



SUMMARY OF PROCEEDINGS

KERN COUNTY HOSPITAL AUTHORITY COMMUNITY HEALTH CENTER BOARD OF DIRECTORS

**Community Health Center
Administrative Office
900 Truxtun Avenue, Suite 250
Bakersfield, California 93301**

Regular Meeting
Wednesday, February 26, 2025

11:30 A.M.

BOARD RECONVENED:

Board Members: Behill, Kemp, Lopez, Martinez, Nichols, Sandoval, Smith, Valdez, Williams
Roll Call: 6 Present; 3 Absent - Lopez, Nichols, Smith

NOTE: The vote is displayed in bold below each item. For example, Smith-Behill denotes Director Smith made the motion and Director Behill seconded the motion.

STAFF RECOMMENDATION SHOWN IN CAPS

PUBLIC PRESENTATIONS

- 1) This portion of the meeting is reserved for persons to address the Board on any matter not on this agenda but under the jurisdiction of the Board. Board members may respond briefly to statements made or questions posed. They may ask a question for clarification, make a referral to staff for factual information or request staff to report back to the Board at a later meeting. In addition, the Board may take action to direct the staff to place a matter of business on a future agenda. **SPEAKERS ARE LIMITED TO TWO MINUTES. PLEASE STATE AND SPELL YOUR NAME BEFORE MAKING YOUR PRESENTATION. THANK YOU!**
NO ONE HEARD

BOARD MEMBER ANNOUNCEMENTS OR REPORTS

- 2) On their own initiative, Board members may make an announcement or a report on their own activities. They may ask a question for clarification, make a referral to staff or take action to have staff place a matter of business on a future agenda (Government Code section 54954.2(a)(2)) –

DIRECTOR WILLIAMS HEARD REGARDING GOVERNANCE AND THE HEALTH CENTER MISSION STATEMENT; VICE PRESIDENT AND GENERAL COUNSEL KAREN BARNES RESPONDED

CA

- 3) Minutes for the Kern County Hospital Authority Board of Governors regular meeting on January 16, 2025 –
APPROVED

Williams-Valdez: 6 Present; 3 Absent - Lopez, Nichols, Smith

CA

- 4) Proposed approval of Community Health Center key management staff and job descriptions –
APPROVED; AUTHORIZED EXECUTIVE DIRECTOR TO HIRE/PLACE STAFF

Williams-Valdez: 6 Present; 3 Absent - Lopez, Nichols, Smith

CA

- 5) Proposed approval of Resolution establishing the Kern County Hospital Authority Community Health Center services, accessible locations, and hours of operation –
APPROVED; ADOPTED RESOLUTION 2025-002

Williams-Valdez: 6 Present; 3 Absent - Lopez, Nichols, Smith

- 6) Proposed approval of the Bylaws of Kern County Hospital Authority Community Health Center Board of Directors –
EXECUTIVE DIRECTOR RENEE VILLANUEVA HEARD; DIRECTOR VALDEZ HEARD REGARDING INSURANCE COVERAGE; VICE PRESIDENT & GENERAL COUNSEL KAREN BARNES ADDRESSED THE COVERAGE QUESTION; APPROVED; AUTHORIZED CHAIRMAN TO SIGN; REFERRED TO KERN COUNTY HOSPITAL AUTHORITY BOARD OF GOVERNORS FOR APPROVAL

Behill-Williams: 6 Present; 3 Absent - Lopez, Nichols, Smith

- 7) Proposed approval of Kern County Hospital Authority Community Health Center Organizational Chart, effective February 26, 2025 –

EXECUTIVE DIRECTOR RENEE VILLANUEVA HEARD; APPROVED

Valdez-Kemp: 6 Present; 3 Absent - Lopez, Nichols, Smith

- 8) Proposed approval of the Community Health Center Patient Origin and Service Area Analysis and Form 5B Service Sites –

EXECUTIVE DIRECTOR RENEE VILLANUEVA HEARD; DIRECTOR VALDEZ HEARD REGARDING EXPANDING SERVICE LOCATIONS; CHAIRMAN MARTINEZ HEARD REGARDING THE POTENTIAL TO INCREASE THE HEALTH CENTER PATIENT POPULATION; OPERATIONS ADMINISTRATOR TYLER WHITEZELL RESPONDED; APPROVED

