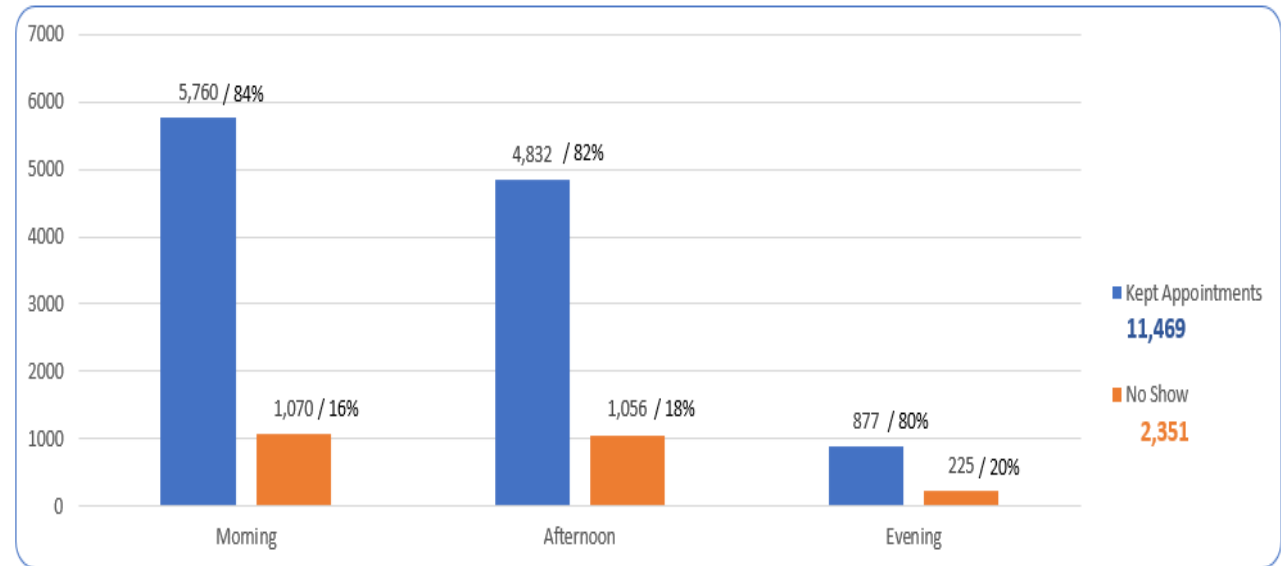
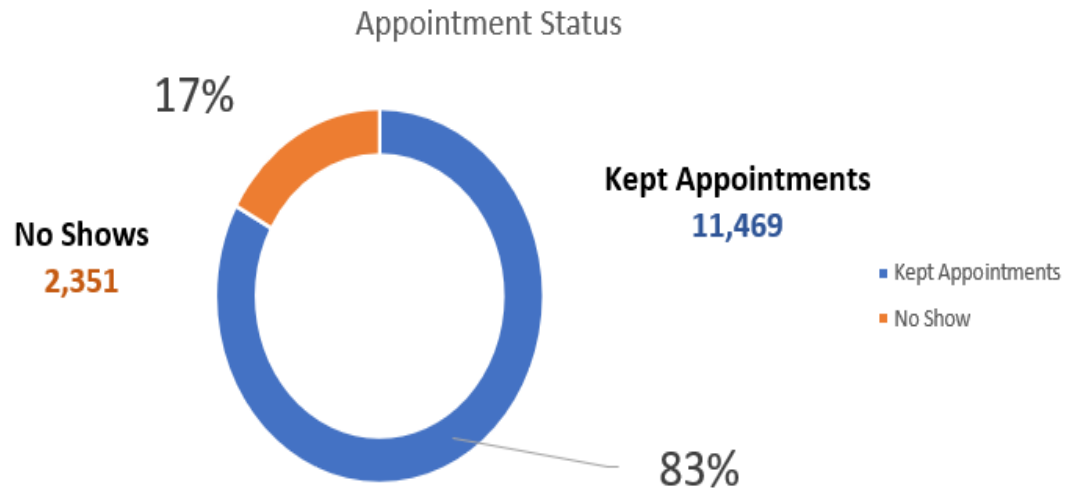
New Health Center Patients by Month



Total Count of health Center Patients

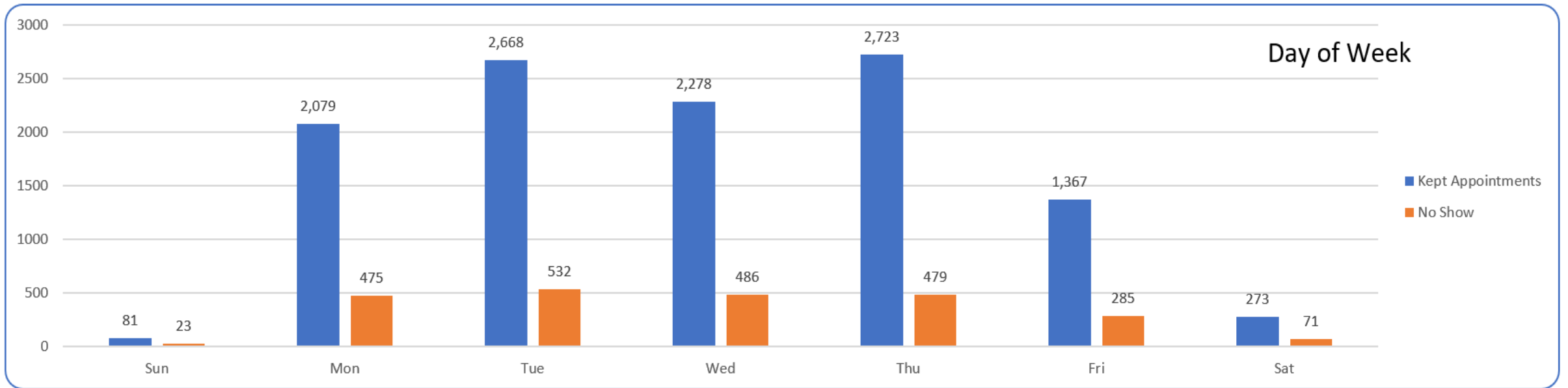


Kept Versus No Shows April 2026

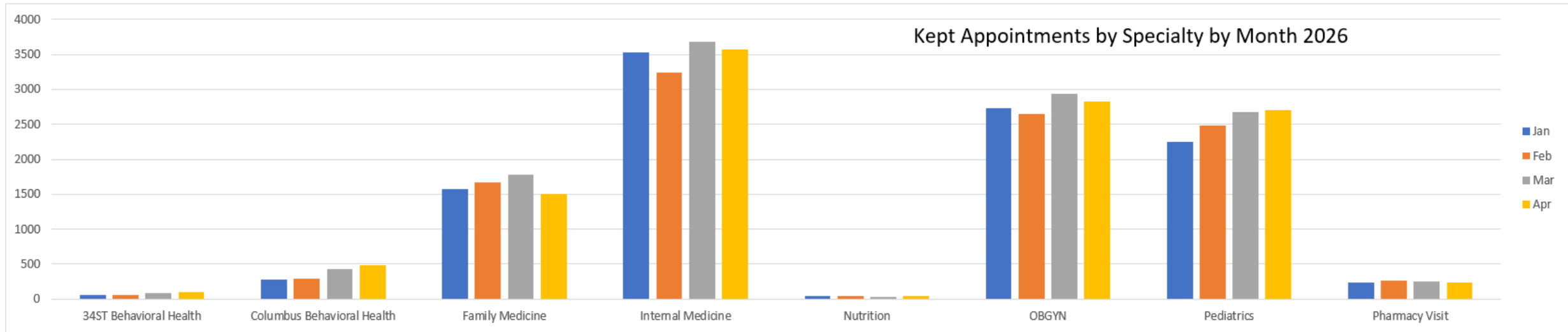


Morning: 8am-12pm
Afternoon: 12pm -5pm
Evening: 5pm-8pm

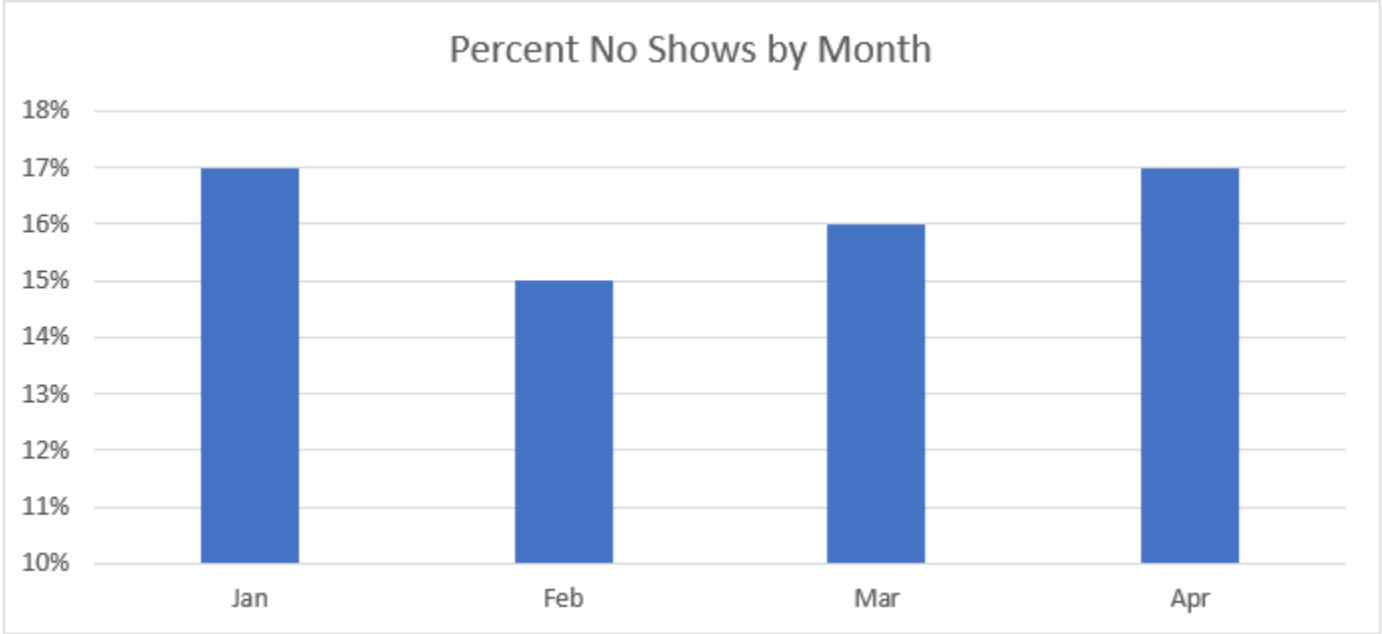
Appointments by Day of Week April 2026



Visits by Month and Service Line



Percent of No Shows by Month April 2026



No Shows by Month and Location April 2026

Clinics	Count of No Shows				Grand Total
	Jan	Feb	Mar	Apr	
34ST Behavioral Health	25	24	20	30	99
34ST GROW	86	87	66	82	321
34ST REACH	84	54	56	59	253
COL BH	56	44	80	98	278
COL FM	315	287	307	267	1176
COL IM	528	483	618	626	2255
COL NUT	16	15	16	29	76
COL PEDS	372	216	306	427	1321
COL PHARM CO	73	76	95	87	331
COL WH	369	333	368	391	1461
STK FM	30	24	26	29	109
STK IM	26	36	22	19	103
STK PEDS	73	48	59	61	241
STK WH	12	24	21	14	71
COL NST	99	86	117	132	434
Grand Total	2164	1837	2177	2351	8529

Visits by Month and Location April 2026

Count of Kept Appointments					
Clinics	Jan	Feb	Mar	Apr	Grand Total
34ST Behavioral Health	52	63	84	101	300
34ST GROW	426	363	325	361	1475
34ST REACH	351	311	327	352	1341
COL BH	281	287	427	490	1485
COL FM	1367	1494	1573	1331	5765
COL IM	2632	2377	2827	2672	10508
COL NUT	40	40	33	42	155
COL PEDS	1715	1937	2077	2068	7797
COL PHARM CO	240	261	249	235	985
COL WH	2164	2094	2297	2278	8833
STK FM	203	175	206	178	762
STK IM	126	186	196	181	689
STK PEDS	537	544	603	635	2319
STK WH	163	173	223	168	727
COL NST	402	386	423	377	1588
Grand Total	10699	10691	11870	11469	44729

Visits by Zip Code

April 2026

Row Labels	Count of Zip
[-] Bakersfield Zip Codes	39731
+ Bakersfield	39731
+ Greater Kern County	4845
+ Other California	153
Grand Total	44729

Top 10 Zip Codes		
Zip Code	Count of Zip	Percent
93307	8855	20%
93306	7078	16%
93305	6836	15%
93304	3791	8%
93308	3285	7%
93309	2802	6%
93313	2041	5%
93311	1696	4%
93312	1239	3%
93301	1168	3%

Uninsured Zip Codes YTD		
Zip Code	Count of Zip	City
93307	39	Bakersfield
93305	31	Bakersfield
93306	27	Bakersfield
93304	14	Bakersfield
93308	11	Bakersfield
93309	10	Bakersfield
93313	9	Bakersfield
93203	7	Arvin
93263	6	Shafter
93280	6	Wasco
93312	6	Bakersfield
93311	5	Bakersfield
93314	5	Bakersfield
93215	4	Delano
93301	4	Bakersfield
93241	3	Lamont
93561	3	Tehachapi
93555	2	Ridgecrest
92395	1	Other California
93225	1	Frazier Park
93250	1	McFarland
93518	1	Caliente
98117	1	Other California

Zip Codes Included in Application:

93301, 93304, 93305, 93306, 93307, 93308,
93309, 93311, 93312, 93313, 93241

Health Center Data CY 2026

Ethnicity

- Unknown - **0**
- Puerto Rican - **24**
- Unreported/Chose Not to Disclose Ethnicity - **222**
- Mexican - **9991**
- Not Hispanic, Latino/A, Or Spanish Origin - **4,841**
- Another Hispanic, Latino/A, Or Spanish Origin - **2,723**

Race

- Other Single Race - **862**
- Unknown - **0**
- Black/African American - **1,250**
- White - **15,346**
- Unreported/Chose Not to Disclose Race - **331**
- Two Or More Races - **12**

Insurance Status

- No Coverage - **197** **1.12%**
- Has Coverage - **17,604**

Questions

Thank you



**BOARD OF DIRECTORS
COMMUNITY HEALTH CENTER
REGULAR MEETING**

May 27, 2026

Subject: Report on the Kern County Hospital Authority Community Health Center financials for March 2026

Recommended Action: Receive and File

Summary:

The Kern County Hospital Authority Community Health Center (KCHA CHC) clinics provided 11,870 patient visits during the month of March, which was 1,732 more than the budgeted amount of 10,138 for the month. KCHA CHC recognized \$1.44 million of net patient revenue from these visits.

The following items have budget variances for the month of March 2026:

Total Revenues:

Net Patient Revenue:

KCHA CHC recognized \$1.44 million of net patient revenue for the month, \$217,000 more than the \$1.23 million budgeted for March. Year-to-date, net patient revenue totaled \$11.69 million, \$836,000 more than the budgeted amount of \$10.85 million. Budgeted net patient revenue is based on the approximate number of total clinic visits expected and the per visit reimbursement rate.

Indigent Revenue:

Total revenues include \$694,000 of contributions from Medi-Cal supplemental programs, \$203,000 less than the \$897,000 budgeted for March. Year-to-date, indigent revenues total \$6.13 million, \$1.84 million less than the \$7.96 million budgeted for the year.

Other Income:

The Health Resources Services Administration (HRSA) requires that the organization submit a breakeven budget. As such, the Kern County Hospital Authority makes monthly contributions to cover expected expenses associated with the organization's first year of operation as an FQHC Look-Alike (LAL) clinic system.

Operating and Other Expenses:

Salaries and Benefits:

Salaries and benefits expenses total \$3.9 million for the month of March, \$179,000 more than the budget of \$3.72 million. Year-to-date, salaries and benefits expenses totaled \$32.8 million, \$974,000 less than the \$23.05 million budgeted. Staffing includes directly employed physicians, nurse practitioners, medical residents, and behavioral health providers.

Medical Fees:

Medical fees expense totaled \$496,000 for the month of March, \$3,000 less than the budget of \$499,000. Year-to-date, medical fees expense totaled \$4.63 million, \$198,000 more than the \$4.43 million budgeted. Medical fees expense is comprised of contracted physician fees.

Other Professional Fees:

Other professional fees expense totaled \$82,000 for the month, \$27,000 more than the budget of \$55,000 for March. Year-to-date, other professional fees expense totaled \$633,000, \$146,000 more than the \$487,000 budgeted. Other professional fees expense is comprised of legal expenses and other various consulting fees.

Supplies Expense:

Supplies expense totaled \$110,000 for the month, \$33,000 less than the \$143,000 budgeted for March. Year-to-date, supplies expense totaled \$1.14 million, \$129,000 less than the \$1.27 million budgeted. Pharmaceuticals and various medical supplies account for a significant amount of total supply costs.

Purchased Services:

Purchased services expenses totaled \$81,000 for the month of March, \$30,000 less than the \$111,000 budgeted for the month. Year-to-date, purchased services expenses totaled \$788,000, \$193,000 less than the \$981,000 budgeted. Purchased services costs are comprised of items such as computer maintenance fees, various purchased medical services, and laundry and linen services.

Other Expenses:

Other expenses totaled \$299,000 for the month of March, \$47,000 more than the \$252,000 budgeted for the month. Year-to-date, other expenses totaled \$2.63 million, \$395,000 more than the \$2.23 million budgeted. Other expenses include recruiting fees, repairs and maintenance, rent, interest, and utilities.