Williams-Kemp: 6 Present; 3 Absent - Lopez, Nichols, Smith

- 9) Proposed approval of the Kern County Hospital Authority Community Health Center Look-Alike Application and associated budget –
EXECUTIVE DIRECTOR RENEE VILLANUEVA HEARD; APPROVED; AUTHORIZED
EXECUTIVE DIRECTOR TO SUBMIT APPLICATION
Valdez-Behill: 6 Present; 3 Absent - Lopez, Nichols, Smith
- 10) Proposed approval of Health Resources and Services Administration Health Center Program Form 5A: Services Provided –
EXECUTIVE DIRECTOR RENEE VILLANUEVA HEARD; CHAIRMAN MARTINEZ AND
DIRECTOR VALDEZ HEARD REGARDING THE FORM 5A SERVICE LIST; APPROVED
Valdez-Kemp: 6 Present; 3 Absent - Lopez, Nichols, Smith
- 11) Proposed approval of Kern County Hospital Authority Community Health Center Budget for the period January 2025 through June 2025 –
SR. FINANCE DIRECTOR JOHN MILLS HEARD; DIRECTOR WILLIAMS HEARD REGARDING
PAYERS AND WHETHER THE HEALTH CENTER WILL REALIZE AN INCREASE IN
REIMBURSEMENT RATES; KERN COUNTY HOSPITAL AUTHORITY CHIEF EXECUTIVE
OFFICER SCOTT THYGERSON HEARD REGARDING PUBLIC HOSPITAL
REIMBURSEMENT; APPROVED
Valdez-Behill: 6 Present; 3 Absent - Lopez, Nichols, Smith
- 12) Presentation regarding Community Health Center patient satisfaction requirements –
EXECUTIVE DIRECTOR RENEE VILLANUEVA MADE PRESENTATION; DIRECTOR
WILLIAMS HEARD REGARDING THE ROLE OF THE HEALTH CENTER BOARD IN THE
PATIENT COMPLAINT PROCESS; EXECUTIVE DIRECTOR RENEE VILLANUEVA PROVIDED
STEPS OF THE COMPLAINT PROCESS; MEDICAL DIRECTOR SHAKTI SRIVASTAVA, M.D.,
HEARD REGARDING THE PROVIDER PROCESS AND PEER REVIEW OF PROVIDERS AND
MID-LEVELS; DIRECTOR SANDOVAL HEARD REGARDING THE RESULTS OF PATIENT
SURVEYS; KERN COUNTY HOSPITAL AUTHORITY CHIEF EXECUTIVE OFFICER SCOTT
THYGERSON HEARD REGARDING ACCESS TO ONLINE PATIENT SATISFACTION
RESULTS AVAILABLE TO THE PUBLIC; RECEIVED AND FILED
Sandoval-Valdez: 6 Present; 3 Absent - Lopez, Nichols, Smith
- 13) Presentation regarding Community Health Center Section 330 training requirements –
FOUNDING PARTNER GREGORY FACKTOR AND STRATEGIC DEVELOPMENT ADVISOR
STEVEN GUY, HEARD REGARDING SECTION 330 TRAINING REQUIREMENTS; DIRECTOR
VALDEZ HEARD REGARDING THE DIFFERENCE BETWEEN AN FQHCVERSES A FQHC
LOOK-ALIKE; RECEIVED AND FILED
Valdez-Kemp: 6 Present; 3 Absent - Lopez, Nichols, Smith
- CA
14) Miscellaneous Correspondence as of February 26, 2025 –
RECEIVED AND FILED
Williams-Valdez: 6 Present; 3 Absent - Lopez, Nichols, Smith

ADJOURNED TO CLOSED SESSION
Valdez-Williams

CLOSED SESSION

- 15) PUBLIC EMPLOYEE PERFORMANCE EVALUATION - Title: Community Health Center Executive Director (Government Code Section 54957) – SEE RESULTS BELOW

RECONVENED FROM CLOSED SESSION
Valdez-Kemp

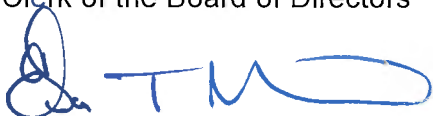
REPORT ON ACTIONS TAKEN IN CLOSED SESSION

Item 15 concerning PUBLIC EMPLOYEE PERFORMANCE EVALUATION - Title: Community Health Center Executive Director (Government Code Section 54957) – HEARD; NO REPORTABLE ACTION TAKEN

ADJOURNED TO WEDNESDAY, MARCH 26, 2025 AT 11:30 A.M.
Valdez



/s/ Mona A. Allen
Clerk of the Board of Directors



/s/ Elsa Martinez
Chairman, Board of Directors
Kern County Hospital Authority Community Health Center