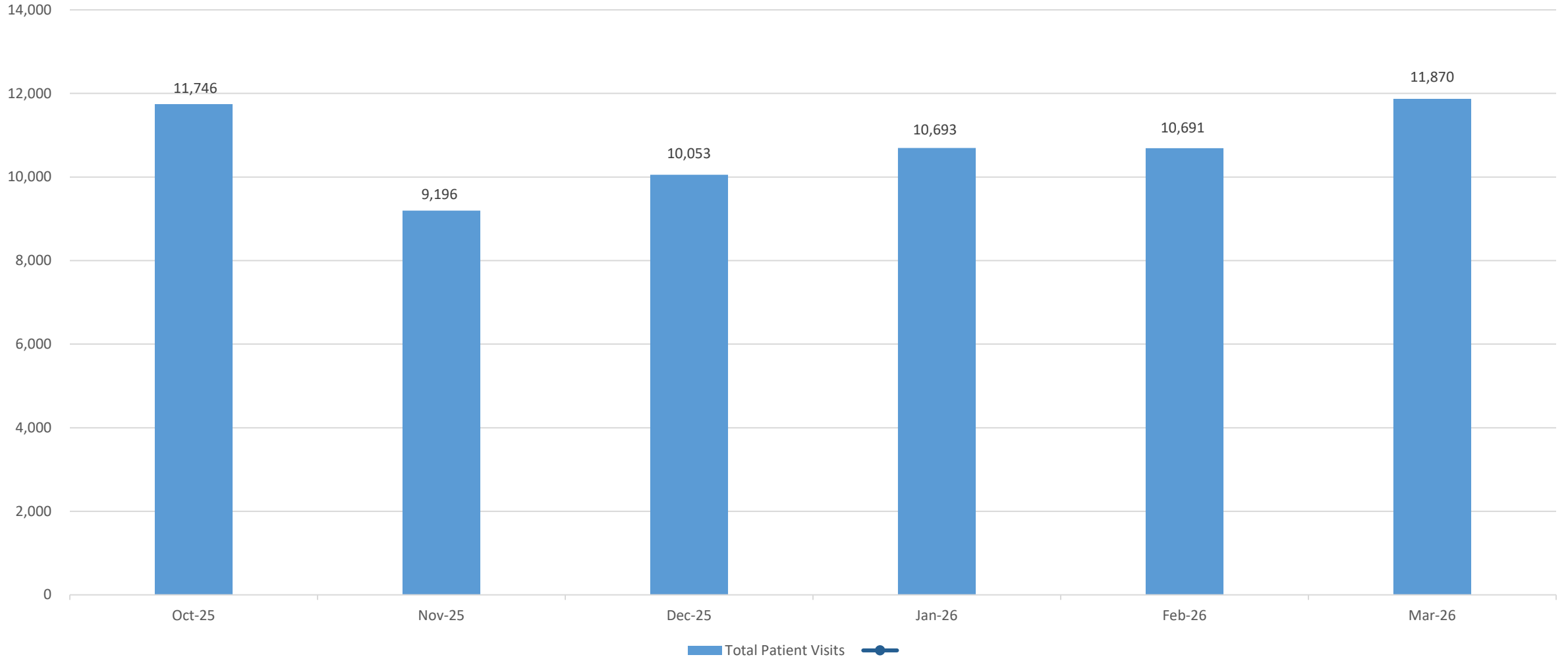
Overhead Expenses:

A percentage of overhead expenses from Kern Medical services and support departments such as housekeeping, engineering, and information systems has been allocated to the KCHA CHC clinics and is included in total operating expense.

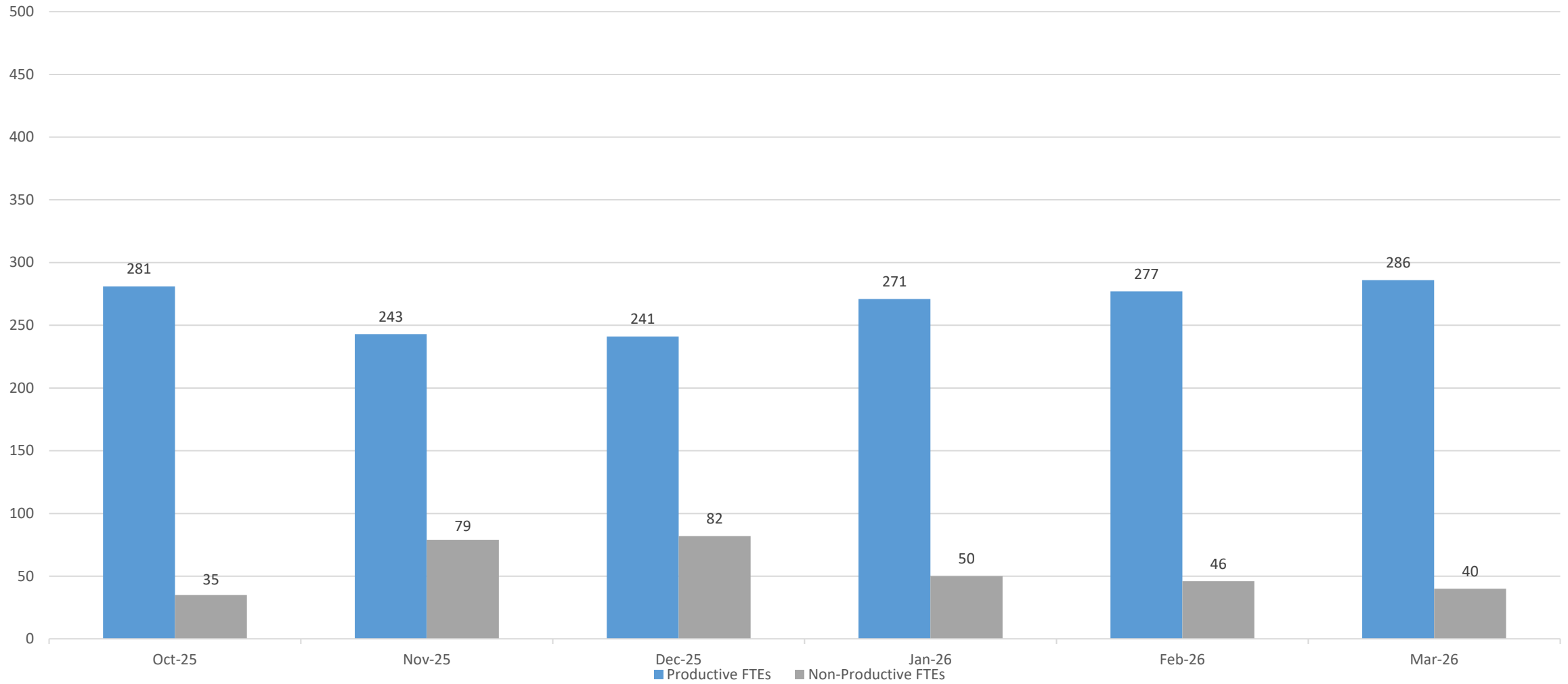


**Kern County Hospital Authority
Community Health Center
Finance Report – May 2026**

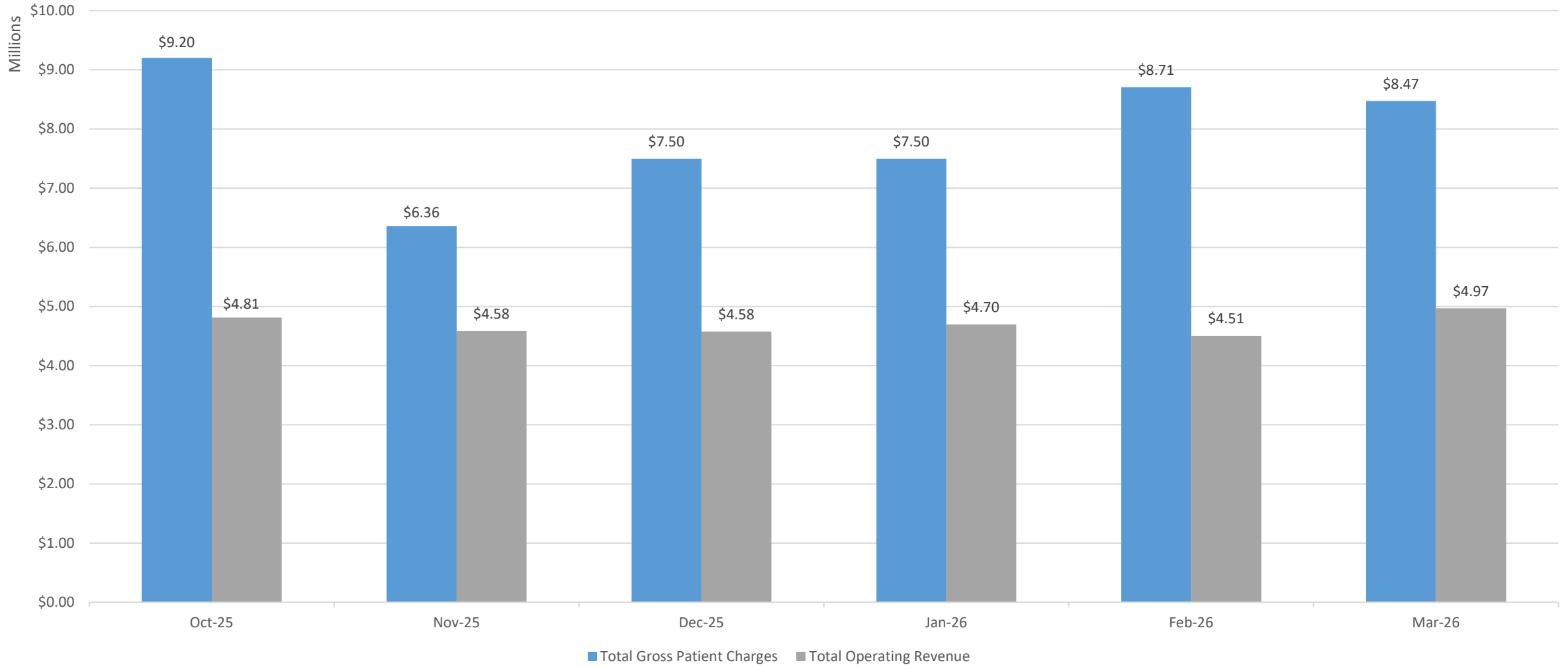
CHC Patient Clinic Visits



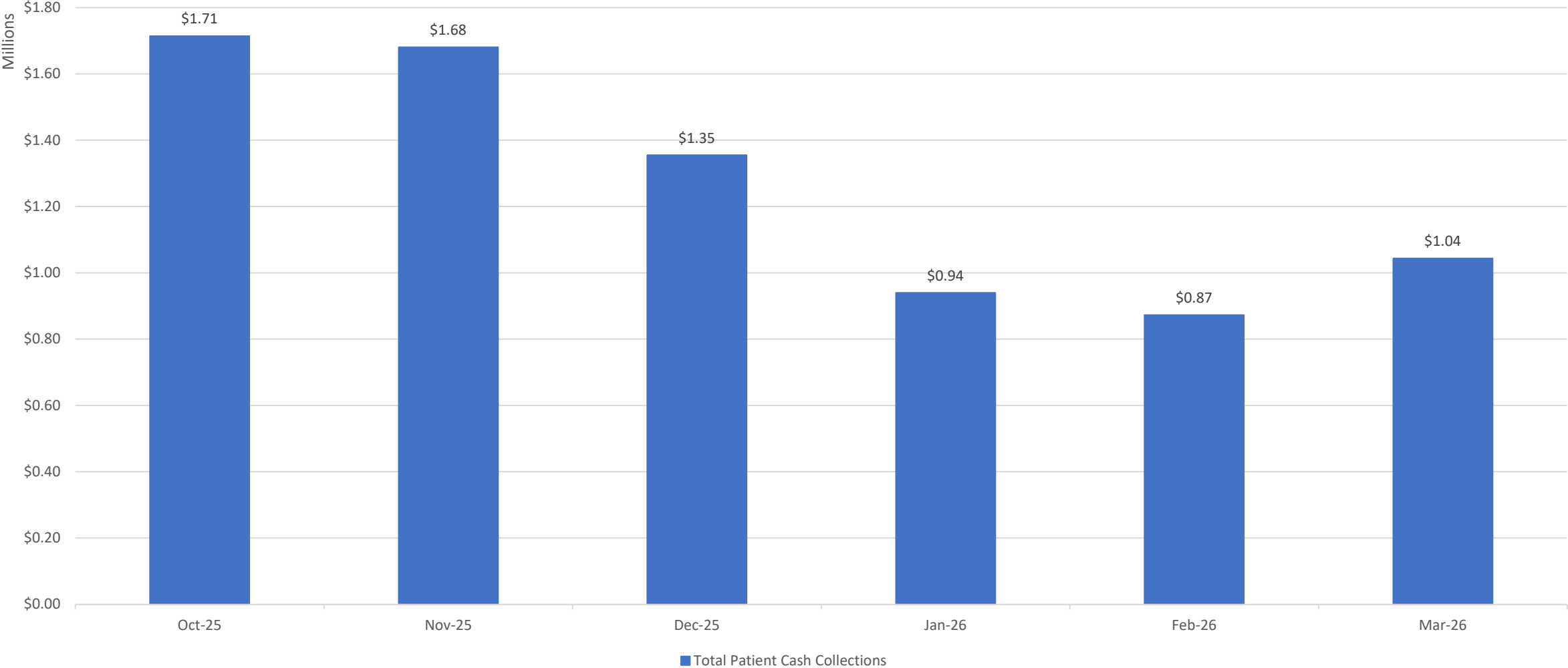
Labor Metrics



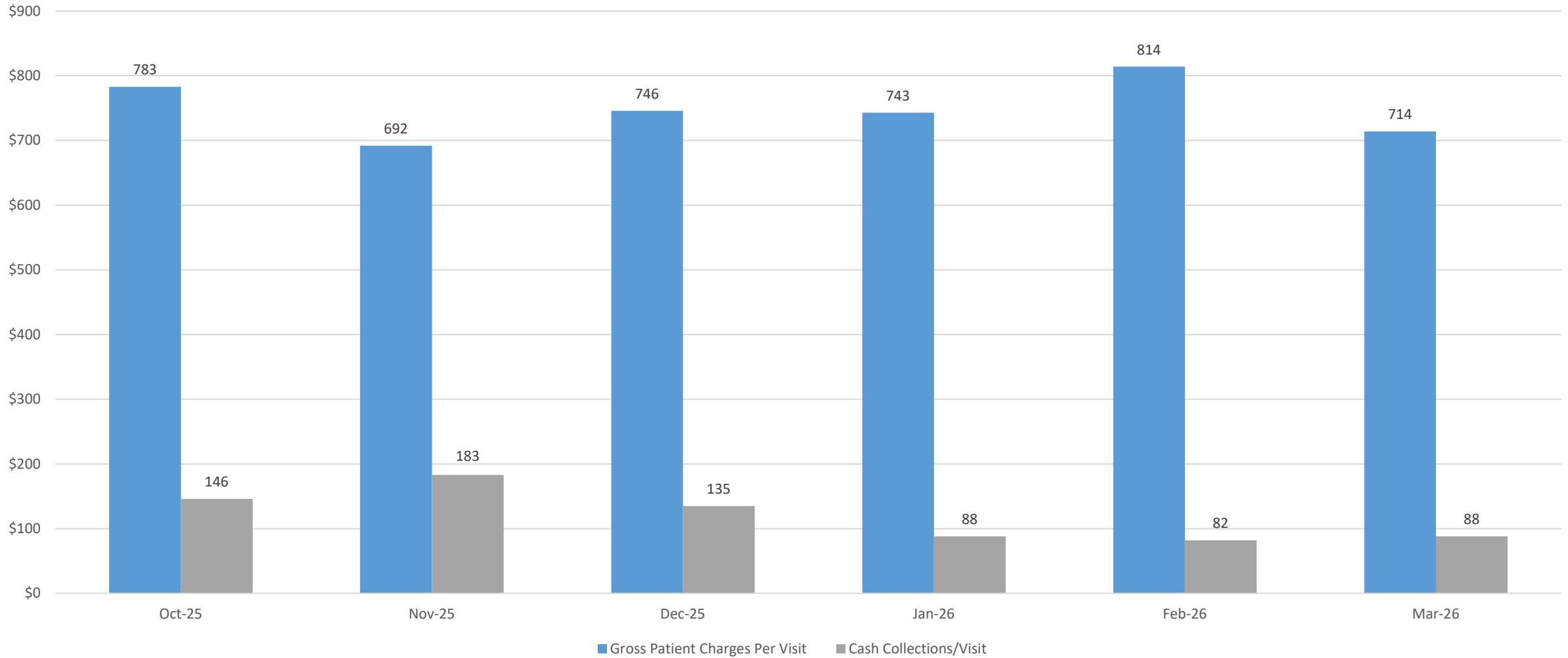
CHC Revenue



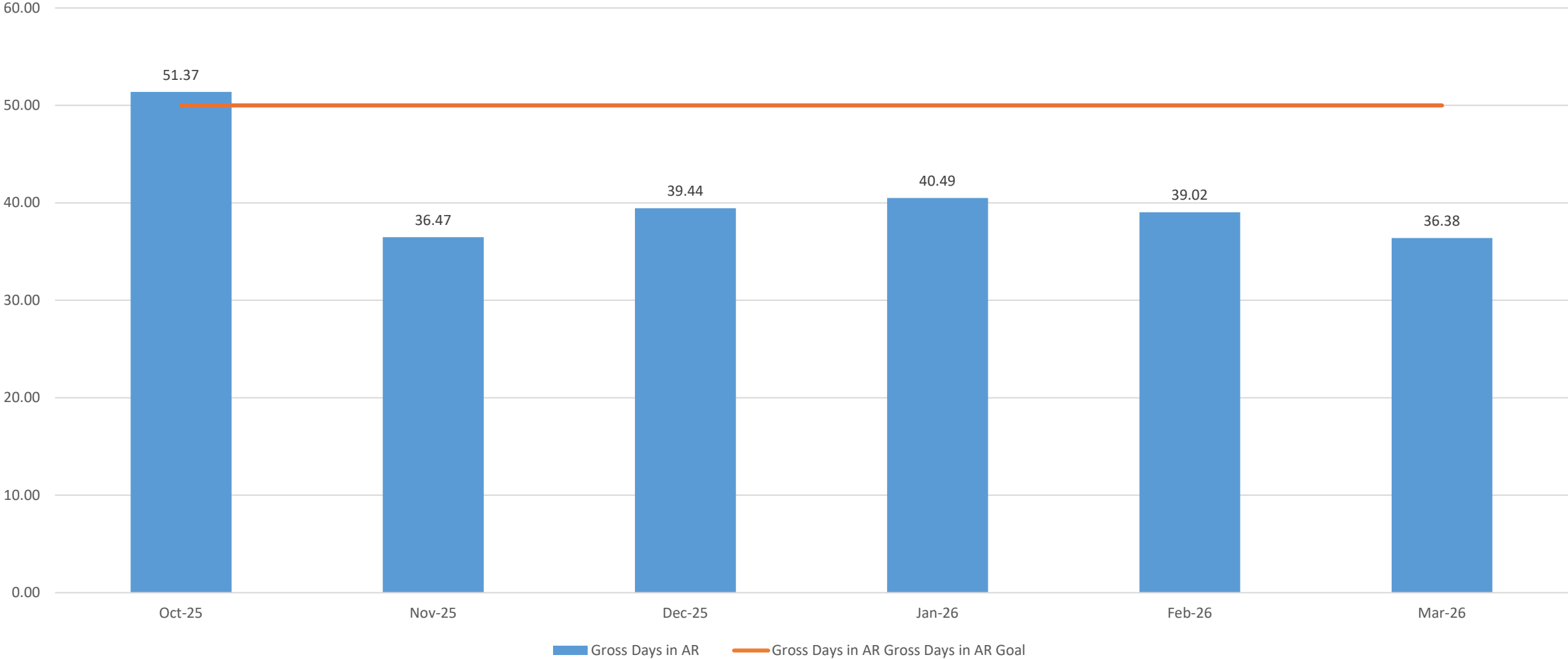
Patient Cash Collections



Gross Patient Charges Per Visit and Cash Collections Per Visit



Gross Days in A/R



KERN MEDICAL OUTPATIENT HEALTH
TRENDED INCOME STATEMENT
JANUARY 2026 - MARCH 2026

	<u>January Actual</u>	<u>February Actual</u>	<u>March Actual</u>	<u>March Budget</u>	<u>March Variance</u>	<u>March Variance %</u>
Operating Revenues:						
Gross Patient Revenue						
Outpatient						
OP Self-Pay	\$71,398	\$97,104	\$74,324	\$36,318	\$38,006	104.6%
OP Self-Pay Professional Fees	55,857	48,460	48,510	32,270	16,241	50.3%
OP Commercial Fee-for-Service (FFS)	16,106	22,557	25,484	21,084	4,400	20.9%
OP Commercial Fee-for-Service (FFS) Professional Fees	17,415	19,790	20,618	23,139	(2,521)	(10.9%)
OP Commercial Managed Care (HMO/PPO)	366,955	388,251	371,028	327,841	43,186	13.2%
OP Commercial Managed Care (HMO) Professional Fees	398,072	382,789	424,293	402,239	22,055	5.5%
OP Workers' Compensation Fee-for-Service (FFS)	3,722	5,892	15,285	1,756	13,529	770.7%
OP Workers' Compensation Fee-for-Service (FFS) Professional Fees	15,335	25,555	22,357	11,795	10,562	89.5%
OP Medicare Fee-for-Service (FFS)	302,737	326,077	246,148	231,016	15,131	6.5%
OP Medicare Fee-for-Service (FFS) Professional Fees	323,706	320,610	363,330	270,016	93,314	34.6%
OP Medicare Managed Care (HMO)	33,557	45,362	37,555	15,611	21,943	140.6%
OP Medicare Managed Care (HMO) Professional Fees	26,231	44,487	57,899	16,768	41,131	245.3%

KERN MEDICAL OUTPATIENT HEALTH
TRENDED INCOME STATEMENT
JANUARY 2026 - MARCH 2026

	<u>January Actual</u>	<u>February Actual</u>	<u>March Actual</u>	<u>March Budget</u>	<u>March Variance</u>	<u>March Variance %</u>
Operating Revenues:						
Gross Patient Revenue						
Outpatient						
OP Medi-Cal Fee-for-Service (FFS)	147,672	152,690	181,057	158,592	22,465	14.2%
OP Medi-Cal Fee-for-Service (FFS) Professional Fees	91,001	99,212	124,001	120,181	3,820	3.2%
OP Medi-Cal Managed Care (HMO)	3,349,780	3,812,088	3,355,141	2,813,304	541,836	19.3%
OP Medi-Cal Managed Care (HMO) Professional Fees	2,303,357	2,227,047	2,429,563	2,000,001	429,562	21.5%
OP Other Government Fee-for-Service (FFS)	231,359	372,530	348,475	355,850	(7,376)	(2.1%)
OP Other Government Fee-for-Service (FFS) Professional Fees	192,982	315,305	327,993	368,520	(40,528)	(11.0%)
Total Outpatient	<u>7,947,242</u>	<u>8,705,804</u>	<u>8,473,059</u>	<u>7,206,302</u>	<u>1,266,757</u>	<u>17.6%</u>
Total Gross Patient Revenue	7,947,242	8,705,804	8,473,059	7,206,302	1,266,757	17.6%
Patient Revenue Deductions	<u>(6,596,211)</u>	<u>(7,225,818)</u>	<u>(7,032,639)</u>	<u>(5,983,306)</u>	<u>(1,049,333)</u>	<u>17.5%</u>
Net Patient Revenue	<u>1,351,031</u>	<u>1,479,986</u>	<u>1,440,420</u>	<u>1,222,996</u>	<u>217,424</u>	<u>17.8%</u>
Total Indigent	744,586	594,578	693,653	897,082	(203,429)	(22.7%)
Other Income	2,604,113	2,430,588	2,837,409	2,663,709	173,699	6.5%
Total Operating Revenues	<u>\$ 4,699,730</u>	<u>\$ 4,505,152</u>	<u>\$ 4,971,481</u>	<u>\$ 4,783,787</u>	<u>\$ 187,694</u>	<u>3.9%</u>

**KERN MEDICAL OUTPATIENT HEALTH
TRENDING INCOME STATEMENT
JANUARY 2026 - MARCH 2026**

	<u>January Actual</u>	<u>February Actual</u>	<u>March Actual</u>	<u>March Budget</u>	<u>March Variance</u>	<u>March Variance %</u>
Operating Expenses:						
Salaries	\$ 2,881,193	\$ 2,787,048	\$ 2,961,195	\$ 2,480,317	\$ 480,878	19.4%
Benefits	788,243	771,014	942,646	1,244,077	(301,431)	(24.2%)
Total Salaries and Benefits	<u>3,669,436</u>	<u>3,558,062</u>	<u>3,903,841</u>	<u>3,724,394</u>	<u>179,447</u>	<u>4.8%</u>
Physicians	453,114	369,075	483,686	490,768	(7,082)	(1.4%)
Therapists	<u>13,884</u>	<u>18,435</u>	<u>11,937</u>	<u>8,567</u>	<u>3,371</u>	<u>39.3%</u>
Total Medical Fees	<u>466,998</u>	<u>387,510</u>	<u>495,624</u>	<u>499,335</u>	<u>(3,712)</u>	<u>(0.7%)</u>
Consulting	27,435	14,045	34,957	16,512	18,445	111.7%
Legal	22,147	20,485	1,633	1,908	(274)	(14.4%)
Other contracted services	<u>9,388</u>	<u>45,357</u>	<u>45,179</u>	<u>36,485</u>	<u>8,694</u>	<u>23.8%</u>
Total Other Professional Fees	<u>58,970</u>	<u>79,887</u>	<u>81,769</u>	<u>54,904</u>	<u>26,865</u>	<u>48.9%</u>

**KERN MEDICAL OUTPATIENT HEALTH
TRENDED INCOME STATEMENT
JANUARY 2026 - MARCH 2026**

	January Actual	February Actual	March Actual	March Budget	March Variance	March Variance %
Operating Expenses:						
Computer software	36,419	33,441	34,015	39,069	(5,055)	(12.9%)
Food	4,775	3,429	4,599	5,587	(987)	(17.7%)
Office Supplies	8,821	12,391	6,830	10,324	(3,494)	(33.8%)
Minor Equipment	9,044	120	9,247	5,453	3,794	69.6%
Non-Medical Supplies	36,501	21,164	28,570	29,465	(896)	(3.0%)
Pharmaceuticals	29,066	43,641	24,941	48,718	(23,777)	(48.8%)
Surgery Supplies-General	3,806	1,130	1,474	4,043	(2,569)	(63.5%)
Total Supplies	128,433	115,315	109,676	142,659	(32,984)	(23.1%)
Conferences-Travel-Residents	-	3,081	1,956	3,645	(1,689)	(46.3%)
Licenses - Residents	1,714	4,605	-	2,394	(2,394)	(100.0%)
Laundry and Linen	1,688	3,951	2,662	2,950	(287)	(9.7%)
Medical Services	506	214	365	266	99	37.4%
Purchase Services	61,922	45,532	50,908	76,916	(26,008)	(33.8%)
Security	6,308	5,747	6,372	7,192	(820)	(11.4%)
Support & maintenance-IT Software	23,048	20,561	18,680	17,237	1,443	8.4%
Total Purchased Services	95,185	83,691	80,944	110,599	(29,655)	(26.8%)

KERN MEDICAL OUTPATIENT HEALTH
TRENDED INCOME STATEMENT
JANUARY 2026 - MARCH 2026

	January Actual	February Actual	March Actual	March Budget	March Variance	March Variance %
Operating Expenses:						
Advertising	67	22	24	775	(751)	(96.9%)
Catering	276	430	460	3,306	(2,846)	(86.1%)
Insurance	6,111	5,703	6,079	2,214	3,865	174.5%
Licenses Permits and Taxes	4,509	7,690	5,701	2,335	3,366	144.2%
Repairs and Maintenance	1,736	1,664	20,952	7,381	13,571	183.9%
Utilities	20,136	11,662	4,210	5,452	(1,242)	(22.8%)
Dues and subscriptions	5,088	4,903	13,072	2,564	10,508	409.8%
Outside and online training	13,261	10,865	6,521	3,343	3,179	95.1%
Residents precept-rotations	5,243	7,870	11,237	1,606	9,632	599.9%
Recruiting	8,375	8,571	1,297	2,412	(1,115)	(46.2%)
Bank fees	320	2,991	19,197	996	18,201	1827.8%
Equipmet Rental	7,090	9,825	2,385	966	1,420	147.0%
Rent	153,370	153,370	153,370	175,103	(21,733)	(12.4%)
Interest Expense	55,123	55,123	55,123	43,443	11,680	26.9%
Total Other Expenses	280,706	280,688	299,628	251,895	47,733	18.9%
Total Operating Expenses	4,699,729	4,505,152	4,971,481	4,783,787	187,694	3.9%
Net Income (Loss)	\$ 0	\$ 0	\$ 0	\$ 0	\$ 0	\$ 0

**KERN MEDICAL OUTPATIENT HEALTH
INCOME STATEMENT
FISCAL YEAR-TO-DATE
JULY 2025 - MARCH 2026**

	Year-to-Date Actual	Year-to-Date Budget	Year-to-Date Variance	Year-to-Date Variance %
Operating Revenues:				
Gross Patient Revenue				
Outpatient				
OP Self-Pay	\$547,958	\$322,302	\$225,656	70.0%
OP Self-Pay Professional Fees	369,845	286,375	83,470	29.1%
OP Commercial Fee-for-Service (FFS)	190,636	187,104	3,532	1.9%
OP Commercial Fee-for-Service (FFS) Professional Fees	177,278	205,346	(28,068)	(13.7%)
OP Commercial Managed Care (HMO/PPO)	3,273,292	2,909,383	363,909	12.5%
OP Commercial Managed Care (HMO) Professional Fees	3,385,123	3,569,615	(184,492)	(5.2%)
OP Workers' Compensation Fee-for-Service (FFS)	64,499	15,579	48,920	314.0%
OP Workers' Compensation Fee-for-Service (FFS) Professional Fees	152,128	104,671	47,457	45.3%
OP Medicare Fee-for-Service (FFS)	2,282,290	2,050,124	232,166	11.3%
OP Medicare Fee-for-Service (FFS) Professional Fees	2,644,183	2,396,225	247,958	10.3%
OP Medicare Managed Care (HMO)	208,558	138,539	70,019	50.5%
OP Medicare Managed Care (HMO) Professional Fees	230,040	148,803	81,238	54.6%

**KERN MEDICAL OUTPATIENT HEALTH
INCOME STATEMENT
FISCAL YEAR-TO-DATE
JULY 2025 - MARCH 2026**

	Year-to-Date Actual	Year-to-Date Budget	Year-to-Date Variance	Year-to-Date Variance %
Operating Revenues:				
Gross Patient Revenue				
Outpatient				
OP Medi-Cal Fee-for-Service (FFS)	1,337,112	1,407,407	(70,295)	(5.0%)
OP Medi-Cal Fee-for-Service (FFS) Professional Fees	907,929	1,066,527	(158,598)	(14.9%)
OP Medi-Cal Managed Care (HMO)	28,094,169	24,966,302	3,127,867	12.5%
OP Medi-Cal Managed Care (HMO) Professional Fees	18,736,182	17,748,751	987,430	5.6%
OP Other Government Fee-for-Service (FFS)	3,192,338	3,157,946	34,392	1.1%
OP Other Government Fee-for-Service (FFS) Professional Fees	2,964,163	3,270,387	(306,224)	(9.4%)
Total Outpatient	<u>68,757,723</u>	<u>63,951,386</u>	<u>4,806,337</u>	<u>69.0%</u>
Total Gross Patient Revenue	<u>68,757,723</u>	<u>63,951,386</u>	<u>4,806,337</u>	<u>7.5%</u>
Patient Revenue Deductions	<u>(57,068,910)</u>	<u>(53,098,081)</u>	<u>(3,970,829)</u>	<u>7.5%</u>
Net Patient Revenue	<u>11,688,813</u>	<u>10,853,305</u>	<u>835,508</u>	<u>7.7%</u>
Total Indigent	6,125,068	7,961,023	(1,835,955)	(23.1%)
Other Income	<u>24,082,722</u>	<u>23,638,704</u>	<u>444,017</u>	<u>1.9%</u>
Total Operating Revenues	<u>\$ 41,896,603</u>	<u>\$ 42,453,032</u>	<u>\$ (556,430)</u>	<u>(1.3%)</u>

**KERN MEDICAL OUTPATIENT HEALTH
INCOME STATEMENT
FISCAL YEAR-TO-DATE
JULY 2025 - MARCH 2026**

	Year-to-Date Actual	Year-to-Date Budget	Year-to-Date Variance	Year-to-Date Variance %
Operating Expenses:				
Salaries	\$ 24,472,212	\$ 22,011,246	\$ 2,460,966	11.2%
Benefits	7,605,143	11,040,401	(3,435,258)	(31.1%)
Total Salaries and Benefits	<u>32,077,355</u>	<u>33,051,647</u>	<u>(974,292)</u>	<u>(2.9%)</u>
Physicians	\$ 4,520,722	4,355,261	165,462	3.8%
Therapists	108,735	76,025	32,710	43.0%
Total Medical Fees	<u>4,629,457</u>	<u>4,431,285</u>	<u>198,172</u>	<u>4.5%</u>
Consulting	191,292	146,533	44,759	30.5%
Legal	74,088	16,928	57,160	337.7%
Other contracted services	368,008	323,680	44,329	13.7%
Total Other Professional Fees	<u>633,389</u>	<u>487,141</u>	<u>146,248</u>	<u>275.7%</u>

**KERN MEDICAL OUTPATIENT HEALTH
INCOME STATEMENT
FISCAL YEAR-TO-DATE
JULY 2025 - MARCH 2026**

	Year-to-Date Actual	Year-to-Date Budget	Year-to-Date Variance	Year-to-Date Variance %
Operating Expenses:				
Computer software	316,884	346,715	(29,830)	(8.6%)
Food	40,268	49,578	(9,309)	(18.8%)
Office Supplies	71,726	91,623	(19,897)	(21.7%)
Minor Equipment	67,740	48,389	19,351	40.0%
Non-Medical Supplies	257,171	261,484	(4,313)	(1.6%)
Pharmaceuticals	367,590	432,343	(64,753)	(15.0%)
Surgery Supplies-General	15,803	35,880	(20,076)	(56.0%)
Total Supplies	<u>1,137,184</u>	<u>1,266,011</u>	<u>(128,827)</u>	<u>(10.2%)</u>
Conferences-Travel-Residents	8,596	32,348	(23,752)	(73.4%)
Licenses - Residents	16,714	21,242	(4,528)	(21.3%)
Laundry and Linen	23,281	26,178	(2,897)	(11.1%)
Medical Services	3,381	2,358	1,024	43.4%
Purchase Services	525,339	682,579	(157,240)	(23.0%)
Security	56,090	63,822	(7,733)	(12.1%)
Support & maintenance-IT Software	155,200	152,969	2,231	9.4%
Total Purchased Services	<u>788,601</u>	<u>981,497</u>	<u>(192,896)</u>	<u>(19.7%)</u>

**KERN MEDICAL OUTPATIENT HEALTH
INCOME STATEMENT
FISCAL YEAR-TO-DATE
JULY 2025 - MARCH 2026**

	Year-to-Date Actual	Year-to-Date Budget	Year-to-Date Variance	Year-to-Date Variance %
Operating Expenses:				
Advertising	6,927	6,881	47	0.7%
Catering	19,348	28,764	(9,417)	(32.7%)
Insurance	54,381	25,390	28,991	114.2%
Licenses Permits and Taxes	51,187	14,982	36,205	241.7%
Repairs and Maintenance	145,353	65,188	80,165	123.0%
Utilities	129,463	48,394	81,069	167.5%
Dues and subscriptions	52,921	22,867	30,054	131.4%
Outside and online training	76,080	29,817	46,263	155.2%
Residents precept-rotations	73,605	14,321	59,284	413.9%
Recruiting	67,236	21,517	45,719	212.5%
Bank fees	37,266	8,595	28,670	333.6%
Equipmet Rental	40,409	9,272	31,136	335.8%
Rent	1,380,333	1,553,934	(173,602)	(11.2%)
Interest Expense	496,109	385,529	110,580	28.7%
Total Other Expenses	<u>2,630,616</u>	<u>2,235,451</u>	<u>395,165</u>	<u>17.7%</u>
Total Operating Expenses	<u><u>41,896,602</u></u>	<u><u>42,453,032</u></u>	<u><u>(556,429)</u></u>	<u><u>(1.3%)</u></u>
Net Income (Loss)	<u><u>\$ 0</u></u>	<u><u>\$ 0</u></u>	<u><u>\$ 0</u></u>	<u><u>0.0%</u></u>

Questions ?



**BOARD OF DIRECTORS
COMMUNITY HEALTH CENTER
REGULAR MEETING**

May 27, 2026

Subject: Kern County Hospital Authority Community Health Center Executive Director Report

Recommended Action: Receive and File

Summary:

The Executive Director of the Kern County Hospital Authority Community Health Center will provide your Board with a clinic-wide update.

MISCELLANEOUS CORRESPONDENCE



April 15, 2026

Kern County Hospital Authority
Community Health Center
Attention: Marisol Urcid
Marisol.Urcid@kernmedical.com

Re: Request for Closed Session regarding peer review of health practitioners (Health and Safety Code Section 101855(j)(2)) –

A copy of the approved Licensed Independent Practitioner Credentialing and Compliance, Other Clinical Staff Credentialing and Compliance, and Other Licensed and Certified Practitioner Credentialing and Compliance Attestations are attached along with the Tracking Page.

Sincerely,

Mona A. Allen

Mona A. Allen
Kern County Hospital Authority
Board Coordinator

Kern County Hospital Authority
Board of Governors

TRACKING PAGE

11:30 A.M.
Wednesday, April 15, 2026

BOARD COORDINATOR

CLOSED SESSION

Item 34 concerning Request for Closed Session regarding peer review of health practitioners (Health and Safety Code Section 101855(j)(2)) – HEARD; BY UNANIMOUS VOTE (MOTION BY DIRECTOR BERJIS, SECOND BY DIRECTOR POLLARD) THE BOARD APPROVED ALL CREDENTIALING RECOMMENDATIONS; NO OTHER REPORTABLE ACTION TAKEN



April 15, 2026

To: The Board of Governors
From: Erica Lawson, HR Manager
Subject: Licensed Independent Practitioner Credentialing and Compliance Attestation

Dear Members of the Board:

This letter serves as formal attestation that all Licensed Independent Practitioners listed on the attached roster for Kern Medical Outpatient Health have successfully completed and met all organizational credentialing and compliance requirements as outlined below.

1. Credentialing Verification

Each practitioner has undergone and met all credentialing standards as required by Kern Medical Outpatient Health, including verification of licensure, education, training, certifications, and work history.

2. Fitness for Duty

All practitioners have attested to being medically fit for duty, free from any health conditions or substance use disorders that would impair their ability to perform their professional duties safely and effectively.

3. Job Description Review

Each practitioner has reviewed and attested to their current job description, confirming their understanding of and ability to perform all essential job functions.

4. HIPAA Privacy & Confidentiality Compliance

All practitioners have read, understood, and agreed to comply with the Health Insurance Portability and Accountability Act of 1996 (HIPAA) and organizational policies regarding the protection of Protected Health Information (PHI).

Members, Board of Governors

April 15, 2026

Page 2

Based on the completion and verification of the above requirements, I hereby attest that all Licensed Independent Practitioners currently listed on the attached roster are:

- Credentialed and in good standing with Kern Medical Outpatient Health.
- Medically and professionally fit for duty.
- In compliance with organizational privacy and confidentiality standards.
- Acknowledged and attested to their respective job descriptions.

I further attest that documentation of all other licensed clinical staff completed attestations, fitness for duty, and HIPAA compliance forms are maintained in the personnel and credentialing files and are available for review upon request.

Respectfully Submitted,



Erica Lawson

Human Resources Manager

Date: 4.1.26

Kern Medical Outpatient Health

Approval Signatures

Board of Governors Approval:

Signature:  Date: 4/15/26



April 15, 2026

To: The Board of Directors
From: Erica Lawson, HR Manager
Subject: Other Clinical Staff Credentialing and Compliance Attestation

Dear Board Members:

This letter serves as formal attestation that all other clinical staff listed on the attached roster for Kern Medical Outpatient Health have successfully completed and met all organizational credentialing and compliance requirements as outlined below.

1. Credentialing Verification

Each other clinical staff has undergone and met all credentialing standards as required by Kern Medical Outpatient Health, including verification of licensure, education, training, certifications, and work history.

2. Fitness for Duty

All other clinical staff have attested to being medically fit for duty, free from any health conditions or substance use disorders that would impair their ability to perform their professional duties safely and effectively.

3. Job Description Review

Each other clinical staff has reviewed and attested to their current job description, confirming their understanding of and ability to perform all essential job functions.

4. HIPAA Privacy & Confidentiality Compliance

All other clinical staff have read, understood, and agreed to comply with the Health Insurance Portability and Accountability Act of 1996 (HIPAA) and organizational policies regarding the protection of Protected Health Information (PHI).

Based on the completion and verification of the above requirements, I hereby attest that all other clinical staff currently listed on the attached roster are:

Members, Board of Governors

April 15, 2026

Page 2

- Credentialed and in good standing with Kern Medical Outpatient Health.
- Medically and professionally fit for duty.
- In compliance with organizational privacy and confidentiality standards.
- Acknowledged and attested to their respective job descriptions.

I further attest that documentation of all other licensed clinical staff completed attestations, fitness for duty, and HIPAA compliance forms are maintained in the personnel and credentialing files and are available for review upon request.

Respectfully Submitted,



Erica Lawson

Human Resources Manager

Date: 4.2.26

Kern Medical Outpatient Health

Approval Signatures

Board of Governors Approval:

Signature: [Handwritten Signature] Date: 4/15/26



April 15, 2026

To: The Board of Governors
From: Erica Lawson, HR Manager
Subject: Other Licensed and Certified Practitioner Credentialing and Compliance Attestation

Dear Members of the Board:

This letter serves as formal attestation that all Other Licensed and Certified Practitioners listed on the attached roster for Kern Medical Outpatient Health have successfully completed and met all organizational credentialing and compliance requirements as outlined below.

1. Credentialing Verification

Each practitioner has undergone and met all credentialing standards as required by Kern Medical Outpatient Health, including verification of licensure, education, training, certifications, and work history.

2. Fitness for Duty

All practitioners have attested to being medically fit for duty, free from any health conditions or substance use disorders that would impair their ability to perform their professional duties safely and effectively.

3. Job Description Review

Each practitioner has reviewed and attested to their current job description, confirming their understanding of and ability to perform all essential job functions.

4. HIPAA Privacy & Confidentiality Compliance

All practitioners have read, understood, and agreed to comply with the Health Insurance Portability and Accountability Act of 1996 (HIPAA) and organizational policies regarding the protection of Protected Health Information (PHI).

Based on the completion and verification of the above requirements, I hereby attest that all Licensed Independent Practitioners currently listed on the attached roster are:

- Credentialed and in good standing with Kern Medical Outpatient Health.

Members, Board of Governors

April 15, 2026

Page 2

- Medically and professionally fit for duty.
- In compliance with organizational privacy and confidentiality standards.
- Acknowledged and attested to their respective job descriptions.

I further attest that documentation of all other licensed clinical staff completed attestations, fitness for duty, and HIPAA compliance forms are maintained in the personnel and credentialing files and are available for review upon request.

Respectfully Submitted,



Erica Lawson

Human Resources Manager

Date: 4.1.26

Kern Medical Outpatient Health

Approval Signatures

Board of Governors Approval:

Signature:  Date: 4/15/26

May 20, 2026

Kern Medical Hospital Authority
Community Health Center
Attention: Marisol Urcid
Marisol.Urcid@kernmedical.com

Re: Proposed Kern County Hospital Authority Community Health Center budget for Fiscal Year
2026-2027 –
APPROVE

A copy of the approved budget for Fiscal Year 2026-2027 of the Kern County Hospital Authority
Community Health Center is attached along with the Tracking Page.

Sincerely,

Mona A. Allen

Mona A. Allen
Kern County Hospital Authority
Board Coordinator

Kern County Hospital Authority
Board of Governors

TRACKING PAGE

11:30 A.M.
Wednesday, May 20, 2026

BOARD COORDINATOR

- 34) Proposed Kern County Hospital Authority Community Health Center budget for Fiscal Year 2026-2027 –
APPROVE



**Kern County Hospital Authority
Community Health Center
Preliminary Budget Report – April 2026**

Kern County Hospital Authority Community Health Center FY 2027 Budget

**KERN MEDICAL OUTPATIENT HEALTH
INCOME STATEMENT BUDGET
FISCAL YEAR 2027
JULY 2025 - FEBRUARY 2026**

	Year-to-Date Actual	FY 2026 Budget	FY 2026 Projection	FY 2027 Budget
Operating Revenues:				
Gross Patient Revenue				
Outpatient				
OP Self-Pay	\$473,634	\$428,152	\$710,451	\$753,078
OP Self-Pay Professional Fees	321,335	380,426	482,002	510,922
OP Commercial Fee-for-Service (FFS)	165,152	248,553	247,729	262,592
OP Commercial Fee-for-Service (FFS) Professional Fees	156,660	272,786	234,989	249,089
OP Commercial Managed Care (HMO/PPO)	2,902,264	3,864,881	4,353,396	4,614,600
OP Commercial Managed Care (HMO) Professional Fees	2,960,829	4,741,944	4,441,244	4,707,719
OP Workers' Compensation Fee-for-Service (FFS)	49,214	20,696	73,821	78,250
OP Workers' Compensation Fee-for-Service (FFS) Professional Fees	129,772	139,047	194,657	206,337
OP Medicare Fee-for-Service (FFS)	2,036,142	2,723,425	3,054,214	3,237,466
OP Medicare Fee-for-Service (FFS) Professional Fees	2,280,853	3,183,190	3,421,280	3,626,556
OP Medicare Managed Care (HMO)	171,003	184,038	256,504	271,895
OP Medicare Managed Care (HMO) Professional Fees	172,141	197,673	258,212	273,705

Kern County Hospital Authority Community Health Center FY 2027 Budget

KERN MEDICAL OUTPATIENT HEALTH INCOME STATEMENT BUDGET FISCAL YEAR 2027 JULY 2025 - FEBRUARY 2026				
	Year-to-Date Actual	FY 2026 Budget	FY 2026 Projection	FY 2027 Budget
Operating Revenues:				
Gross Patient Revenue				
Outpatient				
OP Medi-Cal Fee-for-Service (FFS)	\$ 1,156,055	\$ 1,869,626	\$ 1,734,083	\$ 1,838,128
OP Medi-Cal Fee-for-Service (FFS) Professional Fees	783,928	1,416,794	1,175,891	1,246,445
OP Medi-Cal Managed Care (HMO)	24,739,029	33,165,715	37,108,543	39,335,056
OP Medi-Cal Managed Care (HMO) Professional Fees	16,306,619	23,577,783	24,459,928	25,927,524
OP Other Government Fee-for-Service (FFS)	2,843,864	4,195,077	4,265,796	4,521,744
OP Other Government Fee-for-Service (FFS) Professional Fees	2,636,170	4,344,445	3,954,255	4,191,511
Total Outpatient	<u>60,284,664</u>	<u>84,954,252</u>	<u>90,426,996</u>	<u>95,852,615</u>
Total Gross Patient Revenue	60,284,664	84,954,252	90,426,996	95,852,615
Patient Revenue Deductions	<u>(50,036,271)</u>	<u>(70,536,496)</u>	<u>(75,054,406)</u>	<u>(79,557,671)</u>
Net Patient Revenue	<u>10,248,393</u>	<u>14,417,756</u>	<u>15,372,589</u>	<u>16,294,945</u>
Total Indigent	5,431,415	10,575,593	8,147,123	8,391,536
Other Income	21,245,311	31,402,009	32,091,800	36,299,135
Total Operating Revenues	<u>\$ 36,925,119</u>	<u>\$ 56,395,358</u>	<u>\$ 55,611,512</u>	<u>\$ 60,985,616</u>

Kern County Hospital Authority Community Health Center FY 2027 Budget

**KERN MEDICAL OUTPATIENT HEALTH
INCOME STATEMENT
FISCAL YEAR-TO-DATE
JULY 2025 - FEBRUARY 2026**

	Year-to-Date Actual	FY 2026 Budget	FY 2026 Projection	FY 2027 Budget
Operating Expenses:				
Salaries	\$ 21,511,017	\$ 29,240,163	\$ 32,266,526	\$ 35,847,848
Benefits	6,662,497	14,666,281	9,993,745	11,193,245
Total Salaries and Benefits	<u>28,173,514</u>	<u>43,906,444</u>	<u>42,260,271</u>	<u>47,041,093</u>
Physicians	4,037,036	5,785,612	6,055,554	6,418,887
Therapists	96,798	100,994	145,196	153,908
Total Medical Fees	<u>4,133,834</u>	<u>5,886,606</u>	<u>6,200,751</u>	<u>6,572,796</u>
Consulting	156,335	194,657	234,502	241,538
Legal	72,455	22,488	108,682	111,942
Other contracted services	322,830	429,966	484,244	498,772
Total Other Professional Fees	<u>551,619</u>	<u>647,111</u>	<u>827,429</u>	<u>852,252</u>

Kern County Hospital Authority Community Health Center FY 2027 Budget

KERN MEDICAL OUTPATIENT HEALTH
INCOME STATEMENT
FISCAL YEAR-TO-DATE
JULY 2025 - FEBRUARY 2026

	Year-to-Date Actual	FY 2026 Budget	FY 2026 Projection	FY 2027 Budget
Operating Expenses:				
Computer software	\$ 282,870	\$ 460,583	\$ 424,305	\$ 449,763
Food	35,669	65,860	53,504	56,714
Office Supplies	64,896	121,713	97,344	103,184
Minor Equipment	58,494	64,281	87,740	93,005
Non-Medical Supplies	228,602	347,361	342,903	363,477
Pharmaceuticals	342,650	574,332	513,974	544,813
Surgery Supplies-General	14,329	47,663	21,494	22,783
Total Supplies	<u>1,027,509</u>	<u>1,681,794</u>	<u>1,541,263</u>	<u>1,633,739</u>
Conferences-Travel-Residents	6,639	42,971	9,959	10,258
Licenses - Residents	16,714	28,219	25,071	25,823
Laundry and Linen	20,619	34,775	30,929	32,784
Medical Services	3,016	3,132	4,524	4,796
Purchase Services	474,430	906,752	711,646	754,344
Security	49,718	84,783	74,577	76,814
Support & maintenance-IT Software	136,520	203,208	204,780	210,923
Total Purchased Services	<u>707,657</u>	<u>1,303,839</u>	<u>1,061,486</u>	<u>1,115,743</u>

Kern County Hospital Authority Community Health Center FY 2027 Budget

**KERN MEDICAL OUTPATIENT HEALTH
INCOME STATEMENT
FISCAL YEAR-TO-DATE
JULY 2025 - FEBRUARY 2026**

	Year-to-Date Actual	FY 2026 Budget	FY 2026 Projection	FY 2027 Budget
Operating Expenses:				
Advertising	\$ 6,903	\$ 9,140	\$ 10,355	\$ 10,666
Catering	18,888	38,973	28,332	29,181
Insurance	48,301	26,106	72,452	74,626
Licenses Permits and Taxes	45,486	27,524	68,229	70,276
Repairs and Maintenance	124,401	87,014	186,602	192,200
Utilities	125,253	64,271	187,879	193,516
Dues and subscriptions	39,850	30,225	59,775	61,568
Outside and online training	69,559	39,405	104,338	107,468
Residents precept-rotations	62,368	18,929	93,552	96,358
Recruiting	65,939	28,437	98,908	101,876
Bank fees	18,069	11,739	27,103	27,916
Equipment Rental	38,024	11,383	57,035	58,746
Rent	1,226,960	2,064,274	2,064,274	2,064,274
Interest Expense	440,986	512,144	661,479	681,323
Total Other Expenses	<u>2,330,985</u>	<u>2,969,564</u>	<u>3,720,312</u>	<u>3,769,993</u>
Total Operating Expenses	<u>36,925,119</u>	<u>56,395,358</u>	<u>55,611,512</u>	<u>60,985,616</u>
Net Income (Loss)	<u>\$ 0</u>	<u>\$ 0</u>	<u>\$ 0</u>	<u>\$ 0</u>

Slide 5

Kern County Hospital Authority Community Health Center FY 2027 Budget

KERN MEDICAL OUTPATIENT HEALTH TRENDED FTEs & CLINIC VISITS - BUDGET JULY 2025 - FEBRUARY 2026				
	Year-to-Date Actual	FY 2026 Budget	FY 2026 Projection	FY 2027 Budget
FTEs				
Productive FTEs	261	262	279	294
Non-Productive FTEs	51	57	42	52
Total FTEs	<u>312</u>	<u>320</u>	<u>321</u>	<u>346</u>
Clinic Visits	<u>84,958</u>	<u>119,520</u>	<u>127,437</u>	<u>135,083</u>
Capital Expenditures				<u>\$ 500,000</u>



May 20, 2026

Kern County Hospital Authority
Community Health Center
Attention: Marisol Urcid
Marisol.Urcid@kernmedical.com

Re: Request for Closed Session regarding peer review of health practitioners (Health and Safety Code Section 101855(j)(2)) –

A copy of the approved Other Clinical Staff Credentialing and Compliance and Other Licensed and Certified Practitioner Credentialing and Compliance Attestations are attached along with the Tracking Page.

Sincerely,

Mona A. Allen

Mona A. Allen
Kern County Hospital Authority
Board Coordinator

Kern County Hospital Authority
Board of Governors

TRACKING PAGE

11:30 A.M.
Wednesday, May 20, 2026

BOARD COORDINATOR

CLOSED SESSION

Item 40 concerning Request for Closed Session regarding peer review of health practitioners (Health and Safety Code Section 101855(j)(2)) – HEARD; BY UNANIMOUS VOTE OF THOSE DIRECTORS PRESENT (MOTION BY DIRECTOR PELZ, SECOND BY DIRECTOR BERJIS, 1 ABSENT - DIRECTOR MERZ), THE BOARD APPROVED ALL CREDENTIALING RECOMMENDATIONS; NO OTHER REPORTABLE ACTION TAKEN



May 20, 2026

To: The Board of Directors
From: Erica Lawson, HR Manager
Subject: Other Clinical Staff Credentialing and Compliance Attestation

Dear Board Members:

This letter serves as formal attestation that all other clinical staff listed on the attached roster for Kern Medical Outpatient Health have successfully completed and met all organizational credentialing and compliance requirements as outlined below.

1. Credentialing Verification

Each other clinical staff has undergone and met all credentialing standards as required by Kern Medical Outpatient Health, including verification of licensure, education, training, certifications, and work history.

2. Fitness for Duty

All other clinical staff have attested to being medically fit for duty, free from any health conditions or substance use disorders that would impair their ability to perform their professional duties safely and effectively.

3. Job Description Review

Each other clinical staff has reviewed and attested to their current job description, confirming their understanding of and ability to perform all essential job functions.

4. HIPAA Privacy & Confidentiality Compliance

All other clinical staff have read, understood, and agreed to comply with the Health Insurance Portability and Accountability Act of 1996 (HIPAA) and organizational policies regarding the protection of Protected Health Information (PHI).

Based on the completion and verification of the above requirements, I hereby attest that all other clinical staff currently listed on the attached roster are:

Members, Board of Governors
May 20, 2026
Page 2

- Credentialed and in good standing with Kern Medical Outpatient Health.
- Medically and professionally fit for duty.
- In compliance with organizational privacy and confidentiality standards.
- Acknowledged and attested to their respective job descriptions.

I further attest that documentation of all other licensed clinical staff completed attestations, fitness for duty, and HIPAA compliance forms are maintained in the personnel and credentialing files and are available for review upon request.

Respectfully Submitted,



Erica Lawson

Human Resources Manager

Date: 5/17/2026

Kern Medical Outpatient Health
Approval Signatures

Board of Governors Approval:

Signature:  Date: 5-21-2024



May 20, 2026

To: The Board of Governors
From: Erica Lawson, HR Manager
Subject: Other Licensed and Certified Practitioner Credentialing and Compliance Attestation

Dear Members of the Board:

This letter serves as formal attestation that all Other Licensed and Certified Practitioners listed on the attached roster for Kern Medical Outpatient Health have successfully completed and met all organizational credentialing and compliance requirements as outlined below.

1. Credentialing Verification

Each practitioner has undergone and met all credentialing standards as required by Kern Medical Outpatient Health, including verification of licensure, education, training, certifications, and work history.

2. Fitness for Duty

All practitioners have attested to being medically fit for duty, free from any health conditions or substance use disorders that would impair their ability to perform their professional duties safely and effectively.

3. Job Description Review

Each practitioner has reviewed and attested to their current job description, confirming their understanding of and ability to perform all essential job functions.

4. HIPAA Privacy & Confidentiality Compliance

All practitioners have read, understood, and agreed to comply with the Health Insurance Portability and Accountability Act of 1996 (HIPAA) and organizational policies regarding the protection of Protected Health Information (PHI).

Based on the completion and verification of the above requirements, I hereby attest that all Licensed Independent Practitioners currently listed on the attached roster are:

- Credentialed and in good standing with Kern Medical Outpatient Health.

Members, Board of Governors

May 20, 2026

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- Medically and professionally fit for duty.
- In compliance with organizational privacy and confidentiality standards.
- Acknowledged and attested to their respective job descriptions.

I further attest that documentation of all other licensed clinical staff completed attestations, fitness for duty, and HIPAA compliance forms are maintained in the personnel and credentialing files and are available for review upon request.

Respectfully Submitted,


Erica Lawson


Human Resources Manager

Date: 5/6/2026

Kern Medical Outpatient Health

Approval Signatures

Board of Governors Approval:

Signature:  Date: 5-21-2026